

# Check iSeries Client Access Level

**IMPORTANT!** The PC clients and iSeries **MUST** have the same service/PTF Level and Revision of iSeries Access. If you iSeries OS is V5R3 and your clients are connecting with Client Access for Windows Version V5R2 you **WILL Experience DATABASE ERRORS!**

[How to Check iSeries](#)  
[How to Check the PC](#)

## How to Check the iSeries:

1. From an iSeries command prompt enter the following command and enter: DSPPTF 5722XE1(V5R4) or 5761XE1 (V6R1), 5771XE1(V7R1)
2. On the following screen the last Client Access Service Level installed will be listed at the top.

```
Session B - [24 x 80]
File Edit View Communication Actions Window Help
Host: ISEOC06 Port: 23 Workstation ID: ISEOC06
Display PTF Status
Product ID . . . . . : 5770XE1
IPL source . . . . . : ##MACH#B
Release of base option . . . . . : V7R1M0
System: ISEOC06

Type options, press Enter.
 5=Display PTF details  6=Print cover letter  8=Display cover letter

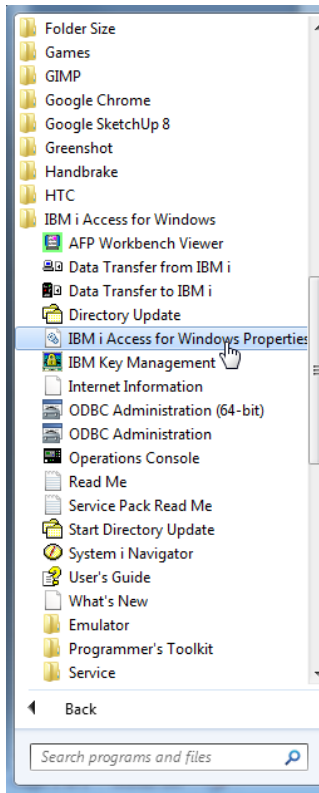
PTF
Opt ID      Status      IPL
-----
- SI42424   Temporarily applied   None
- SI41054   Superseded           None
- SI39894   Superseded           None
- SI37895   Superseded           None
- SI36916   Permanently applied   None
- RS00104   Permanently applied   None

Bottom
F3=Exit  F11=Display alternate view  F17=Position to  F12=Cancel
HA B 13/003
1902 - Session successfully started
```

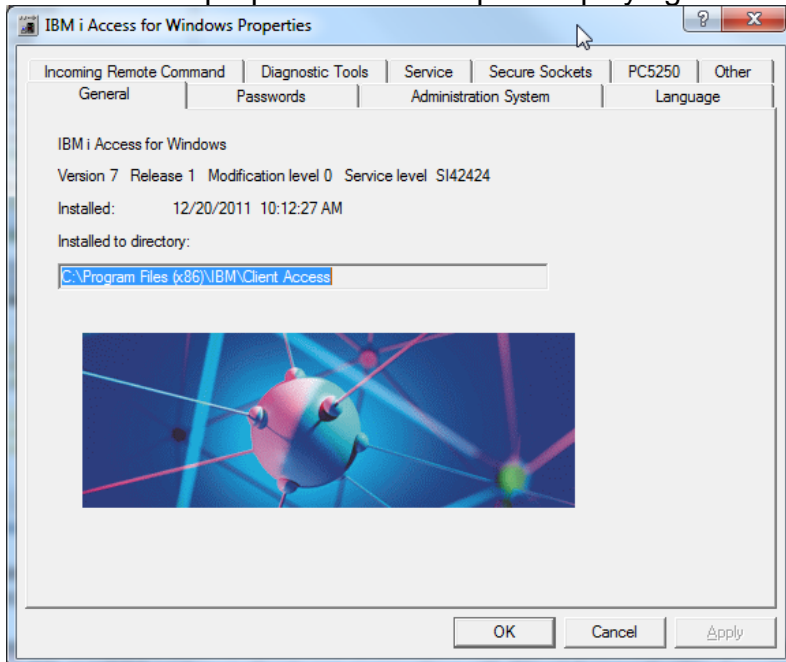
3. Record the Service Level.

## How to check the PC:

1. Click START> PROGRAMS>IBM I Access for Windows and select IBM iAccess for Windows Properties



2. Client Access properties should open displaying the GENERAL TAB.



3. Record the Version and Service Level.

If you have any questions or concerns please feel free to contact the ISE Help Desk.  
1-888-473-0800 [help.desk@ise-erp.com](mailto:help.desk@ise-erp.com)