

How to Apply HyWorks License

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Audience

Administrators, IT Managers, Support specialists those who are familiar with Accops HyWorks Controller and functionalities.

Please contact Accops support team if you have any queries.

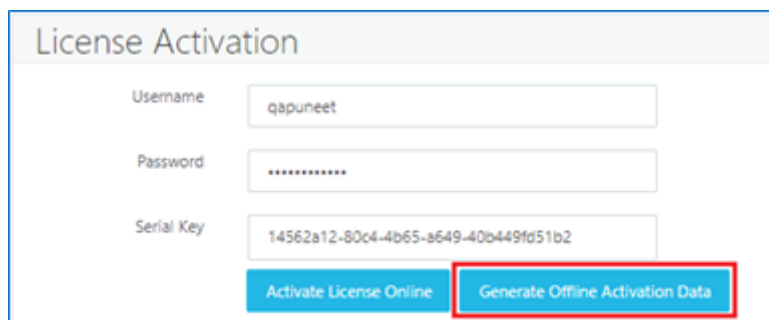
Pre-requisites:

1. Appropriate serial keys and user credentials are available (Contact Accops Support team for getting all required information)
2. Access HyWorks Controller Management Console from machine where internet connection is available in which case use Online activation method.
3. Offline license activation is required in cases, when HyWorks Controller server does not have internet connection and cannot communicate with license server.

Activation Via Offline method:

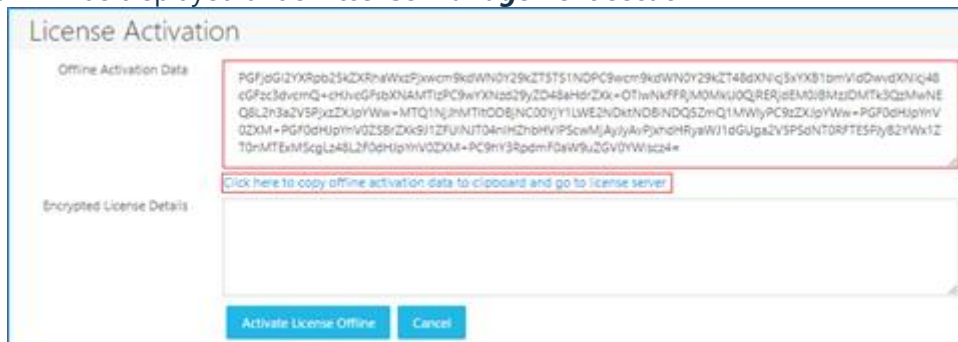
Steps:

1. Access HyWorks Controller Management Console from machine where internet connection is available
2. Go to System - License section
3. Click on button **Apply New License** to enable **License Activation** sub-section
4. Provide appropriate entries in Serial Key, Username and Password text boxes in **License Activation** sub-section



License Activation	
Username	<input type="text" value="qpuneet"/>
Password	<input type="password" value="*****"/>
Serial Key	<input type="text" value="14562a12-80c4-4b65-a649-40b449fd51b2"/>
<input type="button" value="Activate License Online"/> <input type="button" value="Generate Offline Activation Data"/>	

5. Click on button **Generate Offline Activation Data**
6. HyWorks Controller will generate offline activation data and **Offline Activation Data** sub-section will be displayed under **License Management** section

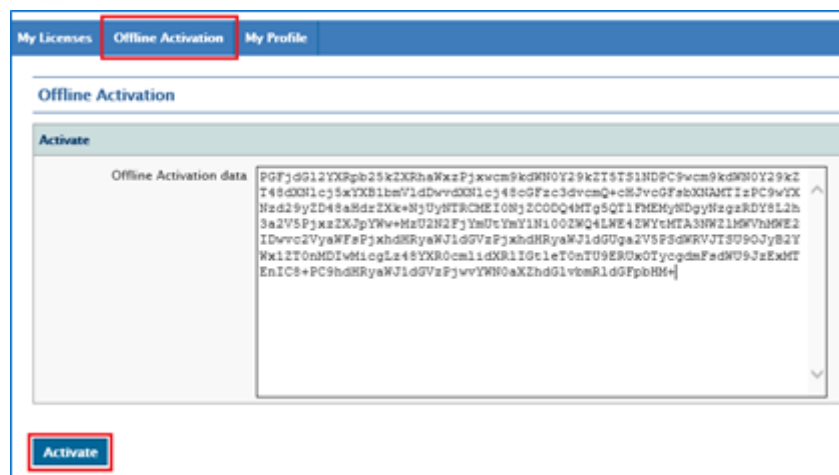


7. Click on link **Click here to copy Offline Activation Data to clipboard and go to License Server** to automatically copy the offline activation data to clipboard and go to license server

Note:

Pop-up blocker from browser may block, navigation to License server and thus should be unblocked for uninterrupted navigation to license server

8. Login to License Server user portal using the same user credentials being used to generate offline activation data
 - On successful login, user will be navigated to License Server user portal
 - Go to **Offline Activation** tab on License Server user portal and paste the offline activation data copied from HyWorks Controller in **Offline Activation Data** text area

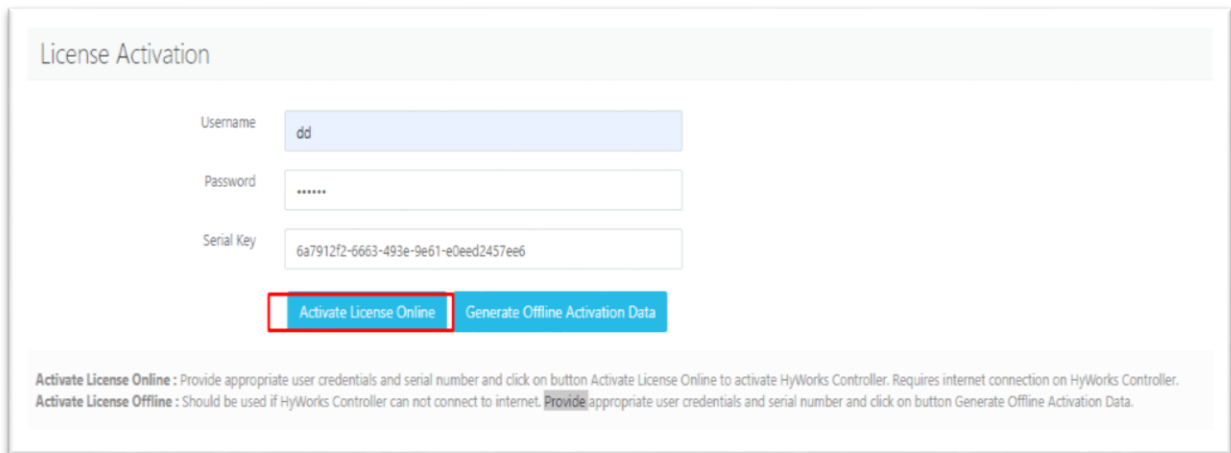


9. Click on **Activate** button
10. License server will validate the data being provided by HyWorks Controller and on successful validation will navigate the user to next screen which displays the license details as shown below

Activation Via Online method:

Steps:

1. There should internet available on the HyWorks controller machine.
2. Access HyWorks Controller Management Console from machine where internet connection is available
3. Go to System - License section
4. Click on button **Apply New License** to enable **License Activation** sub-section
5. Provide appropriate entries in Serial Key, Username and Password text boxes in **License Activation** sub-section



License Activation

Username

Password

Serial Key

Activate License Online : Provide appropriate user credentials and serial number and click on button Activate License Online to activate HyWorks Controller. Requires internet connection on HyWorks Controller.
Activate License Offline : Should be used if HyWorks Controller can not connect to internet. Provide appropriate user credentials and serial number and click on button Generate Offline Activation Data.

8. Click on button **Activate License Online**.
9. License will be activated, appropriate status message regarding successful activation will be displayed

Activate the license from HyWorks Management Console for HyWorks HA:

To **configure cluster license**, follow the below steps:

1. Login to HyWorks Controller Management Console of **primary** HyWorks Controller
2. Activate the license on this primary HyWorks Controller using [Online](#) or [Offline Activation License activation](#).

License Activation

Username

Password

Serial Key

Join Cluster License Option unchecked on primary server

Note:

While activating license on Primary HyWorks Controller, checkbox 'Join Cluster License' should not be checked. This option needs to be checked only on secondary HyWorks Controller.

1. Login to HyWorks Controller Management Console of **secondary** HyWorks Controller
2. Go to System – License section
3. Now activate the same license key with option Join Cluster License checked using same username, password and serial key

License Activation

Username

Password

Serial Key

Join Cluster License Option selected during license activation on secondary controller

1. By using option Join Cluster License, secondary controller can use the same license key to support same number of sessions/ registered devices during failover conditions.

For any assistance, please contact us: support@accops.com



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