

## Why does my log edit have a status of Pending?



Article Summary: Why does my log edit have a status of Pending?

Revised Date: 2019-01-02

You have made a change to a driver's log using the web client. The log does not appear to update. Why is this?

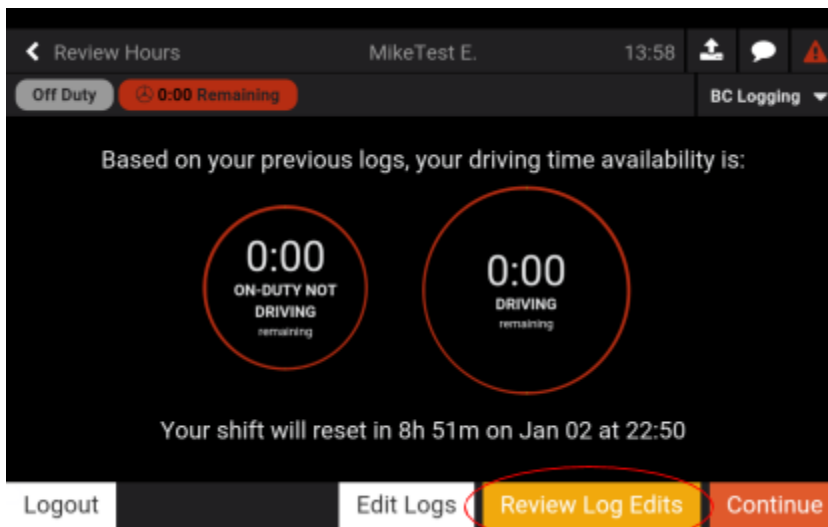
With the ELD release of Navistream, it is now required that the driver must approve any edit made by a Manager or Administrator using the Web Client.

You will see that any change made to a log via the Web Client now first shows in a section "Requested Changes" with a status of "Pending".

Requested Changes 			
Time	Status	Comment	Approval
10:50	Off Duty	*Forgot to End Shift [Michael Evanoff]	PENDING

This change must be 'signed off' on by the driver.

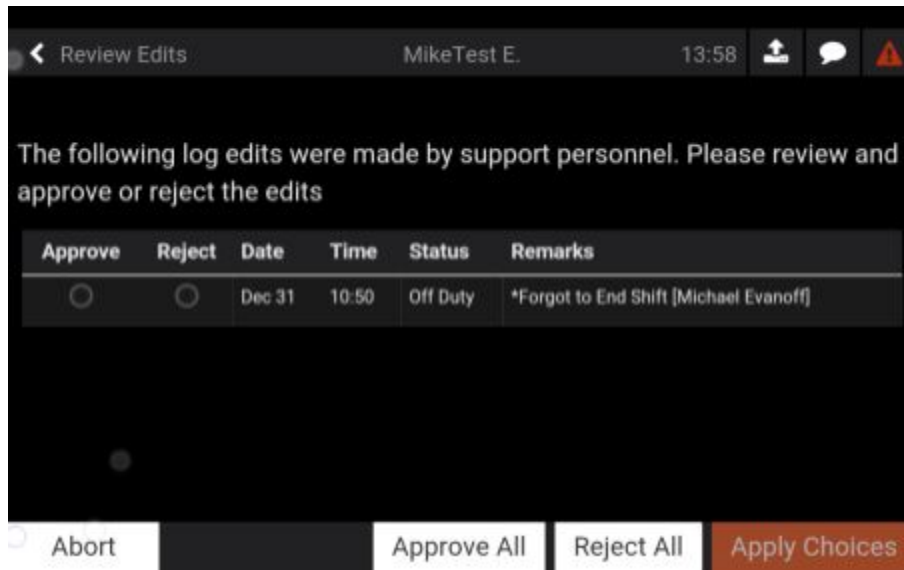
When the driver logs on to the tablet they will have the option to review any proposed changes made from the web client, then approve or decline these changes. This is done by clicking on the "Review Log Edits" button from the Review Hours screen.



## Why does my log edit have a status of Pending?



The driver has the option to individually approve and reject, or approve and reject all of the pending log edits made from the web client at this point. Once the edit has been approved by the driver, the log change will be finalized and the change will then take effect.



The driver **MUST** log onto the device and approve the change from the tablet in order for the change in logs to take effect.