

G2 Wired-Wireless Controller Reset

Part Number(s): G2

Reset Procedure for G2 Controller

If a door fails to fully open or close from any of the attached keypads/remotes the controller may require a reset. This operation will usually restore functionality to the door and can be completed in about 1 minute.

- If the only keypad available is a Wireless 900Mhz Keypad or Remote, it must be paired to its receiver prior to attempting a controller reset.
- If the only keypad available is a Wireless RF remote, it must be setup with matching DIP switch settings on both the receiver and the remote.
- Wired wall switches can always be used to perform a reset.

A controller reset will NOT affect any previously working wireless devices and will continue to function after a controller reset.

Note: Manually moving the door will lockout all keypad/remote operations for 8-10 seconds. If you have moved the door manually, you must wait 8-10 seconds before any commands are accepted by the keypad, remote, etc.

This procedure can be completed using a wired keypad, wireless RF or 900Mhz remote controls.

Reset Procedure:

1. The system should be powered ON.
2. Close the door until it is fully resting in the jam.
If the magnetic brake is engaged, press the RELEASE button on the keypad then manually move the door to its closed position and wait about 10 seconds.
3. From a keypad or remote, press the **CLOSE** button and release.
4. The door will release, push into the jam, and RE-BRAKE.
5. Reset is complete.
6. Verify the door is functioning correctly.

Hard Reset Procedure:

If the door does not operate correctly after the above procedure, you may need to “hard reset” the controller.

1. Power off the controller using the power switch at the back of the controller.
2. Manually close the door into the jam.
3. Power up the controller.
4. After about 20 seconds the door should push into the jam and magnetic brake will engage.
5. The door should now be operational.

