ODT Service 365

Release Notes V6.0.0.0

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What's New

- **Improvements to service attachments**.
  When selecting a default service unit, and attachments on that unit will be added to the header of the service quote or ticket. When a quote is made into a ticket, any attachments will flow to the new ticket as well.
- **Improvements to service dimension**.
  Dimensions added to service ticket details will flow to service invoices and the job journal.
- **Improvements to Ship-To, Sell-To, and Bill-To information.**
  Ship-to, sell-to, and bill-to information can be changed separately on service quotes and tickets. Information can flow from quotes to tickets, and will also flow from tickets to invoices as well.
- **Can now copy service checklists.**
  When creating checklists for service templates, you now have the option to copy an existing checklist to the template.
- **Create Service Sales Invoice can now invoice multiple service lines separately.**
  In service tickets, the Line option for Create Service Sales Invoice can now be used to invoice multiple selected lines at the same time.
- **Can now filter service units based on the selected customer**
  Service Management Setup now contains an option to restrict service unit selection to units owned by the sell-to customer.
- **Addition of a service proforma report**
  You can now print a proforma invoice report for service tickets which will show information for all service lines that have yet to be billed.

Issues Resolved

- **Posted Service Invoice does not display correctly when multiple service units have an identical description.**

  Code has been modified so that units with identical descriptions will print correctly

- **Running Calculate Plan in the planning worksheet would sometimes cause a variable length error.**

  Code has been modified so that this error no longer occurs.

Known Issues

No known issues at this time.

UPCOMING Releases – Planned Modifications and New Features

- **Customer Price and Discount Groups**
- **New posted shipment report**
- **Automatically create new service unit from sales shipment**