



Rx Notifications

Patient Guide

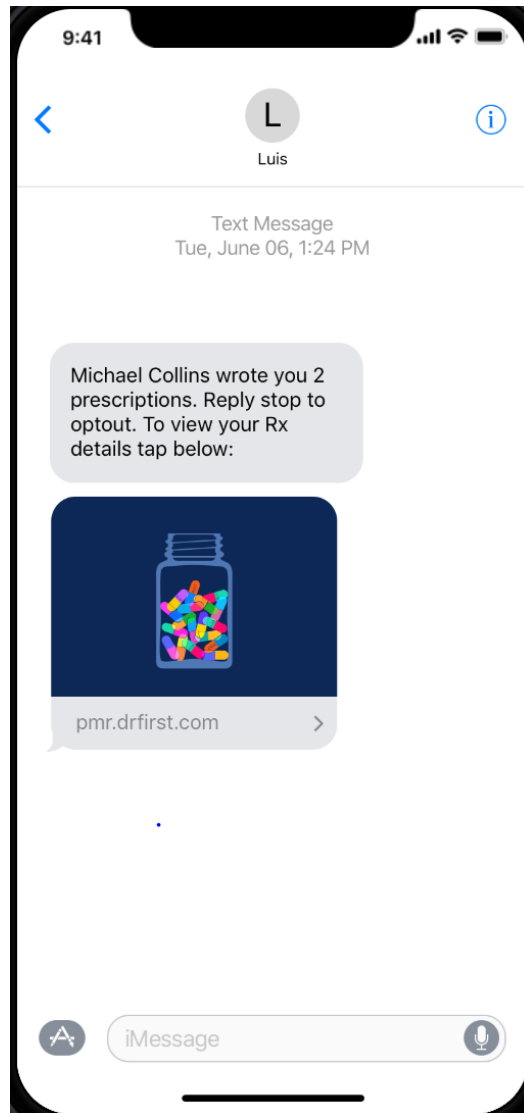
Updated

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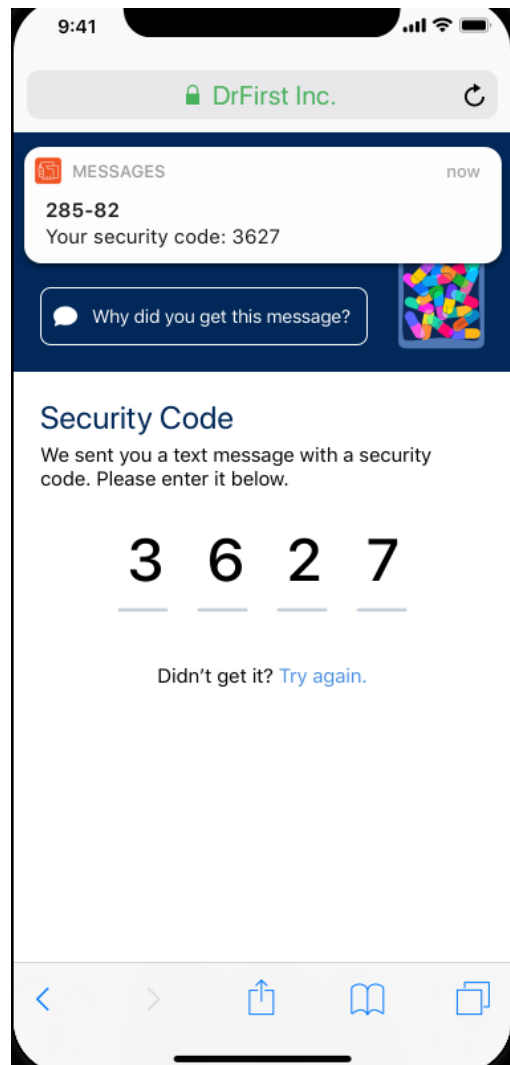
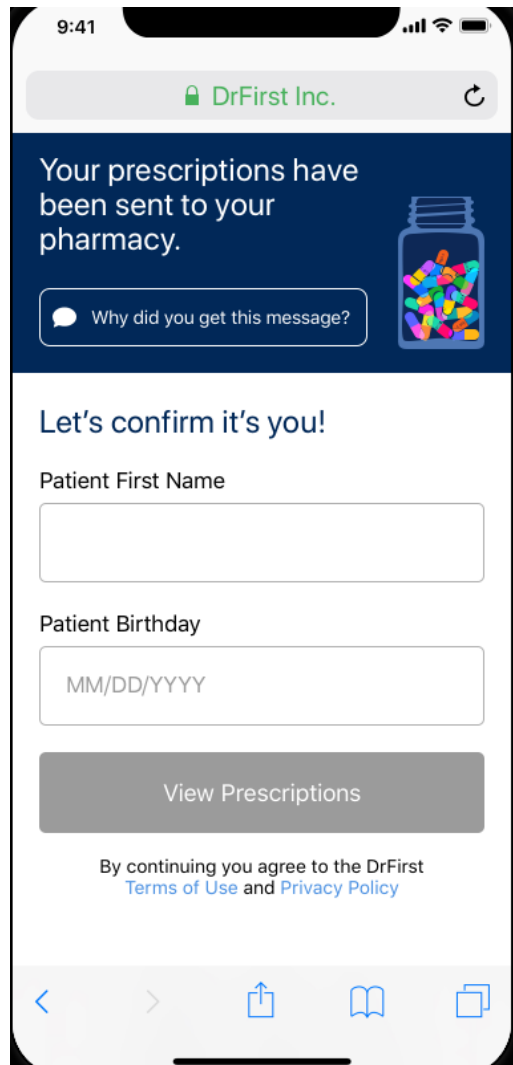
How do Rx Notifications work?

Patients receive a text message (SMS) 10min after the e-prescription is sent to the pharmacy. The text message contains a link to a secure website that lets patients view information related to their pharmacy and new prescriptions:



How can patients access the secure website?

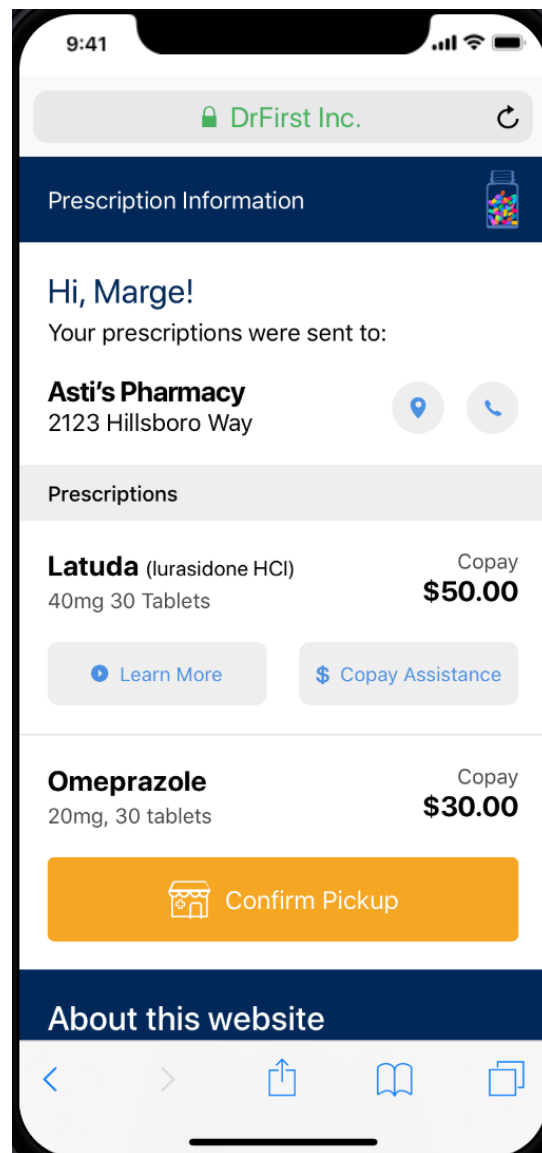
1. After tapping on the link in the text message, patients can sign in by entering their first name and date of birth.
2. If the information provided is correct, the patient will receive a second text message with a 4-digit code which is required in order to gain access to the site.



What information is available on the website?

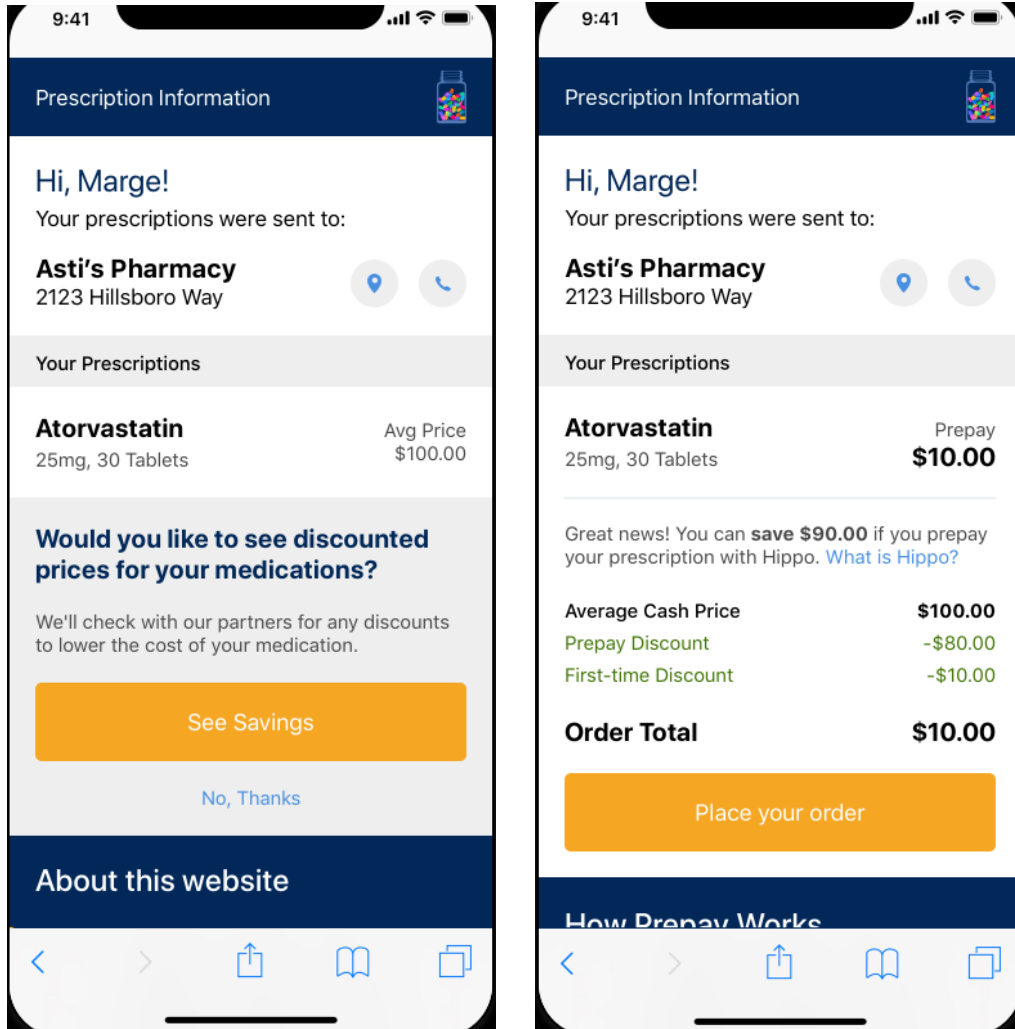
In general, the following features are available:

- Information related to the pharmacy (name, address, phone)
- Information related to the new prescriptions (drug name, strength, quantity)
- Educational material related to the prescriptions
- Copay or out-of-pocket cost and available discounts
- Option to confirm the prescription pickup time at the pharmacy



Does the system offer discounts for generics?

Yes, some generic prescriptions can be prepaid online in order to lower the out-of-pocket cost. If a patient chooses to prepay, they can complete the checkout by entering a valid email and credit card. Once payment is made, an instant proof of purchase is issued, which can be presented at the pharmacy counter. Payments are fully refundable.



Can patients opt-out from the text notifications?

Yes. Patients can Reply STOP to any text message received in order to unsubscribe from any future notifications.