

Release 52 – Release Notes

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Organisation (Org) Portal – <https://org.tikforce.com>

New Feature: A new, more flexible identity verification process “TikForce Smart Identity” has been implemented which now allows a bigger range of primary and secondary credentials to be used for identity verification.

New Feature: Entity Managers and admins will now receive an email notification when a position’s limit has been reached.

Enhancement: Entity Managers and admins are now able to download worker certificates and documents for workers who have been verified for positions allocated to supplier organisations.

Enhancement: In the worker's details, the list of positions allocated to a worker now includes positions allocated from other organisations.

Enhancement: The worker pool now shows workers that have been allocated positions owned by the current organisation, along with options to view their details, and to see which organisation and positions they're a part of.

Enhancement: The error message for password problems in the 'Add and Assign Worker' now provides more information to the user about the nature of the problem.

Bug Fix: An issue with displaying incorrect active position count for each supplier in the Supplier screen in Org portal has been fixed.

The fix can be found in organisation portal at:

Main menu > Associations > Manage Suppliers > #Positions (count)

Bug Fix: An issue with the sent status of a shared email being invisible in the Manage Shared Emails Page of a position's details has been fixed.

Bug Fix: An issue with the back link not working in Firefox on the Worker Details page has been fixed.

Bug Fix: An issue with the verified workers’ widget has been fixed. When no workers were verified for a given organisation, the widget would keep trying to load the stats but would never return.

Tikforce Positions- <https://app.Workready.jobs>

New Feature: If a user is using TikForce Smart Identity for ID verification, then users can now request help by choosing the “Request help” option while uploading credentials; this creates a ticket for TikForce Support and sets the identity verification to On Hold, with details on where in the process the user requested help.

Tik.me Portal- <https://app.tik.me>

Bug Fix: An issue with credential images/documents not uploading properly on the credential details page has been fixed.

Bug Fix: An issue with verifying a user via the Verify Portal not cancelling the OTHER positions not chosen has been fixed.

Bug Fix: An interface issue with the user’s Public Profile if a name was too long has been fixed.

Bug Fix: An issue with the content and formatting of the Worker Certificate has been fixed.

Verification Portal - <https://verify.tikforce.com>

Enhancement: The Declaration text on the Verify page now loads the currently selected organisation as dynamic content. This was previously hard coded to one organisation.

Bug Fix: An issue with trying to access a cancelled streamlined National Police Check (npc) displaying the status page instead of the correct cancelled page has been fixed.

Bug Fix: An issue with generic validation errors being displayed when adding a new user has been fixed. Specific errors now display for things like password validation.

Bug Fix: An issue with adding a worker in Verify failing if using a PowerApp image has been fixed.

Bug Fix: An issue with entering non-complex passwords returning a generic validation error has been rectified. A proper password complexity validation error returns now.

MTM ID Site - <https://id.tik.me>

No changes