

## SCADAPack Enhanced Cybersecurity Features

As of January 1<sup>st</sup>, 2020, all SCADAPack devices that have an Ethernet port are shipped with enhanced cybersecurity features. In order to be able to connect to your new SCADAPack for the first time, you will need to have updated software.

Below is a list of the software requirements and links to assist you with configuring your SCADAPack with new cybersecurity features.

### [YouTube instructions for all software packages](#)

- RemoteConnect 3.6.3 (DVD 2.3.2 & Firmware 9.3.3)
  - [Software Download Link](#)
  - [Security Feature Instructions](#)
  
- Telepace Studio 5.4.1 (Firmware 1.77)
  - [Software Download Link](#)
  - [Security Feature Instructions](#)
  
- SCADAPack E Configurator 8.15.1\* (Inc. WB CAM5)
  - [Software Download Link](#)
  - [Security Feature Instructions](#)
  
- SCADAPack Configurator 1.3.1 (Inc. WB CAM3)
  - [Software Download Link](#)
  - [Security Feature Instructions](#)
  
- Realflo 7.0.2
  - [Software Download Link](#)
  - [Security Feature Instructions](#)

### [Check the latest version of this document](#)

\*SPE Configurator 8.15.1 is for 3xxE devices only. 53xE devices are coming soon in 8.15.2

Questions and requests can be made to your local support team or can be directed to one of the following support centers.

**Technical support: Americas, Europe, Middle East, Asia**

Available Monday to Friday 8:00am – 6:30pm Eastern Time

Toll free within North America

1-888-226-6876

Direct Worldwide

+1-613-591-1943

Email

[SupportTRSS@se.com](mailto:SupportTRSS@se.com)

**Technical support: Australia/New Zealand (Pacific)**

Inside Australia

13 73 28 (13 SEAU)

Inside New Zealand

0800 652 999

Email

[TechSupport.pz@se.com](mailto:TechSupport.pz@se.com)