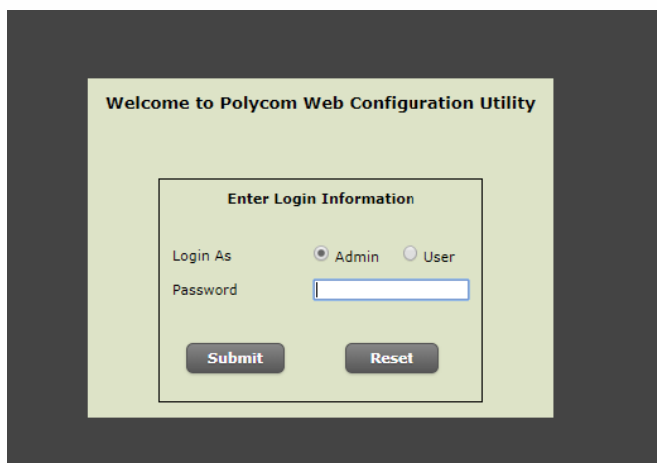
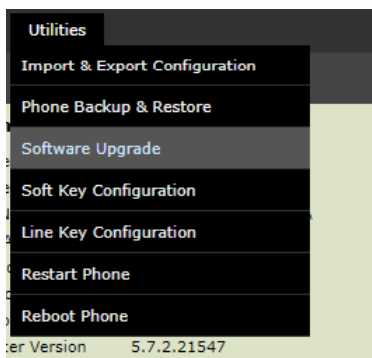


How to Upgrade Firmware on Polycom Devices

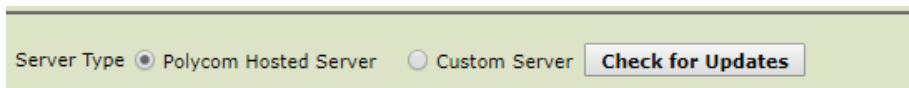
1. Point a browser of your choice to the internal IP address of your phone to load the web interface. Enter the default Polycom password 456 or if provisioned by net2phone - 627.



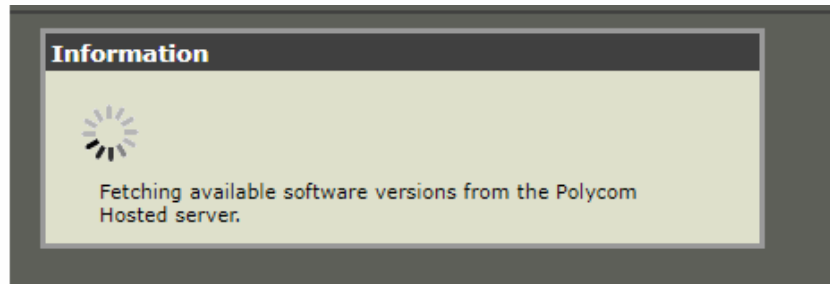
2. Navigate to the Utilities drop down menu and select "Software Upgrade"



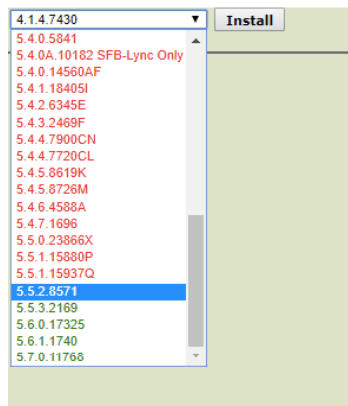
3. Server type should be "Polycom Hosted Server" and then click the "Check for Updates" button.



4. The device will reach out to Polycoms Server and populate the list of available firmwares.



5. Select the firmware recommended to you by your net2phone engineer and click install.



Congratulations! You have successfully updated your Polycom firmware.

**For further assistance or support please contact
support@net2phoneoffice.com or call 1.866.978.8260 option 2.**