

Filene Research Institute 

**REMOTE WORK IN A NEW WORLD:
BUSINESS AS UNUSUAL**

April 16, 2020

WELCOME

TODAY'S AGENDA

1. Updates from Filene

2. Special Guests Sekou Bermiss
and Matt Fullbrook

3. Discussion with You



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UPDATE

FILENE: WE ARE HERE FOR YOU



- ❖ Check out [Filene's Resource Hub](#)
- ❖ Check out [Small-Dollar Lending solutions](#)
- ❖ Emerging opportunity on creation of a **Small-Dollar Lending Loan Loss Reserve Fund.**
- ❖ What you are telling us



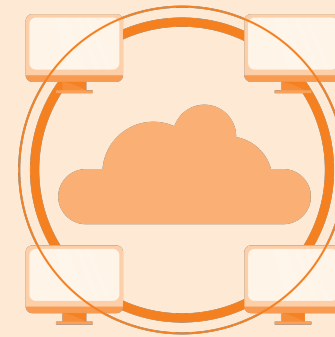
PASSAGEWAYS ONSEMBLE

Who is it for?

Credit unions with a distributed workforce who want to engage and connect their team using a secure, hosted platform that does not require a VPN connection.

What is it?

OnSemble is a prebuilt intranet created with 17 years of experience to meet the needs of today's remote worker. Includes easy content updates, critical update capabilities, and ongoing expert guidance from Passageways.



How does it work?

Passageways is offering a “FastTrack” implementation.

Credit unions can launch a turnkey intranet solution in two weeks or less.



PASSAGEWAYS ONSEMBLE



OnSemble

Detailed
Product
Features

- ❖ Implementation in two weeks or less
- ❖ Branding and content specific to your organization
- ❖ Guidance on launch best practices to drive adoption
- ❖ Ongoing support: dedicated Customer Success Manager and Technical Support team
- ❖ A central and single source of truth
- ❖ Builds your culture and inspires employee engagement
- ❖ No coding intranet : drag-and-drop
- ❖ Help desks and request management

LET'S WELCOME

SEKOU BERMISS



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LET'S WELCOME

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LEARNINGS FROM A REMOTE WORKER

- **The most important thing:** there can only be one
- **Pomodoro in the office:** “chunk” your time
- **Avoid desk cobwebs:** take small measured breaks
- **Remove unnecessary notifications:**
social media and the news can probably wait
- **Beware the proverbial chicken:** breathe



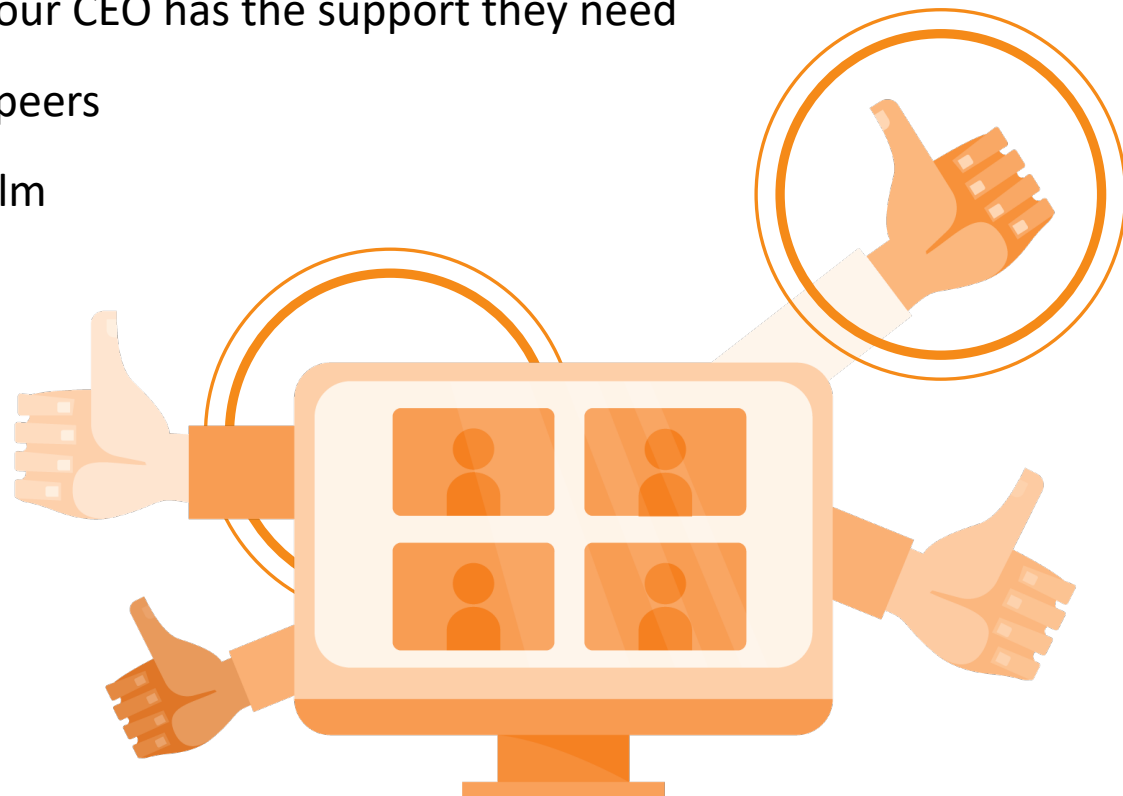
MANAGING AND REMOTE WORK

- Understand differences across team members
- Over communicate
- Do remote work training
- Reorganize and reprioritize
- Closely manage synchronicity
- Establish and nurture trust



BOARDS: CRISIS MANAGEMENT & REMOTE WORK

- ❖ Optimize your board's effectiveness at working remotely
- ❖ Make sure that your CEO has the support they need
- ❖ Learn from your peers
- ❖ Be a source of calm



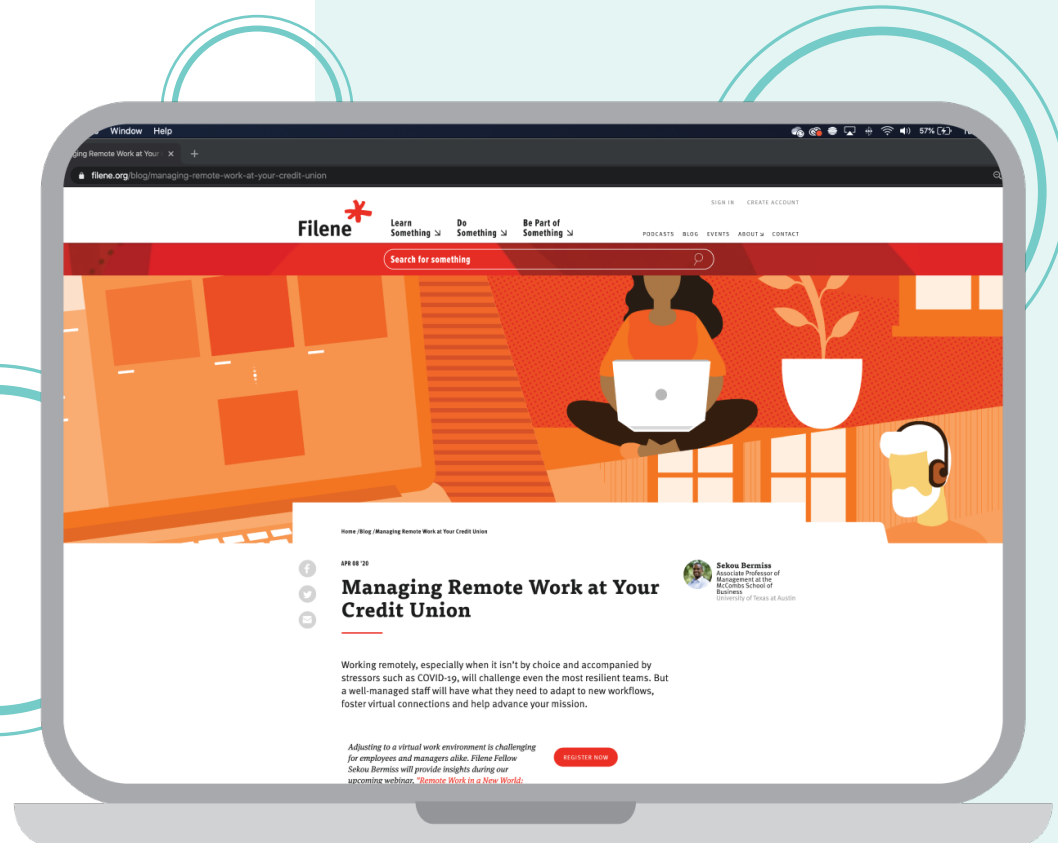
LET'S CHAT

DISCUSSIONS

This discussion is based on blog posts available on the [People page](#) of the Filene Resource Hub.

We encourage you to read and distribute widely.

filene.org/blog



NEXT STEPS

Go to our Resource Hub. Use the tools!



Channel the sage words from Edward Filene during the throes of the Great Depression.



TO DISCOVER THE NEW RESPONSIBILITIES OF THIS NEW EPOCH, AND TO ACT IN ACCORDANCE WITH THOSE NEW RESPONSIBILITIES, IS THE MOST PRACTICAL AND MOST IMPORTANT PROBLEM WHICH CONFRONTS US NOW.

EDWARD FILENE

KEEP THE CONVERSATION GOING

- Please enter your questions in the “**Questions**” area
- Monitor Filene’s **Resource Hub**
- Look for frequent **video updates from Filene**
- Series of actionable **virtual events planned**, including the **April 23rd webinar**

