

Phone Manager Application Support - EMIS

JANUARY 2017

DOCUMENT RELEASE 5.0

APPLICATION SUPPORT



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EMIS

Overview

EMIS Web allows healthcare professionals to share and use vital information, so they can provide better, more efficient care; this Document describes the features that are available when integrating Phone Manager with EMIS Web.

Please ensure that:

- EMIS has been setup to allow Phone Manager integration
- only one instance of EMIS Web is running on the user's PC at any one time otherwise the integration will not function.

Supported Versions

N/A. EMIS Web is a hosted environment. The current version is supported.

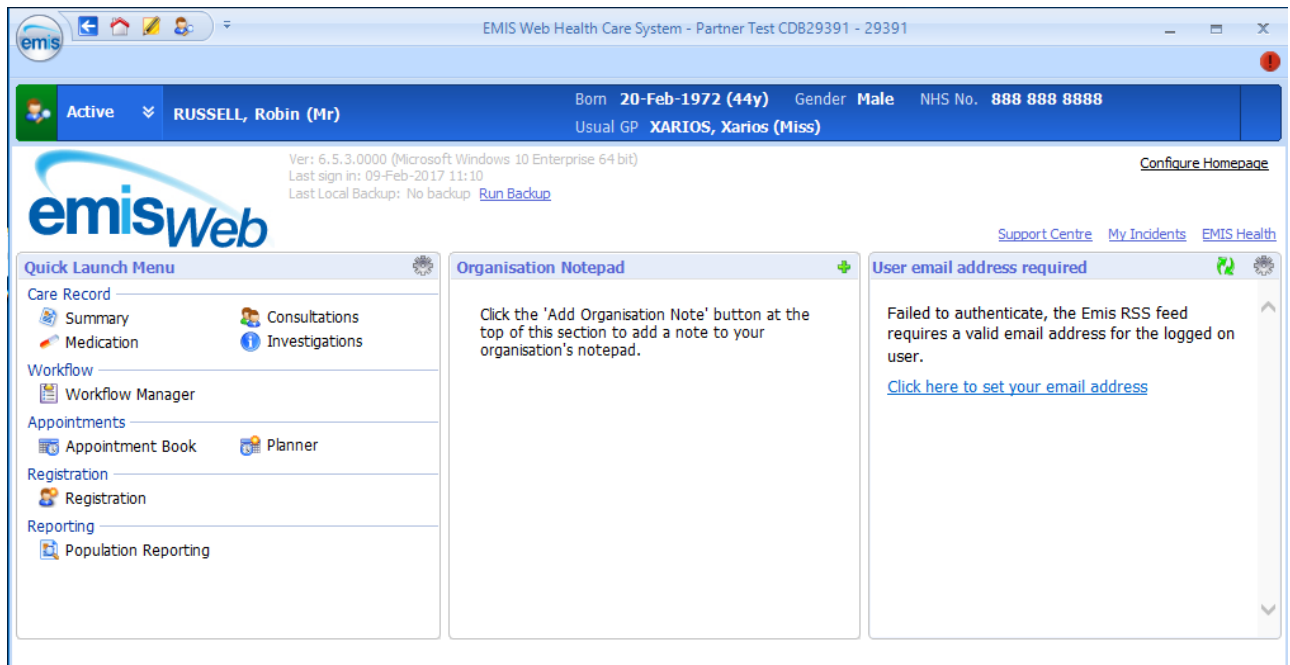
Features

Integration with EMIS supports the features listed below:

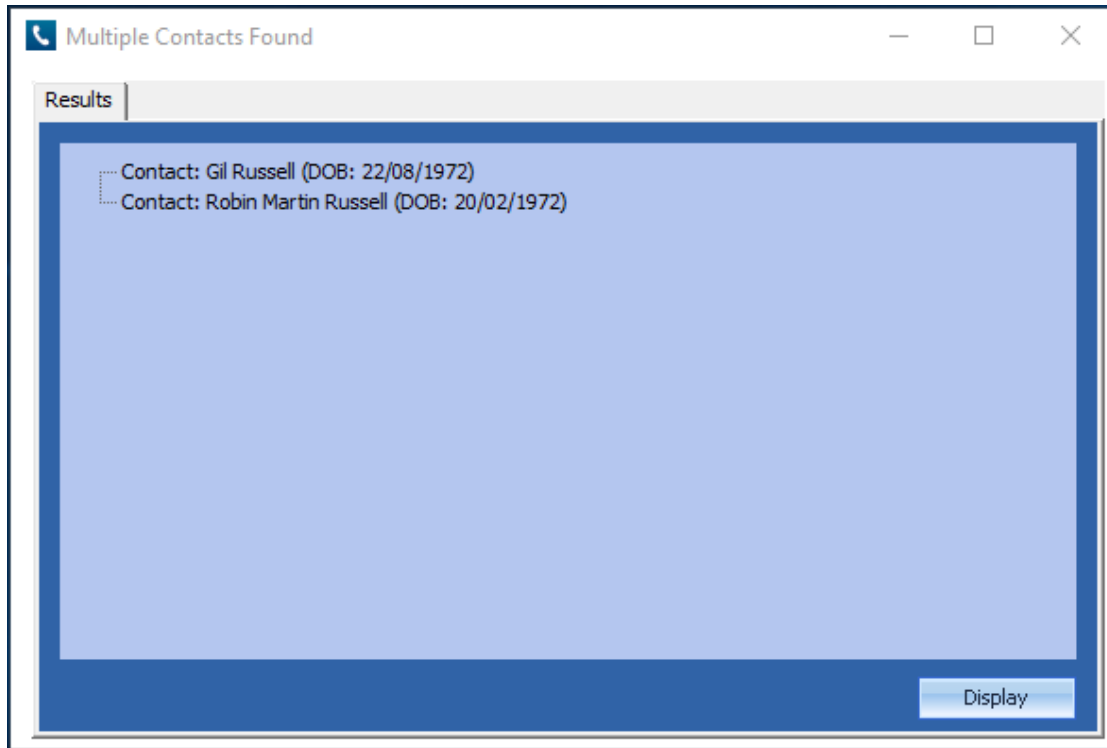
- Screen pop for patients

Screen Pop

Patients can be screen popped when an incoming call is received using the CLI from the inbound call or the dialled number on an outbound call. For example, an inbound call is received from 07718402534 their Patient information is displayed.



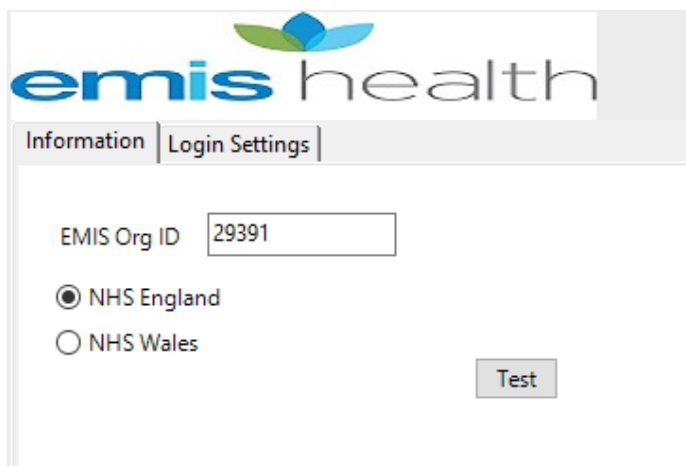
If you already have a patient screen open at the time of the screen pop then the 'new' calls patient information will be displayed, do not forget to return to the previous patient's information at some point and save any changes into EMIS.



Configuration

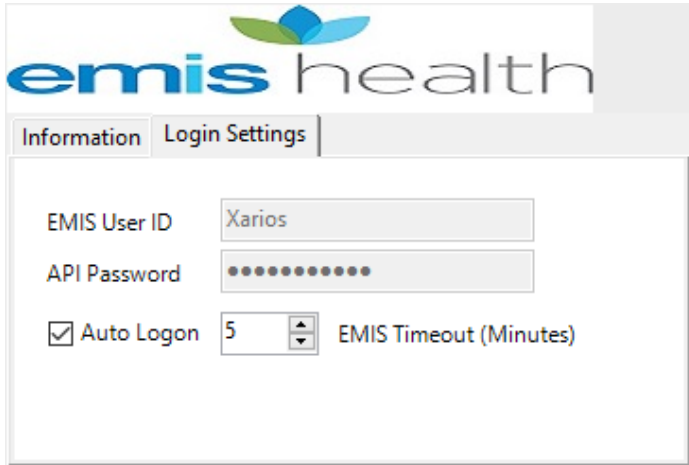
Information Tab

The practice's EMIS Org ID needs entering and the NHS area needs to be selected.

A screenshot of the "emis health" configuration dialog box, specifically the "Information" tab. The dialog has a header with the "emis health" logo and two tabs: "Information" (selected) and "Login Settings". Below the tabs, there is a text input field for "EMIS Org ID" containing the value "29391". Below that are two radio button options: "NHS England" (selected) and "NHS Wales". At the bottom right of the form area is a "Test" button.

Login Settings Tab

EMIS User ID and the API Password (set on installation of EMIS Web) is required, if Auto Logon is selected the plugin will use the credentials of the user Logged into EMIS Web on the local PC.



The screenshot shows the 'Login Settings' tab of the EMIS Health application. It contains the following fields and controls:

- EMIS User ID:** A text input field containing the value 'Xarios'.
- API Password:** A password input field represented by a series of dots.
- Auto Logon:** A checkbox that is checked.
- EMIS Timeout (Minutes):** A spinner control set to the value '5'.

The EMIS Timeout (default 20 minutes) is used to define after how long of inactivity (no telephone calls) the plugin will drop the connection to the EMIS web API.

Testing

Once you have completed all the details you can test the API connection with the test button, if you have Auto Logon enabled please ensure that EMIS web is running.



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