

Firefox starts in a black screen

If you try to open Firefox and a black screen opens up please do the following:

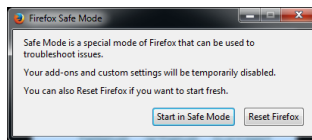
- Hold down the “Shift” key



- Double-click the firefox icon



- Click on the “Start in Safe Mode” button



- Click on the 3 lines on the top right hand side of the page



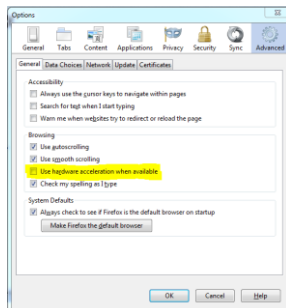
- Click “Options”



- Click “Advanced”



- Uncheck the “Use hardware acceleration when available” box



Click “OK”

Close and reopen Firefox as normal