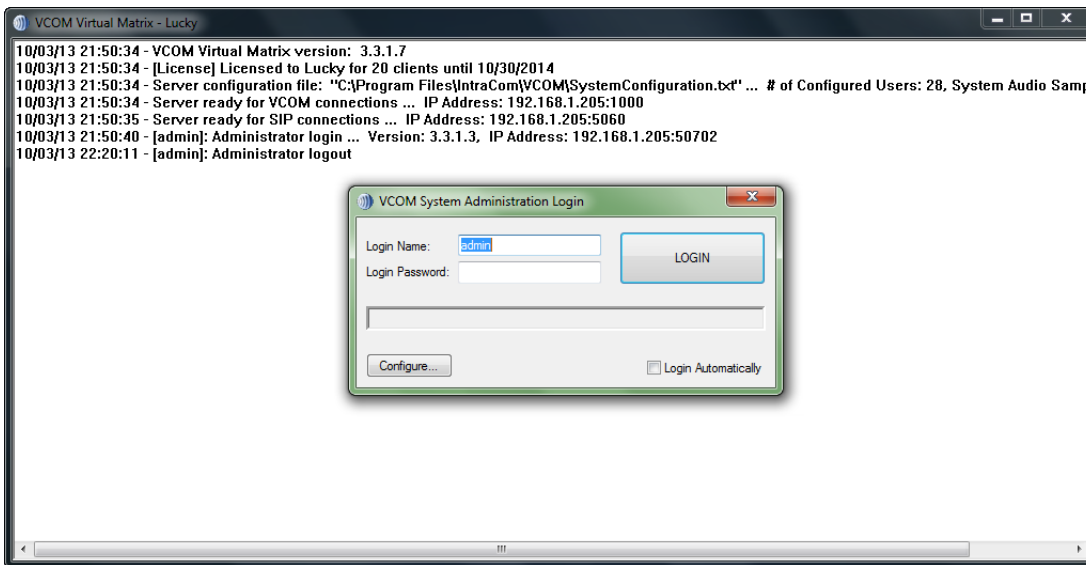




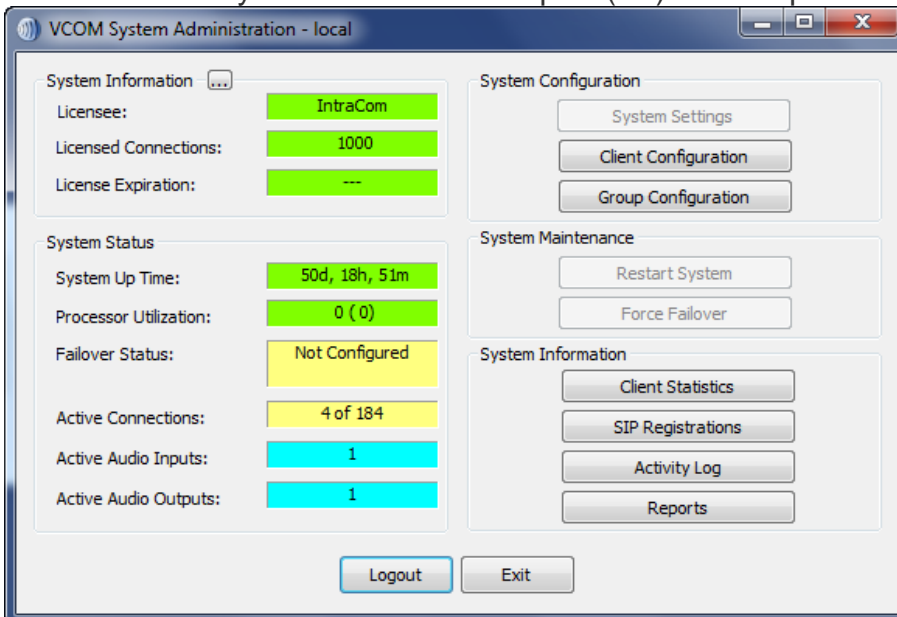
How to Invalidate the License File

****Invalidating a License File is only required when you are decommissioning a server and installing VCOM onto a new server.****

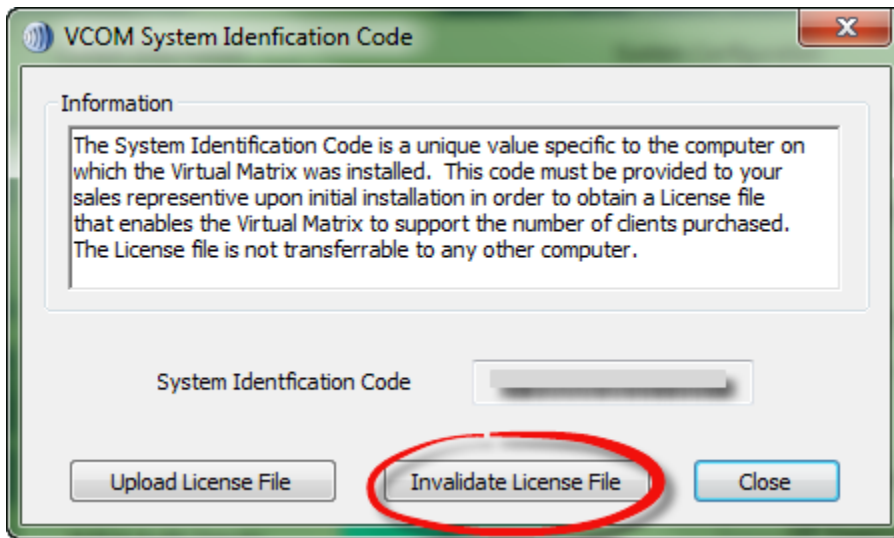
1. Login to the System Administration Program.



2. Click on the System Information ellipsis (...) in the top left corner.



3. This will bring you to the System Identification Code window. Click on the “Invalidate License File” button.



4. This will open the System Identification Code Update Window. Record this 16 digit hex number from the Invalidation Confirmation Code and send to the appropriate representative. When they send your new license file, you will follow the same directions as above, then click the upload license file and navigate to the VirtualMatrix.key file you receive from your representative.

