

# Website Support Packages

Website support refers to hosting, backups, plugin maintenance and security. We offer website support packages. This means that you can choose your package based on the level of support that you need. Our Standard and Professional packages include:

- Backups: quick recovery in case of the disaster - minimises downtime in the event of a problem with your website.
- Latest Plugins: We ensure all WordPress plugins are working and are up to date (if possible).
- SSL Certificate: we issue SSL certificate and make your website HTTPS secure.

## Available packages:

	Basic - £15 p/m	Standard - £50 p/m	Professional - £100 p/m
Managed Website Hosting	X	X	X
Monthly Backups		X	X
Updates for Plugins and WP versions		X	X
WordFence advanced security			X
SSL (HTTPS) certificate (annually)			X
1 hour of website admin (when requested)			X

# Support Help Desk

Our support help desk is always open to your questions and to help you through technical difficulties. No matter how big or small your problem is, launching a ticket with our support desk will ensure that the issue is dealt with as quickly as possible. Whether you need changes or further development as your business grows, we'll support you every step of the way.

## Contact the support desk

To launch a support ticket, simply send an email to [support@sitesforbusiness.co.uk](mailto:support@sitesforbusiness.co.uk).

Alternatively, give us a call on 0203 745 9850 or visit <https://sitesforbusiness.co.uk/support>

Please note, all prices require adding VAT on top.

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