

net2phone

Polycom ATA Auto Provisioning Guide

Please consult net2phone support if you need ANY assistance with the process outlined below via support@net2phoneoffice.com or [1.866.978.8260](tel:1.866.978.8260)

How to verify the devices internal LAN IP address:

1. Download a network scan tool such as angry IP scanner (angryip.org) or Advanced IP Scanner (advanced-ip-scanner.com).
2. Run the network scan tool and note the IP address listed for the MAC address of the polycom ATA device. The MAC address can be found on the bottom of the ATA itself.

OR

1. Connect an analog device to your new ATA.
2. Press *** (3 stars) on the analog device. The audible menu will be heard.
3. Then Press 1 for Basic Network Status - The prompt will read you the device's IP address. Make note of the address.

Adding the provisioning string to the device:

1. Open a web browser and browse to `http://<IP address of device>`. For example: `http://192.168.1.100`
2. Enter the default login credentials. User: admin Password: admin
3. On the left navigation menu look for "System Management". Click to expand this menu option. Then look for the sub menu labeled "Auto Provision". Click to load this page.
4. Add the provided string to the "ConfigURL" field about half way down the page under the "ITSP Provisioning" heading.
5. Click the "Submit" button on the bottom of the page.
6. Click the "Reboot" button on the top of the page.

Once your device comes back up it should register with the net2phone calling platform and you should be able to make an receive calls at this point via your ATA.

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ITSP Provisioning?

Parameter Name	Value	Default	
Method	System Start	<input type="checkbox"/>	?
Interval	0	<input type="checkbox"/>	?
TimeofDay	00:00-20:00	<input checked="" type="checkbox"/>	?
ConfigURL	http://prov.net2phone.com/LODXgg7cArLOsgO1/\$	<input type="checkbox"/>	?
DnsLookupType	A Record Only	<input checked="" type="checkbox"/>	?
DnsSrvPrefix	No Prefix	<input checked="" type="checkbox"/>	?
Override	All	<input checked="" type="checkbox"/>	?
GPRM0		<input checked="" type="checkbox"/>	?
GPRM1		<input checked="" type="checkbox"/>	?
GPRM2		<input checked="" type="checkbox"/>	?
GPRM3		<input checked="" type="checkbox"/>	?
GPRM4		<input checked="" type="checkbox"/>	?
GPRM5		<input checked="" type="checkbox"/>	?
GPRM6		<input checked="" type="checkbox"/>	?
GPRM7		<input checked="" type="checkbox"/>	?
TPRM0	1	<input type="checkbox"/>	
TPRM1		<input checked="" type="checkbox"/>	
TPRM2		<input checked="" type="checkbox"/>	
TPRM3		<input checked="" type="checkbox"/>	