

Discover Series

FAQ

1. What is the Discover Series, and what does it include?

The **Discover Series**—formerly known as Open Curriculum—is one of three categories in **Ciena Learning's On-Demand Collection** of educational materials. It delivers free, Web-based content that's the perfect starting point to learn about Ciena's core principles, products, and solutions, and key industry technologies. The courseware is available to anyone, anytime, anywhere—for FREE.

2. What types of courses should I expect in the Discover Series?

Here are examples of the areas of focus and types of courses offered in the **Discover Series**:

Ciena product overviews

- Basics of 6500 and Site Manager
- 6500 Broadband (BB) and Photonic Layer (PL) Technology Overview
- 8700 Chassis Overview
- 8700 Modules Features and Operations
- 5400 Family Product Overview
- Waveserver Overview Training
- Waveserver Essentials Planning and Management
- OneControl Unified Management System Product Overview

Technology overviews

- OTN Basics
- Ethernet Basics
- Introduction to Optical Communications

Technical support aids

- Fiber Optics Fundamentals
- ESD, Laser Safety, and Fiber Cleaning
- Quality & Reliability: Soldering Basics

Blue Planet

- Blue Planet Orchestrate: Introduction and Main Concepts
- Blue Planet Orchestrate: Activate a Virtual Network Function
- Ciena Smart - Virtual Services with NFV/SDN

Pre-assessments

- Carrier Ethernet Associate (CE-A) Pre-Assessment
- Optical Communications Associate (OC-A) Pre-Assessment
- 6500 Broadband and Photonic Layer Pre-Assessment

For detailed information, simply click on the course names that interest you. You will need to signed in to your **Ciena Learning account**.

3. Where can I find the full list of Discover Series courses available to me?

The full list of courses in the **Discover Series** can be found in one of two ways:

1. Under Find Learning > **Courses**. Click the type filter on the left to view Discover Series.
2. Under On-Demand Training > Discover Series > View Courses.

4. How can the Discover Series benefit me?

The series provides the opportunity to:

- Understand the basic principles on which to build your expertise
- Test your level of knowledge in an area and pinpoint where you need to focus your learning
- Be articulate on a variety of fundamental technology topics, allowing for better conversations with customers and colleagues
- Tap into technologies that are on the rise and open yourself to options
- Evolve into a well-rounded professional

Whether you're a novice wanting to get up and running, an ambitious professional looking to reskill or upskill, or an established expert testing the waters of a new career, the Discover Series will prove invaluable to your success.

5. Do I have to register to access a Discover Series course?

Yes. You need to sign in to or sign up for a free Ciena Learning account in our [new online learning hub](#) to get access to any courseware in the Discover Series.

- Open your new Ciena Learning account [here](#).
 - **Sign-up is fast, easy, and free.** After submitting your registration, you will receive an email confirmation from **Ciena Learning** with a Web link to confirm your account. If you do not receive this email, please remember to check your junk email folder as well.
- Log in to your Ciena Learning account [here](#).

6. When does my access to the courses in the Discover Series end?

Access to the courseware in the Discover Series is lifelong and unlimited.

7. What is the online learning hub?

Ciena's online learning hub—often referred to as a Learning Management System, or LMS—is the gateway to explore, purchase and access Ciena courseware and certifications in one single place. Our new, state-of-the-art platform offers better performance and improved functionalities designed to help you gain, develop, and track your knowledge in a faster and easier way.

8. I am a non-Ciena customer. Can I sign up for and take Discover Series courseware?

Absolutely! Anyone who is interested can sign up for and enjoy the Discover Series courses for FREE. You simply need a Ciena Learning account, which you can sign up for [here](#) at no cost.

9. I already have a Ciena Customer Portal or Ciena Community account. Do I need to open a new account to access the Discover Series?

Yes. You need to [sign in](#) to or [sign up](#) for a free Ciena Learning account in our new online learning hub to get access to any courseware in the Discover Series

Having a Customer Portal or Ciena Community account does not mean you automatically have a Ciena Learning account. We are currently investigating opportunities to build better linkages between our various portals. We will keep you posted as things develop.

10. How are the courses delivered?

Discover Series course material, tools, and resources are designed for online, self-paced delivery. This means you can pause, fast-forward, or rewind course content as often as you want or need. And you can learn whenever and wherever is convenient, in a way that best suits your schedule, responsibilities, and lifestyle. You simply need an Internet connection.

11. How is my knowledge of topics in the Discover Series tested?

Several courses have built-in quizzes that help measure your understanding of a topic.

12. What recognition will I receive for participating in a Discover Series course?

You will receive a Certificate of Achievement for completing any of the Discover Series courses. You can print or make a PDF of your certificate by logging into your Ciena Learning account and clicking on **Record of Learning** in the navigation bar.

13. Does the Discover Series consist of any printed material I can download for later viewing and/or learning?

The transcripts of several courses are available in PDF format, which you can download for offline viewing and learning.

14. How often are courses added to the Discover Series library?

Courses are added to the Discover Series on a regular basis. We aim to add content with every product and solution release to help you keep pace with evolving technology.

15. What happens if I have questions related to the content?

For questions about any content in the Discover Series, please open a ticket [here](#).

16. I am having technical issues in accessing the courseware. Who can I contact for assistance?

Please visit our [Ciena Learning Support page](#) for technical help.

17. Are courses available in languages other than English?

All courses are available in English. We expect to expand the number of translated courses in the future to make the experience even more personally relevant and globally recognized. Stay tuned!

18. Are courses mobile- and/or tablet-friendly?

Many of the courses are mobile- and tablet-friendly. As we move forward, we will build these functionalities into more of the Discover Series courseware.

19. Is there an app for the Discover Series?

An app does not exist for this series now. We will keep you posted as we continue to expand the features of the system.

20. I'm not sure the Discover Series courses are right for me. Are there other online courses?

If you want to explore other online courses, our [Develop Series](#)—formerly known as e-Subscription—might be of interest. This specially priced set of digital courses delivers deeper knowledge and insights than the Discover Series. There are four solution areas of focus for purchase: Packet-Optical, Packet, Software, and Full Access. Each is available for unlimited viewing, anytime, anywhere, within a 12-month subscription.

In most cases, students find they save on the individual component prices of the courses when they purchase a solution area within the [Develop Series](#).

For more information, click [here](#).

Visit the Ciena Community
Get answers to your questions

