



QR -ESOPT Client Upgrade Instructions

Upgrading the Enterprise Sales and Operations Planning Tool

Follow these steps to upgrade your ESOPT Tool on a workstation.

1. Download the installation .zip file from the ESOPT Support site. <https://esopt.oliverwight-tools.com>
2. Unzip the file to a temporary installation folder for example "C:\EsoptTemp". The install will not run from the compressed file/folder.

Once you have completed the download and unzipped the temporary folder, follow the instructions below to install the update.

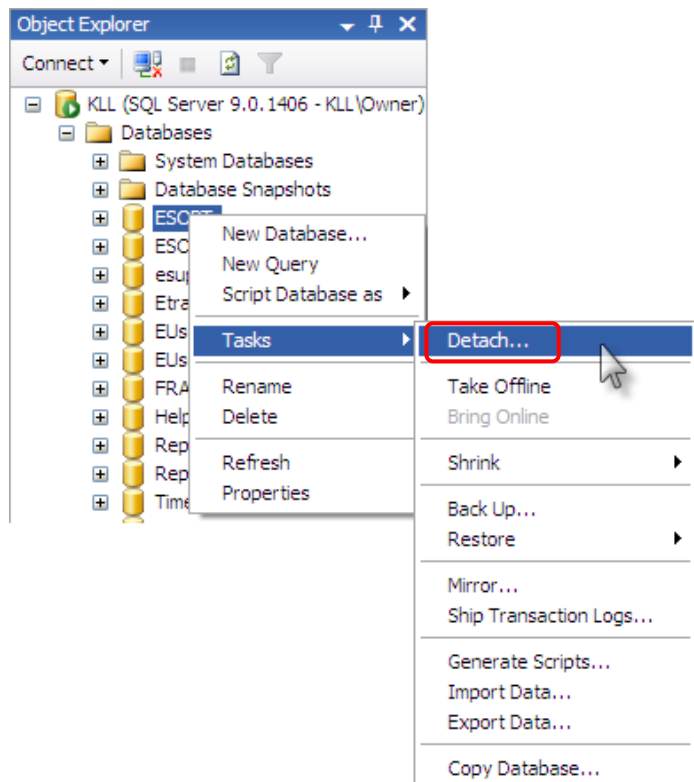
Summary of upgrade steps:

- 1) Backup your data from the tool using the ESOPT Scenario Manager Export.
- 2) Detach the ESOPT database
- 3) Uninstall the previous version of ESOPT.
- 4) Install new version by clicking setup.exe from the temporary folder C:\EsoptTemp
- 5) Attach the ESOPT database

If program does not start: See Appendix A - Troubleshooting

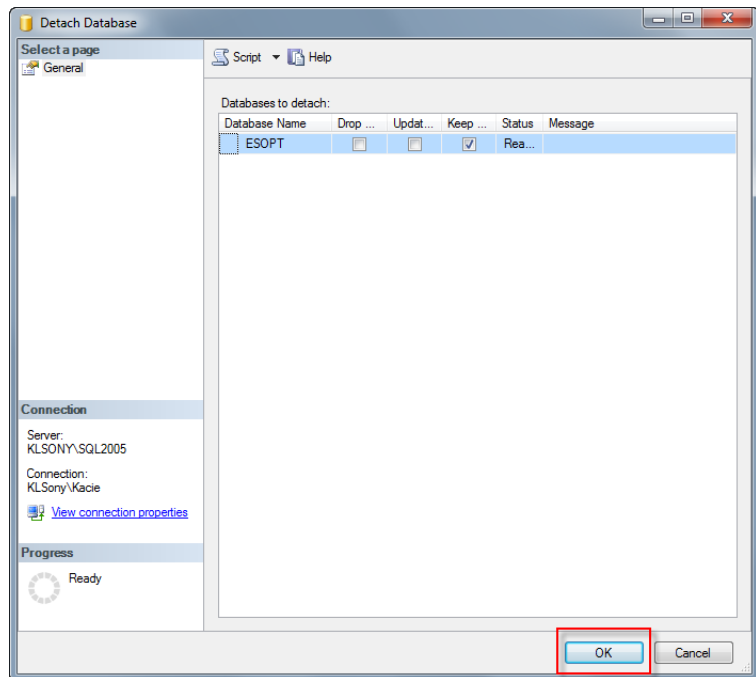
Detailed instructions:

1. Make a current **backup** of your data by exporting a Scenario. If you have multiple databases, export a Scenario for each database.
2. **Detach** your database(s) from SQL Server using SQL Server Management Studio Express.
 - 2.1. In the Object Explorer Window, Locate the ESOPT database. Right-click and select **Tasks and Detach**





2.2. Click **OK** to detach the database.



3. **Uninstall the current ESOPT** version using the Windows Control Panel:

- Start>Control Panel > Add/Remove Programs (Windows XP)
- Start>Control Panel > Program and Features (Windows Vista)
- Start>Control Panel > Program and Features (Windows 7)

4. **Run Setup.exe from the ESOPT temporary installation folder** and follow the instructions in setup wizard.

5. **Attach the ESOPT Database**

5.1. Open **SQL Server™ Management Studio**,

5.2. Click 'Connect' to connect to the SQL Server.

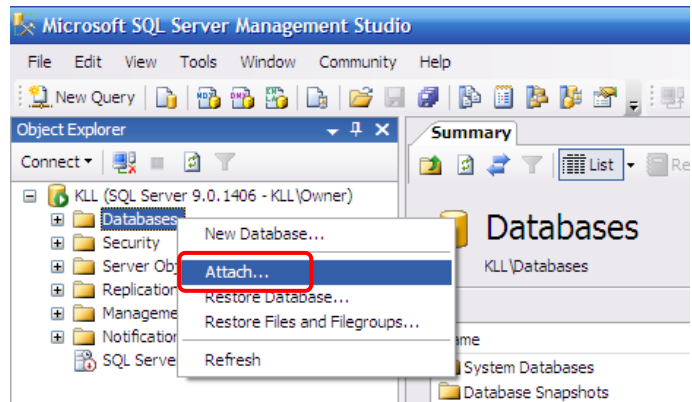


3.

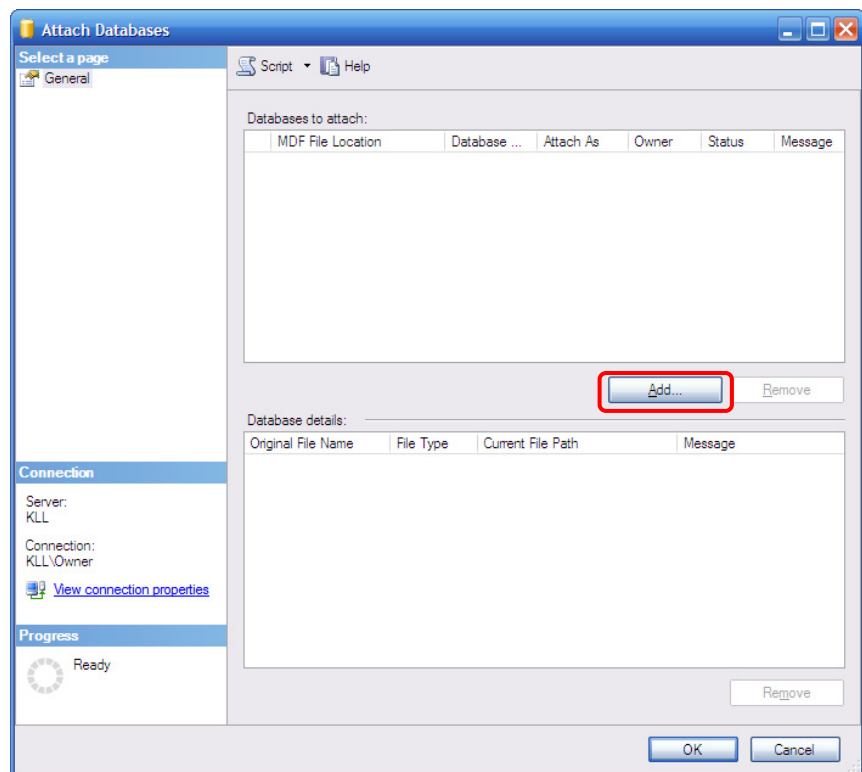
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5.3. Right-click **Databases**, then click **Attach**.

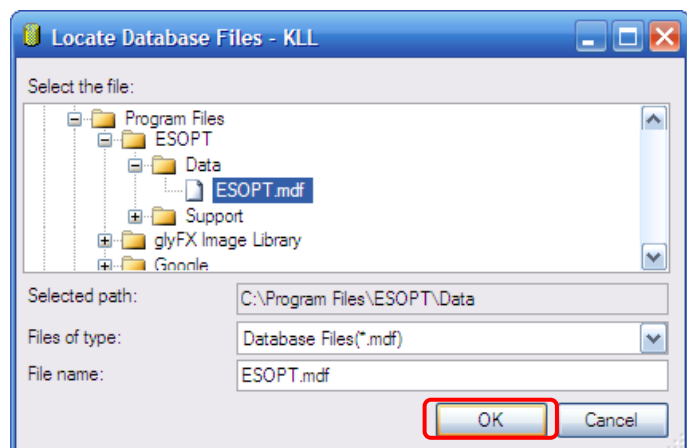


5.4. In the Attach Databases window, click **Add**.



5.5. In the Locate Database Files dialog box, browse to locate the file C:\Program Files\ESOPT\ESOPT.mdf or C:\Program Files (x86)\ESOPT\ESOPT.mdf. Click the file to select.

5.6. Click **OK**.

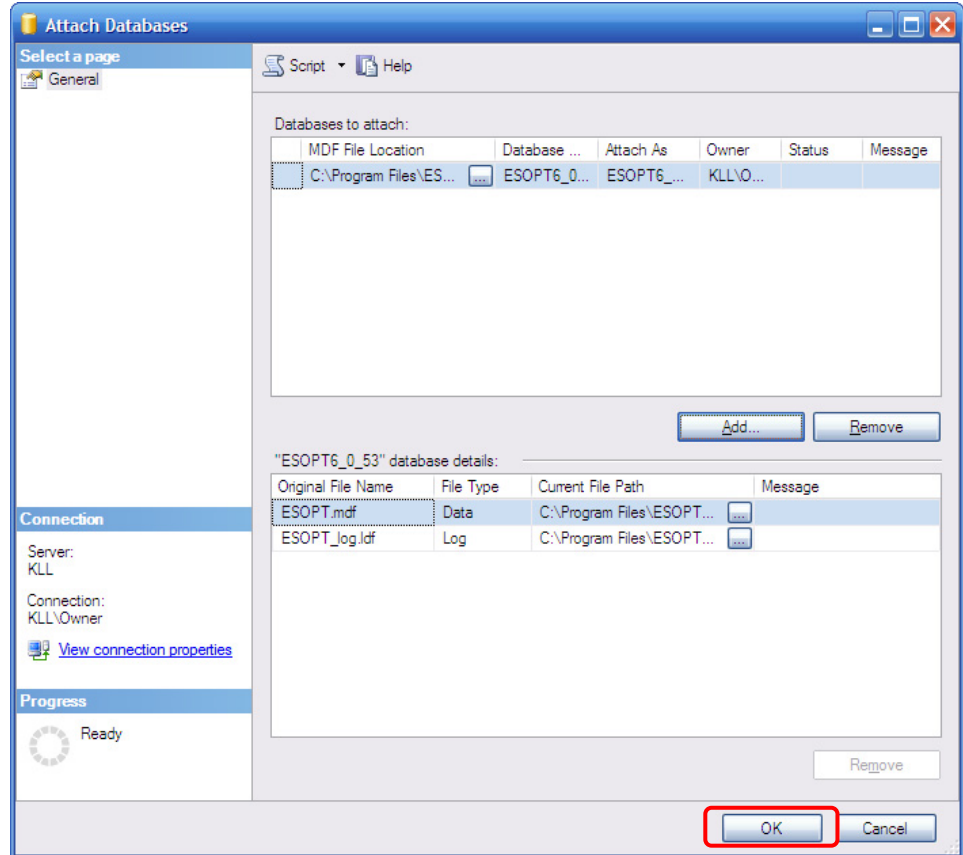


4.

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5.7. Click **OK** to Complete the Attach process.



5.8. You may now run the tool. If you experience a problem, please see Appendix A – Troubleshooting.

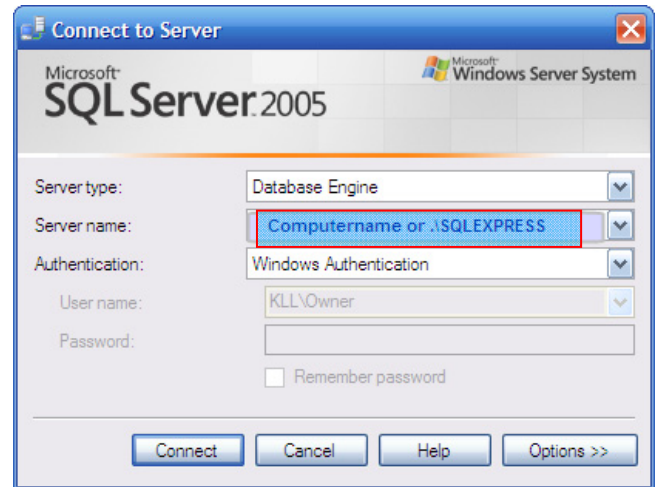


Appendix A – Troubleshooting

The SQL Server name should match the server name in the ESOPT Configuration file. Use the instructions below to verify the SQL Server name configuration.

Locate the SQL Server Name

- 1.1. Open **SQL Server™ Management Studio**,
- 1.2. Copy the Server name by highlighting the name and click cntrl-C or write down the exact name indicated in the Server Name field.
- 1.3. Click 'Cancel' to exit.



Verify Configuration Settings

- 1.4. Locate the file C:\Program Files\ESOPT\ESOPT.ini file. Open the file using Windows Notepad.
- 1.5. Locate the entry `SQLServerName=.\SQLEXPRESS`. If this is not the server name noted above, paste (cntrl-V) or type in your server name.
- 1.6. Save the file.
- 1.7. Run the ESOPT Tool again.

If you are still having problems, please contact ESOPT Customer Support.

