

Samsung SmartTV Known Issues

Connecting SmartTV via Wifi

When using wifi for Smasung SmartTV for OpenApp.TV Services please be aware for the following issue:

The SmartTV does not do a a Channel Scan and identifies what AP is the best to in terms of signal strenght or signal quality. It just connects to "any" AP with the given SSID on every startup. So it can happen hat you place a AP in front of the TV and it has signal of -50dBm. After TV reboot it connects to a AP with -90 dBm and not the AP directly in front of the TV. To prevent this behaviour it is recommended to use mutiple hidden SSIDs with diferent name and connect the TV to the nearest SSID. (f.e. hidden SSID "OpenAppTVAP22" and "OpenAppTVAP23").

Samsung is aware of this issue but there is no fix available - Affected: ALL