

Release published 18-Dec-2017

What's New

- New features in TikForce Positions portal to keep user updated about the position's status and progress.
- New "Home Address" and "Postal Address" smart collectors to collect users' address.
- A Temporary Card Option has been added to the Manage Id Card Generated Card Bundle.
- Improvements in the mobile version of TikForce Positions.
- A series of bug fixes and enhancements have been made to error messages in the TikForce Positions portal.

Release Details

Tik.me Portal- <https://app.tik.me>

Enhancement: New error pages were added to the TikForce Positions site for 400, 401, 403, 404 and 503 errors.

TikForce Positions- <https://positions.tikforce.com>

New Feature: Users are now warned if they try to close the browser (tab/window), or if they try to Sign Out via the menu, submitting their position for processing.

Note: Users have to hit the green button to submit their position for processing.

This new feature can be accessed at any TikForce position once all requirements for the position have been completed.

New Feature: "Home address and Postal Address" Smart Collectors have been added to Positions.

This will enable Positions to capture user residential and postal addresses, even when the Identity Verification doesn't need to collect the address.

These new smart collectors function similar to other smart collectors.

This new feature can be accessed at a Position that contains the smart collectors.

Note: Home Address and Postal Address need to be added to Credential Group, Wizard Credential Groups, and finally the Position(Wizard).

Enhancement: A series of bug fixes and enhancements have been made to error messages in the Positions portal.

Enhancement: New status sensitive content slugs have been added to the "Position Completion" page and the "Position Status" page to give users a clear indication of the current status of their position, and what needs to happen next.

This enhancement can be accessed at any TikForce position once the position has been submitted.

The new content slugs are:

- position-status-inprogress
- position-status-onhold
- position-status-declined
- position-status-verified
- position-status-expired
- position-status-withdrawn
- position-status-cancelled

Enhancement: Dropdown selection boxes for countries now select Australia as the default country.

This enhancement can be accessed at Positions > Start a position > Personal Details

Enhancement: A new enhancement has been made to show the status of a position, and inform the user about the next step in their application.

This enhancement can be accessed at Positions > Status

Enhancement: An enhancement has been made to the positions sign up page for new users, to load the custom background image for the organisation that owns the position.

This enhancement can be accessed at Positions > Sign Up

Enhancement: Users cannot access a position if the position is not yet available, or has expired.

This enhancement can be accessed at Tik.Me > Positions > Select position

Enhancement: Some general enhancements and improvements were done to the mobile version of TikForce positions.

Now users should not have any issues with completing a position on a mobile device.

Enhancement: The navigation and wording has been improved in the streamlined police check position. The user now has better indication of status and will be prompted to the correct section after completing a payment.

This enhancement can be accessed in any streamlined police check position.

Bug Fix: An issue with the position progress bar not showing the correct percentage on positions while user is completing the position that has been reset or declined, has been fixed.

Bug Fix: An issue with confusing content in the Declaration smart collector has been fixed. Users now have more clear instructions on what to do.

Bug Fix: An issue where the progress bar for the streamlined npc would show an incorrect percentage when a user fails the declaration has been fixed.

Bug Fix: An issue with the modified date of a position credential not updating on completion of said position has been fixed.

Bug Fix: An issue with primary document details being shown in the secondary document pages of the “TikForceIdVerification” has been fixed.

Verification Portal - <https://verify.tikforce.com>

No Changes

MTM ID Site - <https://id.tik.me>

No changes