ODT Rentals 365

North America

Release Notes V4.0.0.0

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What's New

- **Metered Usage functionality has been added.**
  The Metered Usage functionality adds the capability to track the usage of the Rental Unit, for maintenance purposes, or for both maintenance and billing purposes. Billing for metered usage can be based on single or multi-levels. Customers may be provided a specified usage allowance, included with the rental charge, or may be charged different unit rates depending on the level of the usage. Alternatively, the billing may be based only on the metered usage.
  Multi-level metered usage can have three possible limits, i.e. level 1 could be 40 hours per week, level 2 could be 41-80, and 81+ could be for level 3. The Metered Usage UOM does not have to be hours. It can be mileage/kilometers or some other factor.

- **The Damage Waiver feature has been has been enhanced to provide the option to bill based on a percentage of rental charges or rental charges and metered usage charges. In addition, the capability to specify that the customer has declined the Damage Waiver has been added.**
  On the rental price cards the Damage Waivers can be configured to be either based on a unit price or a percentage of the rental charges or the combined amount of rental charges and metered usage charges.

- **Shipment Method fields have been added to the Rental Quote and Rental Contract, Shipping tab.**
  The shipping method feature available for sales documents has been added to the ODT Rentals. The Shipment Method fields added to the rental documents consist of: Code, Agent, Agent Service and Package Tracking No. When the shipping method fields are populated on the customer card, the information defaults to the rental quote and/or contract. Alternatively, the shipping method information can be entered on the rental documents.

- **The Create Default Data feature for evaluation companies has been enhanced to include the setup for Metered Usage.**

NOTE:
For additional details on the above modifications and new enhancements, please review the ODT Rental Online Help. The help can be accessed from the Business Manager and Sales Order Processor role centers, under Rental Management in the Actions section of the role centers.

Issues Resolved

- **When rental price cards are configured with Start and End Dates, and the Rental Start Date and Rental End Date are changed on the rental lines of the rental quote or contract the Rental Unit Price is not updated.**
  Coding has been modified to update the rental unit price when the dates on the rental line are modified to either be within the price card dates or outside or the dates.

- **With the Group Availability Matrix open, users are unable to search by typing in Rental, Rental Unit or Unit, as this freezes the web client. A message of "Working on it" is displayed and does not complete the process. Users must close Chrome and re-open to continue working**.
  Coding has been modified to address the issue of using Search to locate the Group Availability Matrix.

- **When a Rental Package is entered multiple times on the rental lines the allocation of the Package Price to the component rental lines is incorrect.**

Coding has been modified to correct the allocation of the package price.

- **When processing a return of a rental unit linked to an item from the To Return list page the full rental quantity is returned instead of the partial quantity to be returned.**
  Coding has been modified to return the partial quantity from the To Return list page when rental units linked to items.

- **The entry and shipping is allowed when the rental unit card does not have the Gen. Product Posting Group field populated.**
  Coding has been added to prevent the entry of a rental unit onto a rental line which does not have the Gen. Product Posting Group specified on the unit card. An error will be displayed advising that the rental unit does not have the Gen. Product Posting Group.

- **The Standard Text Code field is no longer showing by default on the rental lines.**
  Coding has been modified to display the Standard Text Code field by default on the rental line.

- **When the Ship Rentals is ran and a rental unit on the rental lines is linked to an item and the General Posting Setup record or the G/L account in the Inv. Adjmt. Account field is missing on the applicable record, the unit is still shipped when the error message is generated.**
  Coding has been modified to prevent the shipment of the rental unit.

- **A rental unit can be shipped when the unit is out on rent on a different rental contract when the Rental Start Date and Rental Return Date on the rental lines are different.**
  Coding has been modified to prevent the shipment of a unit that is still out on rent.

- **When a Customer has a default Rental Term code specified an error occurs when creating a new rental quote or contract.**
  Coding has been modified to address the issue.

Known Issues

- A rental contract can be deleted, when a unit is out on rent.

- When copying Rental Units that have Dimensions, the Dimensions are not copied to the new units.

- When a partial shipment or partial return is processed when Additional Notes exist on the unit, the Additional Notes are not carried forward to the new lines created for the remaining quantity.

- When a unit linked to an item does not have Allow Overbooking enabled, then the partial shipments message is not triggered when the Qty. To Rent is changed to less than the Rental Quantity. The split of the first rental line into two rental lines does not occur.

UPCOMING Releases – Planned Modifications and New Features

- **ODT Service Module integration**

- **ODT Planned Maintenance integration**

- **Linking of service orders to rental contracts with charge-back capability**

- **Periodic Usage pricing**

- **Deposit capability**

- **Putting a Rental on Hold**

- **Modification to the Rental Unit card adding a Suggested Sale Price field**

- **Add Rental Prices to Line/General tab in ribbon for Rental Quote & Contract**