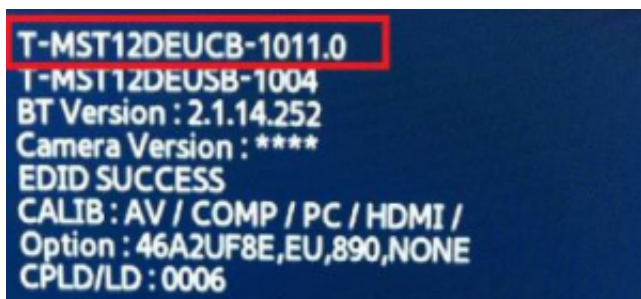


## Samsung SmartTV Firmware Upgrade

### Firmware Update Samsung SmartTV

The Firmware is shown when entering the main menu, it is **not** shown in hotel mode.

- TV should be turned off
- Enter the Menu by pressing in consequence the buttons „INFO - MENU - MUTE - Power On“ on your remote controller.



#### IMPORTANT TO UNDERSTAND:

- 1. Line: MAIN MICOM firmware (Hospitality Mode Firmware)
- 2. Line: SUB MICOM firmware (Powermgmt, Virtual Standby, etc)

**ATTENTION: Macnetix does not cover any warranty - use on own risk!**

### Check Firmware SmartTV

#### Factory new TV

- TV should be turned off
- Enter the Hospitality Menu mode by pressing in consequence the buttons „INFO - MENU - MUTE - Power On“ on your remote controller.

## Already configured TV

- TV should be turned on
- Change Source to „PC“
- Enter the hospitality Menu mode by pressing in consequence the buttons „MUTE - 1 - 1 - 9 - ENTER“ on your remote controller.
- In Hospitality Menu disable widget solution.
- Turn off TV
- Enter the Menu mode by pressing in consequence the buttons „INFO - MENU - MUTE - Power On“ on your remote controller.
- Select Control ? Hotel Option
- In Hospitality Menu enable widget solution and Virtual Standby.

## Tested Firmware for Samsung SmartTV

**ATTENTION: Macnetix does not cover any warranty – use on own risk!**

### MAIN MICOM Europe Models xxEXxxx

Samsung Model	FW Version	Supported FW (use this!)	Downgrade FW (CAUTION!)	Note
HGxxEA590	T-MST10PDEUCB-1104.1	<a href="#">T-MST10PDEUCB</a>		current
HGxxEA790	T-MST10PDEUCB-1104.1	<a href="#">T-MST10PDEUCB</a>		current
HGxxEB690	T-MST12DEUCB-1	<a href="#">T-MST12DEUCB_1</a>	<a href="#">T-MST12DEUCB-0</a>	current

	108.5	<a href="#">108.5</a>	<a href="#">000</a>	
HGxxEB890	T-MST12DEUCB-1	<a href="#">T-MST12DEUCB_1</a>	<a href="#">T-MST12DEUCB-0</a>	current
	108.5	<a href="#">108.5</a>	<a href="#">000</a>	
HGxxEC690	T-MST14DEUCB-1	<a href="#">T-MST14DEUCB</a>	<a href="#">T-MST14DEUCB</a>	current
	024.0	<a href="#">REL USB OU 102</a>	<a href="#">REL USB 0000 Ju</a>	
		<a href="#">4</a>	<a href="#">ne27</a>	
HGxxEC890	T-MST14DEUCB-1	<a href="#">T-MST14DEUCB_1</a>	<a href="#">T-MST14DEUCB</a>	current
	013.1	<a href="#">013</a>	<a href="#">REL USB 0000 Ju</a>	
			<a href="#">ne27</a>	
HGxxED690	T-MS14JDEUCB-10	<a href="#">HD690_1026.1</a>	n.a.	current
	26.1			
HGxxEE690	T-M14HKDEUCB-1	<a href="#">T-M14HKDEUCB-1</a>	<a href="#">T-M14HKDEUCB</a>	current
	015	<a href="#">015</a>	<a href="#">REL USB OU 000</a>	
			<a href="#">0</a>	

## MAIN MICOM ASIA Models xxAXxxx

Samsung Model	FW Version	Supported FW (use this!)	Downgrade FW (CAUTION!)	Note
HGxxAC690	T-MST14DEUCB-1 016.0	<a href="#">T-MST14UABCB</a> <a href="#">REL USB OU AC</a> <a href="#">690_1016</a>	not available	current

## SUB MICOM

- **xxEB690**

FW version	Notes
T-MST12DEUSB-1007	<b>Looses Server URL!</b>
<a href="#">WT61P808 T-MST12DEUSB-1011 BIN</a>	current

- **xxEC690 and xxAC690**

FW version	Notes
T-MST14DEUSB-1004	<b>more than 40 defects!</b>
T-MST14DEUSB-1005	<b>1 defect for china model</b>
<a href="#">WT61P808 T-MST14DEUSB-1008 BIN</a>	old
<a href="#">SUB-T-MST14DEUSB-1010</a>	current

- **xxED690**  
**Since this Version the SUB is included in MAIN**

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## Upgrading MAIN MICOM

### Preparing USB Stick

1. Format USB Stick (>2GB) with FAT32 filesystem
2. Extract zip to USB stick - Filestructure should look like f:\image\upgrade.ms, if f:\ is your USB Stick.

### Factory new TV

- TV should be turned off
- Connect USB Stick
- Enter Setupmode by pressing in consequence the buttons „INFO - MENU - MUTE - Power On“ on your remote controller.
- Control ? Hotel Option and set Hospitalitymode to standalone
- enter new section System and activate SW Update
- After the upgrade is completed successfully you can check that the firmware version by pressing the red button on the remote controller and check the firmware version that appears on the bottom of the screen.
- Samsung recommends a full „Factory Reset“ using the „INFO - MENU - MUTE - Power On“ in OSD ? Option ? Factory Reset ATTENTION! All data will be lost! See also section iptv

troubleshooting. REMEMBER that VIRTUAL STANDBY has to be disabled to access this option.

## **Already configured TV**

- TV should be turned off
- Connect USB Stick
- turn on TV
- Select source „PC“
- Enter the Hospitality Menu mode by pressing in consequence the buttons “Mute“, „1“, „1“, „9“, „Enter“ on your remote controller.
- In Hospitality Menu enter section System and activate SW Upgrade
- After the upgrade is completed successfully you can check that the firmware version by pressing the red button on the remote controller and check the firmware version that appears on the bottom of the screen.
- Samsung recommends a full „Factory Reset“ using the “ Power OFF - INFO - MENU - MUTE - Power On“ OSD ? Option ? Factory Reset ATTENTION! All data will be lost! See also section iptv troubleshooting. REMEMBER that VIRTUAL STANDBY has to be disabled to access this option.

## **Upgrading SUB MICOM**

Follow this guide:

[2013HotelTVSoftwareUpdateManualV11](#)

## **SUBMICOM upgrade via USB Stick**

- Format USB Stick with FAT32
- Copy file to USB Stick root folder, so if f:\ is usb stick, than put file to f:\ (CAUTION! Not f:\image!)
- Connect USB stick to tv & power off tv
- „Info“ ? „Menu“ ? „Mute“ ? „Power“ to enter factory menu
- SVC ? Upgrade ? SUBMICOM UPGRADE ? Toggle that option is now „Upgrading....“ (CAUTION! this takes 15-20min!)
- Make factory reset.