



# Future Digital– FD Monitor

## Technical Specification

Version 1.0 , May 2018

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# Document History

Table 1 – Document History

Version	Date	Summary
1.0	24/05/2018	Release

## Introduction

This document details the technical specifications for FD Monitor and FD Enforce client software.

## Supported Operating Systems

Use of FD Monitor and FD Enforce client software is supported on the following Windows & Mac Operating Systems.

Microsoft	Apple
Windows 7 (32-bit and 64-bit)	Mac OS X El Capitan
Windows 8.1 (32-bit and 64-bit)	Mac OS X Yosemite
Windows 10 (32-bit and 64-bit)	Mac OS X Mavericks
	iOS 9.1 and greater

*Figure 1-Supported Client Operating Systems*

## *Pre-requisites*

### **Hardware**

2GB RAM minimum for 32 Bit OS, 3GB RAM minimum for 64 Bit OS  
100MB free disk space

**NOTE: Microsoft specify a minimum 1GB RAM for Windows 10 (32 bit) and 2GB RAM for Windows 10 (64 bit).**

Future Digital recommend a total of 3GB on all supported Operating Systems for optimal performance.

### **Software**

Microsoft Visual C++ Redistributable for Visual Studio 2017

The Microsoft C++ 2017 redistributable must be installed on all target machines. This is supplied with all client installation software.

**NOTE: For 64 bit Windows clients, both the x64 and x86 Visual C++ redistributables are required.**

### **Proxy**

If proxy details are in use, then it is advisable to include these into the software used for installation. This will be in the form of a DNS value or IP address and port number incorporated into the install file name. More details on this process is contained within a client installation guide PDF supplied with all client installation files.

If no proxy or a 'transparent' proxy is in use, then no modifications are required.

If different types of user have different proxy details assigned to them at logon, please use the least restrictive value as only client software will use this to communicate.

## **Help and Assistance**

Further help and assistance on installation and use of all our products is available to you by telephone or via our Support Services.

Please visit our web site for more information and links to support services available.

[www.futuredigital.co.uk](http://www.futuredigital.co.uk)

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