

MR. FRANS SMIT
 P. O. BOX 73248
 JOHANNESBURG
 FAIRLAND
 2030

Statement date 09 Feb 2020
 Account no 337815098
 EFT Ref No 1370360005034787774

Account summary

Date	Description	Reference	Amount
09 Jan 2020	Balance brought forward		R 286.62
31 Jan 2020	Payment: Thank You		-R 286.62
	Subtotal		R 0.00
09 Feb 2020	Invoice for February	A129736330	R 267.54
	Subscription & usage for 0114722852	Fixed Voice Service	R 267.54
	Total due		R 267.54

Due by 02 Mar 2020 R 267.54

Bank account to be debited with R 267.54 on 29 Feb 2020



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Payment information



13703600050347877740720000026750

Do not detach this portion from this Statement page

Amount due R 267.54

Group no 13703 System no 6000503478 Payment code 7774 Control code 072 Cycle 3



<<<<< 9 2021 1370 0005 0347 73 >>>>>

Account assistance



Landline	Mobile
<p>Ways to pay your invoice</p> <p>To make payment please log onto Telkom's website and log onto the old portal to make payment either via EFT or credit card, this payment option will ensure immediate restoration of your service. First time users will be need to register (https://apps.telkom.co.za/alpha/public/register) and create a profile prior to processing your payment.</p>	
<p>Ways to receive your invoice</p> <p>Email, Electronic billing & MMS.</p>	
<p>How long does it take to restore your service once suspended for late payment</p> <p>We will restore suspended services as soon as possible, but the restoration is subject to the receipt of the payment on our billing system.</p> <p>The Terms and Conditions are available at http://www.telkom.co.za/general/termsandconditions/index.html</p>	
<p>How we calculate VAT</p> <p>We calculate VAT per product or service type individually. Only the sum thereof appears on the tax invoice.</p> <p>How we calculate interest</p> <p>Interest is charged on all amounts due that have not been paid on, or before, the due date indicated on your invoice. Interest is calculated from the date of issue of the invoice until the date we receive the payment. We may amend the interest rate from time to time.</p> <p>How we calculate cost of calls</p> <p>Calls are charged per second with a minimum charge per call. The distance of the call and the time you make the call determine the call charge per second. Calculate the approximate cost of a directly dialled call from a telephone at www.telkom.co.za/tariffcalculator.</p>	<p>How we calculate VAT</p> <p>We calculate VAT per product or service type individually. Only the sum thereof appears on the tax invoice.</p> <p>How we calculate early cancellation penalties</p> <p>Where penalties are applicable, they are calculated on the remaining contract period, in line with the CPA guidelines on penalty calculations.</p>

Shop



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Tip



Scam Alert!

Susan Botha, Susan Highveld or any other persons posing as the Telkom Social Media Special Forces Team are fake profiles. Please do NOT give out your personal details to these people. Please only interact with us on social media via private messages and never share your contact details or any personal information on our wall or in posts where they can be viewed publicly.

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Invoice date 09 Feb 2020
 Account no 337815098
 Invoice no A129736330

			VAT inclusive
Subscription & usage for 0114722852 Fixed Voice Service			R 267.54
Subscription services			
Description	Period		
Closer CallCatcher	09 Feb 20 - 08 Mar 20	R 9.94	
Normal Jack	09 Feb 20 - 08 Mar 20	R 39.54	
Telkom Evening W/Ender Plan	09 Feb 20 - 08 Mar 20	R 8.06	
Your Line	09 Feb 20 - 08 Mar 20	R 210.00	
Subtotal		R 267.54	
Total (Charges for Feb 2020)			R 267.54
VAT @ 15% included on taxable items			R 34.90
*Line item not included in VAT calculation			

Getting help



Landline	Mobile
Customer care line: 10210	Customer care line: 081 180
Online billing Pay and view your bill online by creating a My Telkom account and login to https://apps.telkom.co.za/alpha/public/register	
Balance enquiry SMS the word BALANCE space your 10-digit telephone number space and SA ID number to 30591 (Example "BALANCE 012xxxxxxx 6412155xxxxx"). Alternatively login to https://apps.telkom.co.za/alpha/public/register to get your outstanding balance and pay your account. Fault reporting SMS the word SERVICE space and your 10-digit telephone number to 30591 (Example "SERVICE 012xxxxxxx"). Alternatively login to www.telkom.co.za/today/help/home/ and click on faults .	Balance enquiry Dial *188# and an SMS will follow with the balances. Device self-service Dial *180# and select the relevant option to manage bundle purchases, Unlimited VASs and your spend limit. You can also transfer airtime and change device settings.
Chat to an agent https://tlkm.link/chat	
Telkom App Our easy-to-use app is downloadable from the Google Play Store and Apple App Store . You can purchase bundles, check your balances and locate your nearest Telkom shop.	
Community The Telkom Community is a friendly and relaxed place where customers, staff and industry experts can come together to share knowledge and support each other. Login to https://community.telkom.co.za/ and you can experience it yourself.	

FAQ



Landline	Mobile
How do I reset my password? Login to self-service via www.telkom.co.za/eservices and click on Forgot your password . Do I have DSL/Fibre/LTE coverage in my area? To confirm coverage in your area, go to http://www.telkom.co.za/coverage/ . How do I check my Internet data usage? You can view your data usage for the month, and previous months, on the ADSL usage tracker at www.telkom.co.za/today/help/home/ . Go to Internet & WiFi then select View my internet usage . You will require your Internet username and password to log in. How do I protect my electronic devices? Thunderstorms can affect performance, and even damage your electronic devices. You can protect your equipment by unplugging , or installing the necessary surge protector .	How do I check if I'm eligible for an upgrade? Dial *123# and press option 1. How do I check my data usage? Download the App and you can view your data.

Detailed usage report

MR. FRANS SMIT

Invoice date : 09 Feb 2020

Account no : 337815098

Invoice no : A129736330

Date	Time	Amount (incl. VAT)	Usage	Description	Prepaid
Usage for service ref 0114722852					
Special service/numbers					
14-Jan-20	16:44:28 00:13:35	R 0.00	0860998877	Std Share Call	
Subtotal	00:13:35	R 0.00	1		R 0.00

Abbreviations

Std=Standard Time
CP=Calling Plan

SC=SupremeCall
CM=Callmore Time

IF=Intelligent Call Forward
POP=Peak & Off-peak Time

P=Peak Time
Sur=Surcharge

O/P=Off-peak Time

SCM=Std & CM Time

