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Self Service Terminal OPS Procedure

Management Interface

Part 1: SST Manage interface

Self Service Terminal Management Interface

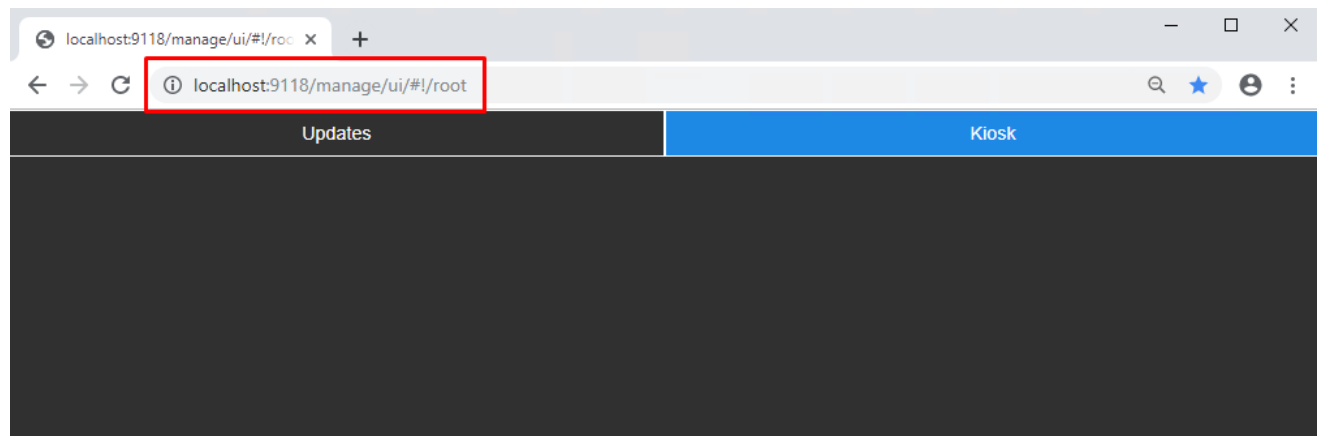
This document will guide you through setting up the SST Manage interface and cover some key features.

The first thing you will need to do is on the server on google chrome you will need to visit the following URL:

<http://localhost:9118/manage/ui>

Note:

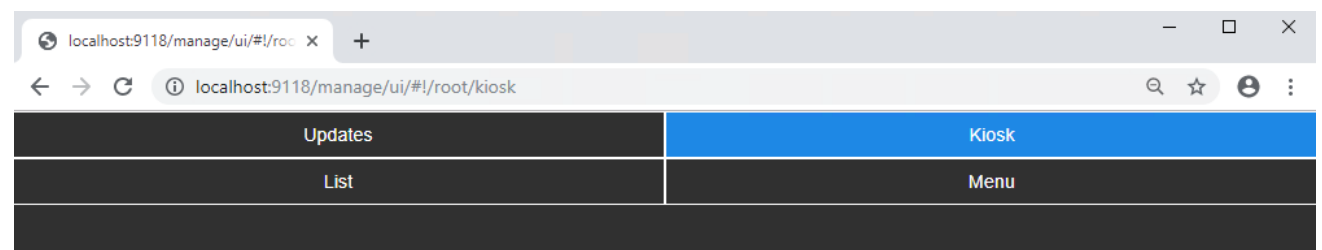
Bookmark this URL as SST Manager to easily access this when you need to.



Once the page has loaded you will have 2 selections:

- Selection one: **Updates** – Here you will find a list of updates that have been downloaded automatically.
- Selection two: **Kiosk** – Here you will find additional options. Below is a breakdown.

Additional Options under **Kiosk**:



List:

When selecting **List**, you will get the below information:

Address: This refers to the IP address of the SST (Kiosk)

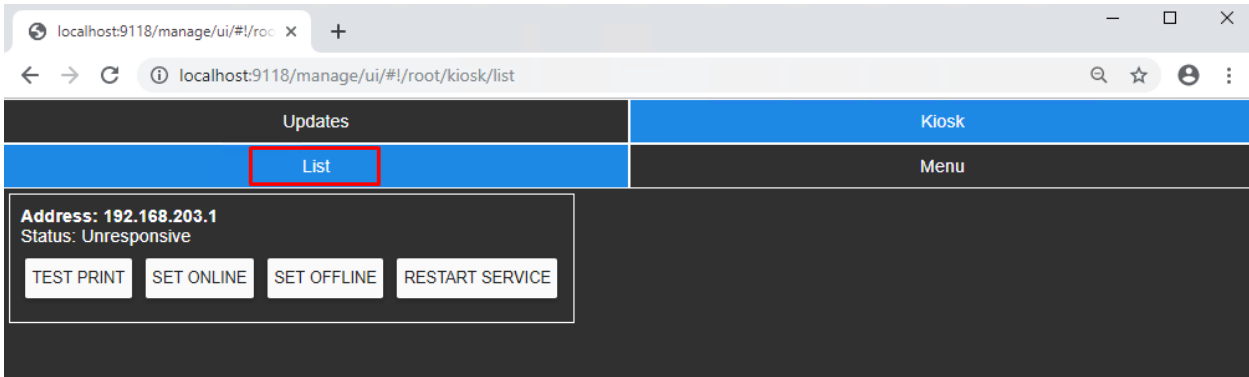
Status: This refers to the current status of the SST (Online, Offline, Unresponsive)

Test Print: Will allow you to print a test page.

Set Online: Changing the status to Online (Ready to be used)

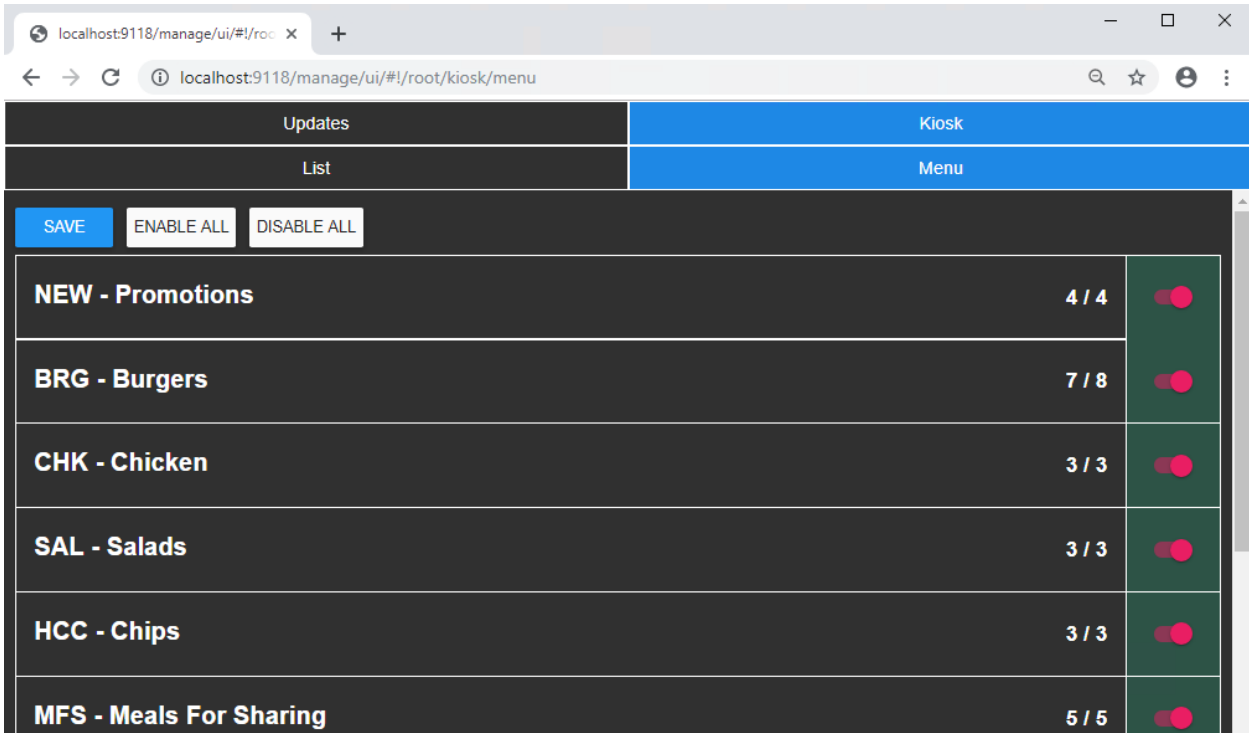
Set Offline: Changing the status to Offline (Not ready to be used)

Restart Services: Restarting the SST services.



Menu:

When selecting **Menu**, you will see a list of all the Menu Categories and number of items in the Category. Here you can select the Categories or Menu items that will be available on the SST (Kiosk).



For example:

If you are not selling salads, you would be able to **Disable** the Salads Category by clicking on the toggle switch.

If you are not selling a certain item, you would be able to **Disable** the specific item by clicking on the **Category**

And then clicking the toggle switch next to the item.

Note:

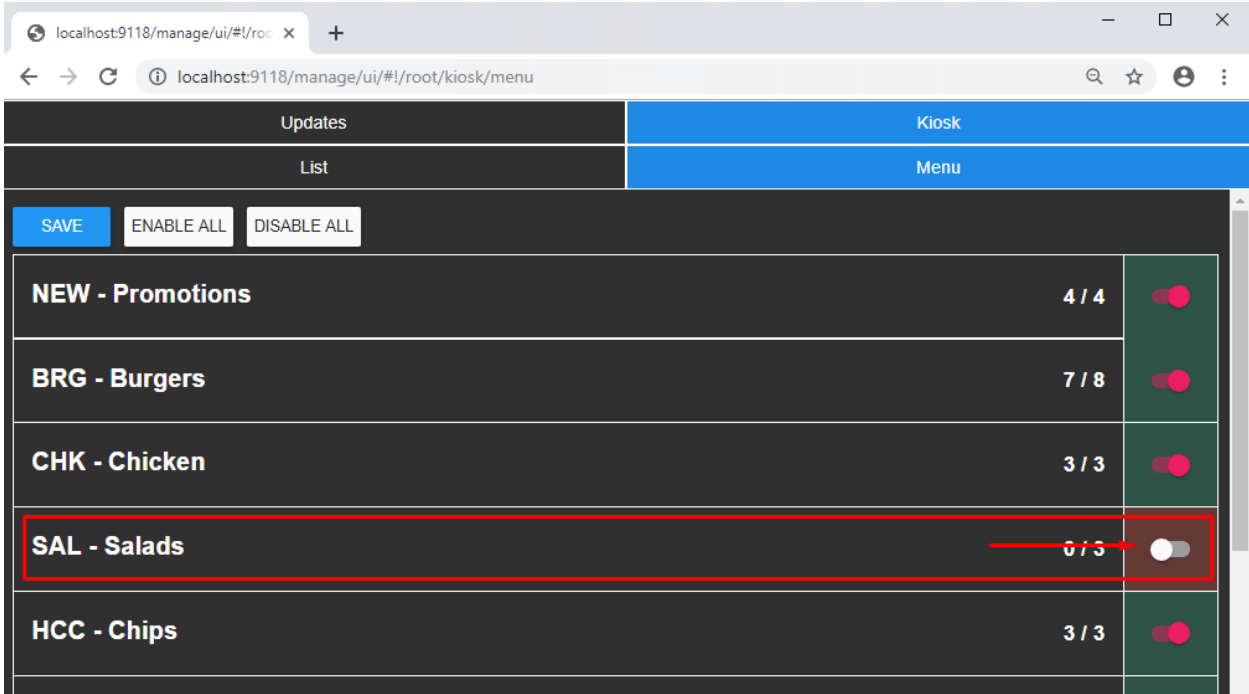
If you select Enable all, everything will be available on the SST (Kiosk)

If you select Disable all, nothing will be available on the SST (Kiosk)

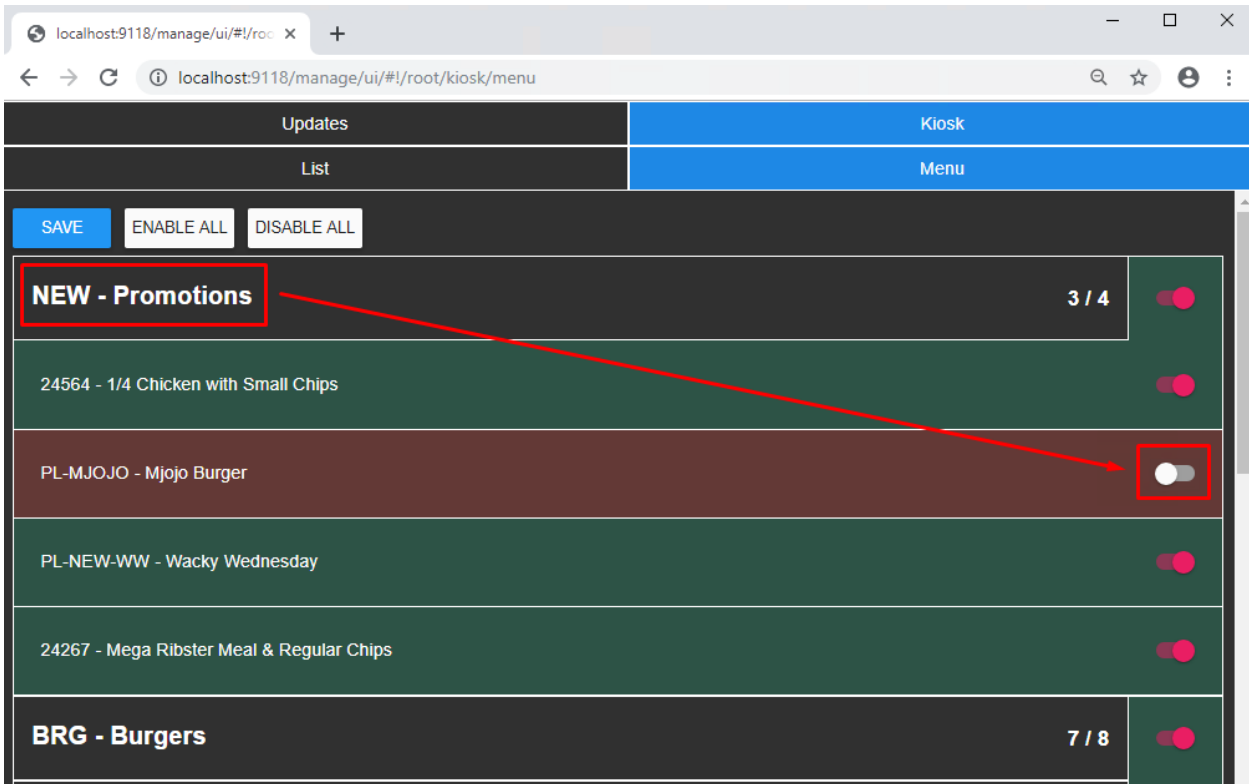
Always click the save button if you have made any changes!

Please continue to the next page to see the examples:

Disabling the Category:



Disabling a specific item:



Office Contact Details

Aura Helpdesk

0860 994 155

support@cosoft.co.za

<http://support.cosoft.co.za/support/solutions>

Aura Helpdesk Hours

6:00am to 11:00pm, 7 days a week



In order to ensure that all calls taken have been logged and are treated with the importance and urgency each one rightfully deserves, please keep the following points in mind when consulting with our helpdesk:

- Ensure that the technician you are speaking to knows which store you are calling from, and that you get the name of the technician you speak to.
 - Be clear and concise with what the problem is and when it started appearing. The more information you can provide, the better.
 - If the technician does not offer you a reference number for your call, you should ask them for one. Not only does this makes it easier to follow up on the status of the issue later, but also ensures that your call is logged in our system and is being / has been attended to properly.
 - Most importantly, please keep in mind that Cosoft provide the Aura Point of Sales Suite; for any other problems such as your email, internet, anti-virus software and the like, please contact the software distributor or supporter related to that application. These contact details can generally be found under the application's Help > About or Help > Contact Us options.
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