



# PIERCING MANIA Return Form

@ service@piercingmania.co.uk

Order number\*

Fields on this form with an asterisk (\*) are required.

Use this return form for:

- » Returning product(s) for a refund.
- » Returning products under the instruction of the customer service.

**F.N. Something wrong with your order or received a damaged product? Please first contact our customer service.**

### Terms and Conditions for returning orders

- » Products must be returned in their original unopened packing, with the seal still intact.
- » When sending a return, it must arrive back within 30 days after shipping.
- » Shipping costs for returns shall be borne by the buyer unless agreed upon differently.
- » We advise shipping returns in protective packaging, along with insurance and tracking.
- » Responsibility and risk for undamaged (and on time) arrival of the return lie with the buyer.
- » Refunds will take place within 7 days after receiving the return.
- » Returns must enclose a fully filled in and signed return form.
- » Refunds consist of the purchase prices and, if applicable, standard shipping costs. Costs for extra services like; gift wrappings, payment costs and/or upgrades of the shipping method are not reimbursed.
- » For partial refunds, shipping costs may be deducted. This applies if the remaining products would have had shipping costs. The deducted amount will be equivalent to the remaining products original shipping costs.
- » If a discount code has been used which held conditions, the remaining part of the order should still meet those conditions. If not, the applied discount will be deducted from the refund.
- » Resending orders/products that do not meet these requirement will bring additional shipping costs.
- » Fields on this form with an asterisk (\*) are required.

My return shipment is in agreement with these conditions \*

### Reason for returning\*

- I would like a refund
- It concerns a defect or warranty



**In interest of hygiene and for your protection we do not accept returns with an openend or broken seal. The packaging must be in its original state.**

Would you like to exchange your product(s)?

You can return the products for a refund and order the desired products in our store.



You can send your returns to our SLOUGH address to save on postage. We will forward it to our warehouse for further processing. Please allow between 2 to 3 weeks before your return gets processed.

*Piercing Mania  
Unit 2 Blackthorne Road  
SLOUGH, SL3 0DA*

For urgent returns, you can also send it directly to our warehouse in The Netherlands. Please send it to:

*Piercing Mania  
Paterswoldseweg 18  
9726 BD Groningen  
The Netherlands*



For partial refunds, shipping costs may be deducted. This only applies if the remaining products previously had shipping costs. The deducted amount will be equivalent to the remaining products original shipping costs.

Comments:

Signature for agreement\*