

Colligo Briefcase for iOS

Release Notes



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About these Release Notes

This document provides the Technical Requirements as well as the latest information about new features, enhancements to existing features, resolved issues and known issues.

Online content from this document is available in the knowledge base article **Release Notes: iOS** (<https://www.colligo.com/support/colligo-briefcase-ios/release-notes>).

Additional documentation is available on the Colligo Support website at <https://www.colligo.com/support/documentation>.

For sales related questions, please contact Colligo Sales at <https://www.colligo.com/contact-sales>.

Audience

This guide is intended for use by administrators and users of Colligo Briefcase for iOS.

Colligo Technical Support

If you have a problem with your Colligo software, following are the available support options:

1. Colligo Knowledge Base: <https://www.colligo.com/support/knowledgebase>.
2. Colligo Support Community: <https://www.colligo.com/support/community>.
3. Colligo Online Support: <https://www.colligo.com/support/request>.

Submit a ticket online if you have current M&S or an active subscription.

Technical Requirements

Devices Supported

Colligo Briefcase for iOS requires iOS 10 or later and will run on any device that supports this OS.

Authentication Methods Supported

The following authentication methods are supported:

- Windows authentication
- Office 365 SharePoint Online
- Forms-Based (FBA)
- Secure Web

User Authentication

The following user authentication features are supported:

- Enable passcode access to app
- Support for data wipe on passcode failures

The following are provided through Colligo Console:

- Support for ADFS or Azure AD for user authentication
- Single Credential Authentication

SharePoint Platforms Supported

Connectivity is supported for SharePoint 2010, 2013, 2016, and Online (Office 365).

SharePoint Security and Privileges

By using SharePoint's web services to access SharePoint data, Colligo Briefcase for iOS respects all privileges defined on the site. Colligo Briefcase for iOS supports most standard sign-on processes supported by SharePoint, including support for default credentials and other specified credentials.

SharePoint by default does not provide web service permissions to anonymous users, so this permission level cannot be used for uploading documents to SharePoint.

Limitations

TIFF file previews are supported for files up to 500 MB in size.

Release 7.3.5 – 19 March 2019

This release includes usability improvements and bug fixes including a roll-up of environment-specific authentication issues addressed as 7.3.1, 7.3.2, 7.3.3, 7.3.4 since the last major release.

New in this Release: Colligo Briefcase for iOS 7.3.5 (build 4)

Reference	Description
CREM-1139	Application logs may now be sent to other local applications rather than just email.
CREM-1143	A new user setting has been added for displaying the Title field rather than the Name field when viewing documents in the list.

Resolved Issues: Colligo Briefcase for iOS 7.3.5 (build 4)

Reference	Description
CREM-1141	The toolbar that appears when viewing a PDF didn't remain long enough to read.
CREM-1142	A Delete button was causing confusion and was renamed Delete Playlist .

Release 7.3.0 – 28 November 2018

This release includes networking and authentication improvements resulting in behavior changes:

- **Authentication type is now detected** when adding a site from within Colligo Briefcase. Username and password fields will only be displayed when required.
- **Users upgrading from 7.2.8 to 7.3.0** must re-authenticate to their Office 365 SharePoint site(s). Data is not lost and users do not need to re-sync their data.

New in this Release: Colligo Briefcase for iOS 7.3.0 (build 55)

Reference	Description
CREM-1084	<p>Colligo Briefcase will no longer sync with SharePoint on startup when the sync interval is set to Manual (in-app under Advanced Settings or when the Colligo Console policy Default Sync Interval is set to Manual.)</p> <p>Note: The Colligo Console policy Default Sync Interval must be set to something other than Manual if authentication is required when opening Colligo Briefcase for the first time after installation. If it is set to Manual, users will not receive the authentication prompt until they manually sync.</p>

Resolved Issues: Colligo Briefcase for iOS 7.3.0 (build 55)

Reference	Description
CREM-766	The information dialog for sub-sites no longer displays authentication fields (username/password) when Single Sign On authentication is detected.
CREM-982	The presence of text in the search field could cause users to experience a delay on switching sites (the larger the site, the longer the delay).
CREM-1059	Colligo Briefcase would sometimes crash or display an error message when launched from the emailed Briefcase Link.
CREM-1098	Resolved issues with ADFS authentication on iPads.
CREM-1104	<p>Colligo Briefcase would crash when syncing 10,000 or more files in a single library. (Files are distributed among different folders).</p> <p>Note: A crash may still occur if the 10,000+ files are located in the same folder and the user is currently navigated to this folder.</p>
CREM-1126	Saving annotations to a PDF document using the Save option was sometimes resulting in a zero byte file named temp.pdf . Annotations were not saved.

Known Issues: Colligo Briefcase for iOS 7.3.0 (build 55)	
Reference	Description
CREM-893	In iOS 11, Colligo Briefcase crashes when an item in a Contacts List is selected.
CREM-1048	<p>Grid View list items are sometimes displayed as a blank row. This has been observed in iPads for libraries that have more items than visible on one page.</p> <p>Workarounds:</p> <ul style="list-style-type: none"> • Scroll up and down until the blank row(s) disappear. • Exit and return to Grid view. <p>If the above workarounds to not work, file information will need to be viewed outside of Grid View.</p>
CREM-1055	Revoking permission to a subsite of a site that has already been synced does not remove the subsite from the view. As permissions have been revoked, no files will be visible should the user click on the subsite.
CREM-1079	<p>On iPhones, Advanced Settings is missing for synced subsites of previously synced sites.</p> <p>Workaround: Add the subsite as a separate site to sync the subsite directly.</p>
CREM-1085	<p>Colligo Briefcase crashes when previewing large (1GB+) TIFF files.</p> <p>Note: TIFF file previews are supported for files up to 500 MB in size.</p>
CREM-1096	<p>Users in a Control Group are able to view content from libraries they no longer have access to by using an emailed Briefcase Link.</p> <p>Workaround: Colligo Console administrators must remove the entire site. This will force the Briefcase Link to not work. Colligo Console administrators can then re-pin any locations that were unpinned when the site was removed.</p>
CREM-1106	Linked PDF files do not open. When a user previews a PDF containing a link to another PDF file in the same library, nothing happens when the user taps the link to the linked PDF file.

Release 7.2.8 – 21 March 2018

This release includes new features that include contextual search, search filters, and support for hyperlinks in the PDF viewer part of the application.

As of this release, iOS 9 is no longer supported.

New in this Release: Colligo Briefcase for iOS 7.2.8 (build 30)	
Reference	Description
CREM-715	Support for hyperlinks in the PDF viewer portion of the application.
CREM-856 CREM-853 CREM-854	<p>Contextual search and search filters.</p> <p>When contextual search is enabled, users can search from the current location and below. When disabled, the application will search the currently navigated to site. When contextual search is enabled, a search filter can be used to limit the search to the currently navigated location (no subfolders).</p> <p>These features are enabled per user in the Settings area of the application and for a group of users in Colligo Console with the policies Enable Contextual Search and Show Search Filter. For details, refer to the knowledge base article Contextual Search (https://support.colligo.com/solution/articles/16000072208)</p>
CREM-941	As of this release, iOS 9 is no longer supported.
CREM-945	<p>New Colligo Console policy Search Results Limit.</p> <p>This policy allows one to specify the maximum number of results returned from a contextual search. If this policy is not enabled, search results will be limited to the default value of 3.</p> <p>This policy is documented in the knowledge base article Console Policy: Search Result Limit (https://support.colligo.com/solution/articles/16000075941)</p>

Resolved Issues: Colligo Briefcase for iOS 7.2.8 (build 30)	
Reference	Description
CREM-704	New list items were not appearing in the list until a synchronization occurred.
CREM-877	Search result ordering was not reflecting metadata changes made to a file when the device was offline or if the device had not yet synced with SharePoint.
CREM-882	The title bar of the search pane was displaying the filename of the file last previewed from the previous search results.

Resolved Issues: Colligo Briefcase for iOS 7.2.8 (build 30)

Reference	Description
CREM-907	The Loading... icon would keep appearing on the right side of the screen.
CREM-960	Users are no longer presented with a SharePoint authentication prompt when there is no connectivity (no network or in airplane mode). Previously, a blank SharePoint authentication screen was displayed.

Known Issues: Colligo Briefcase for iOS 7.2.8 (build 30)

Reference	Description
CREM-866	On iPhones, contextual search is not available beyond the site level.
CREM-886	When contextual search is enabled, the metadata date search is not based on the format displayed in the app (e.g. December 3, 2018). Workaround: Users may search in the format as stored by SharePoint (e.g. year-month-day such as "2018-12-03". Note that this may not be the format displayed in SharePoint.

Release 7.2.5 – 23 October 2017

This release contains a change to how SharePoint permissions are reflected in Colligo Briefcase. Any SharePoint permission changes to an item after a site has already been synced are now honored. This includes granting and revoking permissions made directly on an item as well as permission changes made by adding/removing users from a SharePoint group. The items will appear or disappear on the next sync.

This release also contains these changes in behavior:

- **When a new site is added:** by default, the library selection will not have any items selected. Users can still select all items by selecting the **Libraries** and/or the **Lists** checkbox(es).
- **Share to...** and **Open in...:** The **Share to...** function has been removed and the **Open in...** function has been renamed to **Share to....** For details, see CREM-808.

Resolved Issues: Colligo Briefcase for iOS 7.2.5 (55)

Reference	Description
CREM-592 CREM-726	Revoking permission to an item does not remove the item from the application. (Known Issue in release 7.2). Security Group permission changes are not shown unless the app is re-installed or the user re-authenticates. This has been resolved. Changes are either automatically identified, or are identified when the user refreshes the content.
CREM-664	Settings page displays Colligo Engage Console rather than Colligo Console . (Known Issue in release 7.2).
CREM-745	Adding a new library or granting permission to a library automatically selects and syncs the library. Expected behavior is for the library to be selected but not synced, unless specifically pushed from Colligo Console.
CREM-791	When in Grid View, folders do not have a value in the Type field. This has been resolved. The value "Folder" is now displayed.
CREM-804 CREM-811 CREM-812 CREM-819	Resolved various display issues presented in iOS 11 as menu/navigation bars with white text on a white or nearly white background.
CREM-808	The Share to... function has been removed and the Open in... function has been renamed to Share to.... This change is because iOS 11 changed the way the application shares files with document providers.

Known Issues: Colligo Briefcase for iOS 7.2.5 (55)	
Reference	Description
CREM-810	The Colligo icon in the iOS 11 dock is disabled and does not function.
CREM-815	When permissions are revoked during a sync, a sync error appears for every item that has lost permission (Document download failure: Authentication needed). Workaround: Temporarily restore permissions or remove and re-sync the site (not just the library).
CREM-819 CREM-825	Display issue presented as menu/navigation bars with white text on a white or nearly white background. <ul style="list-style-type: none"> • When adding a Sketch file, Add a Sketch is not visible. After clicking Done, Choose a destination and the folder name are not visible. • Occurs when toggling grid view after opening any Choose a destination dialog with a white title bar, such as a Photo or a Sketch. Workaround: Restart Colligo Briefcase.
CREM-828	The preview of a file does not disappear when permissions are revoked, even though the file is removed from the view. Additionally, when the preview is expanded to full screen mode, the image will not be visible and the application will crash after a few seconds.
CREM-832	iPhone users are not pushed back to the library list view if they are viewing a subfolder when permissions to the library are revoked. Workaround: Tap on the back button for as many folders as needed to return to the library list view.

Release 7.2.4 – 01 June 2017

Resolved Issues: Colligo Briefcase for iOS 7.2.4 (build 8)	
Reference	Description
CREM-723	Sub-site URLs are case sensitive.
CREM-724	Unable to open a PDF document with foreign characters after upgrading to iOS 10.3.1.

Release 7.2.2 – 27 October 2016

Resolved Issues: Colligo Briefcase for iOS 7.2.2 (build 3)	
Reference	Description
CREM-340	The default view is not automatically selected upon first sync of a library.
CREM-528	The default view fails to load when a user selects another view and then selects the default view.
CREM-694	Preview Pane does not load on iOS 10: a blank screen was being displayed.
CREM-695	Filter not working on the selected library view.

Known Issues: Colligo Briefcase for iOS 7.2.2 (build 3)	
Reference	Description
CREM-699	Changes to the default view on SharePoint are not reflected in the-application after a synchronization. Workaround: Once the synchronization has completed, users should navigate out of the library and come back in. Changes to the default view will now be displayed.
CREM-702	Filter set on a library is not retained when the user navigates into a folder. Workaround: User once again must set the filter upon navigating into the folder.

Release 7.2.1 – 11 July 2016

New in this Release: Colligo Briefcase for iOS 7.2.1 (build 203)

Reference	Description
CREM-677	Sub-sites corresponding to a site (pushed down through either the Colligo Console or added through the app) were not being displayed.
CREM-679	Users stuck in a repeated authentication loop.

Release 7.2 – 14 June 2016

This release is IPv6 ready, includes in-app user feedback, and rebrands the app from Colligo Engage iOS app to Colligo Briefcase for iOS.

This app unites the former Colligo Briefcase Lite, Colligo Briefcase Pro and Colligo Briefcase Enterprise apps into one. Learn more about the app consolidation on the [Colligo Blog](#):

<https://www.colligo.com/blog/colligo-briefcase-for-ios-appstore/>

New in this Release: Colligo Briefcase for iOS 7.2 (build 199)

Reference	Description
CREM-544	In-app user feedback.

Resolved Issues: Colligo Briefcase for iOS 7.2 (build 199)

Reference	Description
CREM-441	Merge conflict after choosing the Save As option on large PDF files. The Unable to upload error is displayed, and the file appears to be uploaded. A further sync displays a merge conflict message.
CREM-580	A blank Colligo Console login screen sometimes appears when a deactivated user with a federated account attempts to sign in after being reactivated. (Known Issue in 7.1.2).
CREM-581	Data does not get erased after 10 failed logins even when the Erase data after 10 failed logins setting is enabled. (Known Issue in 7.1.2).

Resolved Issues: Colligo Briefcase for iOS 7.2 (build 199)

Reference	Description
CREM-627, 628, & 629	Settings were not being retained on application restart. This applied to Global storage limit, Sync on 3G/4G, and Erase data after 10 failed logins.

Known Issues: Colligo Briefcase for iOS 7.2 (199)

Reference	Description
CREM-592 *	Revoking permission to an item does not remove the item from the application.
CREM-642	User can log in with an inactive user ID until the next sync with Colligo Console.
CREM-654	Users are not provided with options for resolving Filename Sync conflicts – they are resolved automatically by overwriting the SharePoint file with the file added using Briefcase for iOS.
CREM-662	When using Open In... , Airdrop and supporting applications are not visible for images and video files if no supporting applications are installed.
CREM-664 *	Settings page displays Colligo Engage Console rather than Colligo Console .

* These issues have been resolved in a later release (7.2.5).

Release 7.1.3 – 27 April 2016

New in this Release: Colligo Briefcase for iOS 7.1.3 (181)

Reference	Description
CREM-621	Repetitive crash on launch for some users.

Release 7.1.2 – 21 March 2016

Developed using the iOS 9 SDK, this release and supports iOS 9 multi-tasking, including iPad Pro.

New in this Release: Colligo Briefcase for iOS 7.1.2

Reference	Description
CREM-538	Web view integrated authentication (allows for automatic SharePoint sign in using Colligo Console credentials).

Resolved Issues: Colligo Briefcase for iOS 7.1.2

Reference	Description
CREM-506	Files do not always sync to the correct folder when syncing. In most cases, this issue resolves itself when the sync is complete. (Known Issue in 7.1.1).
CREM-517	The iOS keyboard covers the Colligo Console password field when in Landscape mode on an iPad. (Known Issue in 7.1.1).

Known Issues: Colligo Briefcase for iOS 7.1.2

Reference	Description
CREM-556	The library list screen appears in the background when it shouldn't. This occurs when you launch the app (don't login) and then drag the iOS menu from the top/bottom of the screen, or send the application to the background.
CREM-574	A blank Colligo Console login screen appears when a deactivated user with a federated account attempts to sign in. Workaround: Restart the application.
CREM-580 *	A blank Colligo Console login screen sometimes appears when a deactivated user with a federated account attempts to sign in after being reactivated.
CREM-581 *	Data does not get erased after 10 failed logins even when the Erase data after 10 failed logins setting (in-app) is enabled.

* These issues have been resolved in a later release.

Release 7.1.1 – 10 December 2015

Resolved Issues: Colligo Briefcase for iOS 7.1.1

Reference	Description
CREM-410	Sync animation stops spinning part way through syncing large libraries.
CREM-463	Application URL unable to link to a sub-site after previously linking to the parent site.
CREM-466	Application URL does not work when the device is offline.
CREM-480	“Stretch and Squash” graphic effect on launch screen.
CREM-491	Application crashes after adding an Office 365 site.

Known Issues: Colligo Briefcase for iOS 7.1.1

Reference	Description
CREM-448	<p>Sub-sites are not pushed from Colligo Console if the parent site has already been pushed from Colligo Console.</p> <p>Workarounds:</p> <ul style="list-style-type: none"> • Add the sub-site to Colligo Console and sync. Then add the parent site. • Add all sites and sub-sites to Colligo Console at the same time, then sync. <p>To recover from the issue, uninstall and re-install the app.</p>
CREM-496	<p>Unable to set Store Files Offline from a device if the Available Offline policy is disabled on Colligo Console.</p> <p>Workaround: Enable the Available Offline policy in Colligo Console. The value can be set to True or False.</p>
CREM-506 *	Files do not always sync to the correct folder when syncing. In most cases, this issue resolves itself when the sync is complete.
CREM-514	<p>Office 365 Authentication error when adding two different Office 365 sites with different authentications.</p> <p>Workarounds:</p> <ul style="list-style-type: none"> • Click the link Click here to sign in with a different account. The user will be signed out and prompted to select a different account to log in with. • Restart the app and a new authentication prompt will appear.

Known Issues: Colligo Briefcase for iOS 7.1.1

Reference	Description
CREM-517 *	The iOS keyboard covers the Colligo Console password field when in Landscape mode on an iPad.

* These issues have been resolved in a later release.

Release 7.0 – 15 October 2014

New in this Release: Colligo Briefcase for iOS 7.0.0

Reference	Description
CREM-8	Support for signing in to Colligo Console.
CREM-11	Support for downloading sites, lists, libraries and policies from Colligo Console.
CREM-19	Support for sending activity data to Colligo Console.
CREM-27	Colligo Briefcase for Enterprise is now Colligo Engage iOS app.

Known Issues: Colligo Briefcase for iOS 7.0.0

Reference	Description
CREM-189 *	After user account deactivation in Colligo Console, the app must be reinstalled to sign in with a new or reactivated account.
CREM-190 *	PDF viewing and annotation can create duplicate activity entries in Colligo Console.

* These issues have been resolved in a later release.