**GENERATION** 

**GEN X** 



THE NEXT GENERATION

OF MEMBER GROWTH

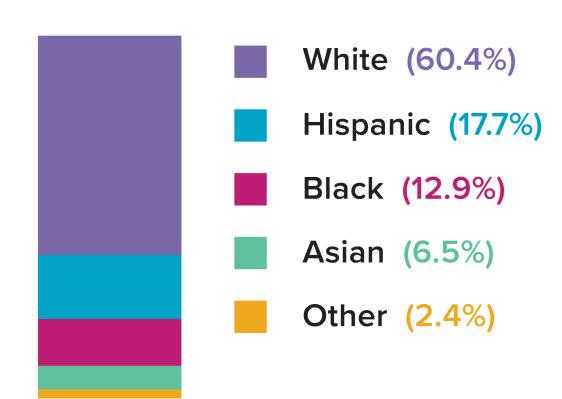
AGE BORN

46-60 1965-1979

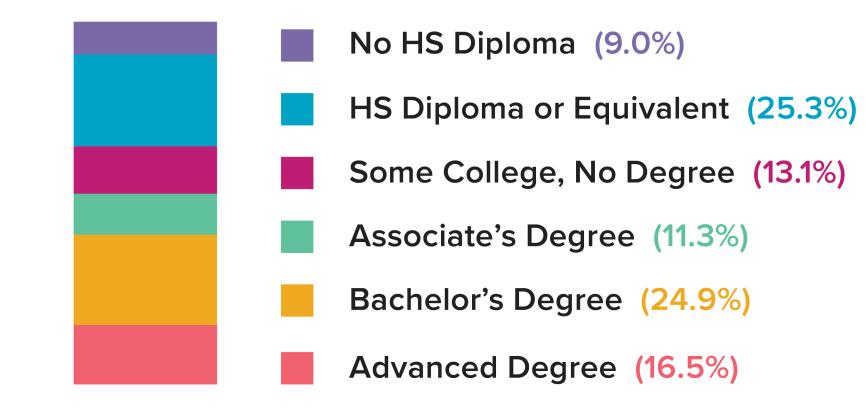
**POPULATION** 

60M

## RACE/ETHNICITY<sup>1</sup>



## LEVEL OF EDUCATION AS OF JUNE 2024<sup>2</sup>



SHARE OF WEALTH AS OF 2024 Q33

26.0%

SHARE OF LABOR FORCE AS OF 2024 Q24

31.0%

HOMEOWNERSHIP STATUS AS OF 20235

**72.0**%



#### **GENERATION**

## **GEN X**



# THE NEXT GENERATION OF MEMBER GROWTH

## DEFINING EVENTS & CHARACTERISTICS

- Increasing Exposure and Skepticism—
   Gen Xers grew up in an age of rapid media growth, with real-time exposure to several big events that called big institutions into question.

   This experience formed a shared skepticism across the generation.
- Early Independence— The US divorced rate doubled between 1965 and 1977, creating more independence at an early age for many Gen Xers.
- The Current Sandwich Generation—Gen X is currently both raising children and taking care of ailing parents during their prime earning years, putting a strain on their time, focus, and finances.
- Focus on Family as Adults Gen Xers were more likely to marry late, are less likely to divorce, and are, overall, very focused on their nuclear families.
   Gen X parents and Gen Z children have notably friendship-like experiences.

# WHAT CREDIT UNIONS NEED TO KNOW

- All sales are inter-generational. Gen Z kids and Gen X parents are highly influential over each other's decision making in the marketplace.
- Transparent communication is key.
   No sugar coating and no
   PR-massaged messaging.
- Anticipate and prepare for skepticism.
   What questions would a skeptical customer ask and are you prepared to address those concerns proactively?
- No useless meetings. Look at the schedule for the week and be unrelenting in your edits.

