

CCW CUSTOMER
CONTACT
WEEK

CUSTOMER CONTACT WEEK LAS VEGAS
**EARLY ATTENDEE
PROFILE REPORT**

JUNE 9-12, 2025 | CAESARS FORUM, LAS VEGAS

This report gives a detailed analysis of the CCW Vegas attendees including their investment priorities to help your business development efforts.

ATTENDEE INVESTMENT AREAS:



OF CONTACT CENTER SEATS

Company	Current	Expected by 2026
Affordable Care	120	200
AGIA Affinity	60	100
Air Canada	65	75
ALLO Fiber	220	245
AmeriHealth Caritas	85	110
ARC	6	12
Articulate Global, LLC	88	95
ASEQ/Studentcare	50	65
Aurora Mental Health and Recovery	5	7
Banco Mercantil del Norte	500	600
Baseball Run Club	3	100
Baton Rouge Water	35	38
Bay Tek Entertainment	5	6
Broad River Retail	132	140
Caliber Auto Glass	100	120
CARFAX	14	15
Central California Alliance for Health (CCAH)	31	37
Carrier Enterprise	60	100

Increasing

Company	Current	Expected by 2026
ChoiceOne Bank	15	25
City of Fort Worth	44	48
Commonwealth Financial Network	150	200
CommuniCare Health Centers	120	150
Dana Farber Cancer Institute	80	85
Denver International Airport	8	11
DMV	94	120
ECHO Health Inc	200	250
Epiq Global	325	600
FanfixApp LLC	6	10
Farm Bureau Financial Services	63	65
Giant Eagle	35	40
GOVX	12	18
Greatland Company	28	29
Halo Collar	65	120
Health Alliance Plan	200	250
Hippo Insurance	900	1500
Hospital for Special Surgery (HSS)	95	115

Increasing

OF CONTACT CENTER SEATS

Company	Current	Expected by 2026
Humana	650	700
Infinity Care Solutions	33	43
Innovative Chemical Products Group	26	35
Keurig	372	472
Kwik Trip	44	66
Longwood Gardens	12	15
Maximus	2000	3500
Medical Mutual	320	330
MetroNet	225	250
Midea America Corp.	110	200
Morgan & Morgan	1100	1400
Moxie Pest Control Oklahoma	32	75
Mt. Diablo Resource Recovery	18	25
Mutha Cluckin Farms	3	5
NECA/IBEW Family Medical Care Plan	15	24
Nespresso	400	450
New Pig	46	50
National Insurance Producer Registry (NIPR)	32	38

Increasing

Company	Current	Expected by 2026
Nordic Naturals	31	35
One Inc	100	135
Optum	450	600
PeopleConnect	62	70
Pumpkin	35	40
Riot Games	800	1000
Sacramento County	35	40
Scout Motors	6	20
Self Financial	90	100
Shared Imaging	13	15
Spruce Power	40	75
Surf Internet	35	60
Tauk	85	100
Ten Thousand	6	10
The Avon Company	90	105
TopDog Law	40	70
Trane Technologies	75	90
Tranont	25	35

Increasing

OF CONTACT CENTER SEATS

Company	Current	Expected by 2026	Company	Current	Expected by 2026		
Increasing	UFCU	50	56	Shrinking	Landstar	550	400
	Valvoline	60	80		MAPFRE USA	300	250
	Valvoline Global Operations	30	55		Mutual of Omaha	400	350
	VEGA Americas, Inc.	50	55		Nationwide Insurance	130	120
	Vektis	22	23		Nelnet Business Solutions (NBS)	68	66
	VerusRx	30	40		Ouro	1200	1100
	Western Municipal Water District	5	6		Panasonic	40	30
	Whataburger	12	35		Petsmart	350	300
	Zillow	320	350		Republic Services Procurement, Inc.	1400	1300
Shrinking	Careington	275	240	SiriusXM	4000	3000	
	ecobee	125	120	Snapdocs	16	15	
	Fidelity Investments	180	175	Texas811	200	150	
	Forsyth Tech	10	8	TIAA	500	450	
	FreshDirect	46	36	Travel and Leisure	165	150	
	Frontdoor	2500	2300	USAA	6000	5000	
	Haus Labs	14	8	Veolia North America	105	90	
	JR Cigars	50	40				

OF CONTACT CENTER SEATS

Company	Current	Expected by 2026	Company	Current	Expected by 2026
AKC	65	65	Zip Co	300	300
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	50	50	HD Supply	150	150
alphabroder	400	400	ICS - Cencora	105	105
American Chemical Society	12	12	J.Crew	500	500
Aqua	98	98	JD Sports / Finish Line	200	200
AT&T	7000	7000	JD Sports / Finish Line	100	100
BluPeak Credit Union	25	25	Jefferson Parish Employees Federal Credit Union	5	5
Boston Children's Hospital	14	14	Loves	240	240
CarGurus	4	4	Mechanics Bank	40	40
Caterpillar	210	210	OKIE811	30	30
Colorado DMV	64	64	Pearson	300	300
Constellation	300	300	Peerspace	12	12
Covered California	1000	1000	Positec Tool Corporation	50	50
Cox Automotive	1500	1500	Prudential Financial	1000	1000
Credit Karma	1000	1000	RLI Insurance	25	25
Eddor	20	20	Securian Financial	130	130
FINRA	28	28	Soaring Eagle Casino & Resort	44	44
Fordham University	10	10	SurveyMonkey	72	72

Stable

Stable

OF CONTACT CENTER SEATS

Company	Current	Expected by 2026	Company	Current	Expected by 2026
Stable Telecharge	30	30	Stable Upstart	125	125
The American Kennel Club	65	65	VTel	14	14
The Home Depot	4000	4000	Wellmark BCBS	200	200
Tucows Inc.	80	80	Wintrust Financial	130	130



ROLE IN PURCHASING DECISIONS FOR CONTACT CENTER OR CX TECHNOLOGY AND SOLUTIONS

Decision-maker	AGIA Affinity	Decision-maker	Edcor	Decision-maker	Nelnet Business Solutions (NBS)	Decision-maker	Texas811	Implementer	Hospital for Special Surgery (HSS)
	Air Canada		Farm Bureau Financial Services		Nespresso		TopDog Law		Keurig
	AmeriHealth Caritas		Frontdoor		Nordic Naturals		Tucows Inc.		Keurig
	ARC		Giant Eagle		One Inc		Valvoline Global Operations		Longwood Gardens
	Articulate Global, LLC		GOVX		Optum		VEGA Americas, Inc.		Midea America Corp.
	Baseball Run Club		Halo Collar		Ouro		Vektis		Nelnet Business Solutions (NBS)
	BluPeak Credit Union		Haus Labs		Pearson		Veolia North America		Nordic Naturals
	Broad River Retail		Health Alliance Plan		Petsmart		VerusRx		OKIE811
	Careington		Hospital for Special Surgery (HSS)		Public Storage		VTel		SiriusXM
	CarGurus		Humana		Republic Services Procurement, Inc.		Western Municipal Water District		USAA
	Carrier Enterprise		Innovative Chemical Products Group		Sacramento County		Zillow		Whataburger
	Central California Alliance for Health (CCAH)		JD Sports / Finish Line		Scout Motors		Zip Co		Whirlpool
	Colorado DMV		Keurig		Self Inc		Air Canada		Wintrust Financial
	Credit Karma		Landstar		Shared Imaging		Banco Mercantil del Norte		Affordable Care
	Dana Farber Cancer Institute		Midea America Corp.		SimpliSafe		Carrier Enterprise		AKC
	Denver International Airport		Moxie Pest Control Oklahoma		Snapdocs		CommuniCare Health Centers		ALLO Fiber
DMV		Mutha Cluckin Farms		Spruce Power		Denver International Airport		alphabroder	
ECHO Health Inc	Nationwide Insurance	Tauk	Fidelity Investments	American Chemical Society					
ecobee	NECA/IBEW Family Medical Care Plan	Ten Thousand	FINRA	Articulate Global, LLC					
			Implementer						

ROLE IN PURCHASING DECISIONS FOR CONTACT CENTER OR CX TECHNOLOGY AND SOLUTIONS

Influencer	ASEQ/Studentcare	Constellation	IntraFi	Panasonic	The Avon Company
	AT&T	Cox Automotive	J.Crew	Peerspace	The Home Depot
	AT&T	Denver International Airport	JD Sports / Finish Line	PeopleConnect	TIAA
	Aurora Mental Health and Recovery	FanfixApp LLC	Jefferson Parish Employees Federal Credit Union	Positec Tool Corporation	TopDog Law
	Baton Rouge Water	Fidelity Investments	JR Cigars	Pumpkin	Trane Technologies
	Bay Tek Entertainment	FINRA	Keurig	Republic Services Procurement, Inc.	Tranont
	BluPeak Credit Union	Fordham University	Loves	Riot Games	TransPerfect
	Boston Children's Hospital	Forsyth Tech	MAPFRE USA	RLI Insurance	Travel and Leisure
	Broad River Retail	FreshDirect	Maximus	Securian Financial	Tucows Inc.
	Caliber Auto Glass	GOVX	Mechanics Bank	Self Financial	UFCU
	Capital One	Greatland Company	MetroNet	Shared Imaging	Upstart
	CARFAX	Health Alliance Plan	Morgan & Morgan	Soaring Eagle Casino & Resort	USAA
	Carrier Enterprise	Hippo Insurance	Mt. Diablo Resource Recovery	Surf Internet	Valvoline
	Caterpillar	Hospital for Special Surgery (HSS)	Mutual of Omaha	SurveyMonkey	Vanguard
	ChoiceOne Bank	Humana	National Insurance Producer Registry (NIPR)	Tauk	Wellmark BCBS
	City of Fort Worth	ICS - Cencora	New Pig	Telecharge	Whataburger
	Commonwealth Financial Network	Infinity Care Solutions	Nordic Naturals	The American Kennel Club	Zillow

AVERAGE ANNUAL CALL VOLUME

0-99K	ARC	0-99K	Sandra Day O'Connor College of Law at Arizona State University	100-499K	CARFAX	100-499K	Landstar	100-499K	Ten Thousand
	Aurora Mental Health and Recovery		Shared Imaging		Caterpillar		Longwood Gardens		TopDog Law
	Baseball Run Club		Spruce Power		Central California Alliance for Health (CCAH)		Mechanics Bank		Trane Technologies
	Bay Tek Entertainment		Surf Internet		CommuniCare Health Centers		Moxie Pest Control Oklahoma		Tranont
	BluPeak Credit Union		Telecharge		Constellation		Mt. Diablo Resource Recovery		Tucows Inc.
	Careington		Valvoline Global Operations		Dana Farber Cancer Institute		National Insurance Producer Registry (NIPR)		VerusRx
	CarGurus		VEGA Americas, Inc.		Denver International Airport		NECA/IBEW Family Medical Care Plan		AKC
	ChoiceOne Bank		Vektis		Eddor		New Pig		ALLO Fiber
	Commonwealth Financial Network		VTel		Epiq Global		Nordic Naturals		City of Fort Worth
	FanfixApp LLC		Western Municipal Water District		FINRA		OKIE811		ecobee
100-499K	Fordham University	100-499K	Articulate Global, LLC	100-499K	Forsyth Tech	100-499K	One Inc	500-999K	Farm Bureau Financial Services
	Greatland Company		AGIA Affinity		FreshDirect		Panasonic		Health Alliance Plan
	Haus Labs		Air Canada		Giant Eagle		Positec Tool Corporation		Hospital for Special Surgery (HSS)
	Hippo Insurance		Alberta Gaming, Liquor and Cannabis Commission (AGLC)		GOVX		Pumpkin		MetroNet
	Jefferson Parish Employees Federal Credit Union		American Chemical Society		Halo Collar		RLI Insurance		Midea America Corp.
	JR Cigars		AmeriHealth Caritas		ICS - Cencora		RLI Insurance		Mutual of Omaha
	Mutha Cluckin Farms		ASEQ/Studentcare		Infinity Care Solutions		Sacramento County		Nationwide Insurance
	Pearson		Boston Children's Hospital		Innovative Chemical Products Group		Scout Motors		Nelnet Business Solutions (NBS)
	Peerspace		Broad River Retail		JD Sports / Finish Line		Snapdocs		Self Financial
	Pumpkin		Caliber Auto Glass		Kwik Trip		SurveyMonkey		Soaring Eagle Casino & Resort

AVERAGE ANNUAL CALL VOLUME

500-999K	Tauck	Aqua	ECHO Health Inc	Morgan & Morgan	The Home Depot
	Texas811	AT&T	Fidelity Investments	Nespresso	TIAA
	The American Kennel Club	Banco Mercantil del Norte	Frontdoor	Optum	TransPerfect
	The Avon Company	Baton Rouge Water	HD Supply	Ouro	Upstart
	Travel and Leisure	Capital One	Humana	PeopleConnect	USAA
	Tucows Inc.	Carrier Enterprise	J.Crew	Petsmart	Valvoline
	UFCU	Colorado DMV	Keurig	Prudential Financial	Veolia North America
	Whataburger	Covered California	Loves	Republic Services Procurement, Inc.	Wellmark BCBS
	Zillow	Cox Automotive	MAPFRE USA	Riot Games	Wintrust Financial
1M-500M	Affordable Care	Credit Karma	Maximus	Securian Financial	Zip Co
	alphabroder	DMV	Medical Mutual	SiriusXM	



% OF AGENTS CURRENTLY EMPLOYED AND/OR OUTSOURCED TO (BPO) OR OTHER OUTSOURCING COMPANY

Company	Current	Expected by 2026	Company	Current	Expected by 2026
Affordable Care	50	95	City of Fort Worth	0	0
AGIA Affinity	40	51	Colorado DMV	0	0
Air Canada	0	0	Commonwealth Financial Network	2	3
ALLO Fiber	0	0	Constellation	95	95
alphabroder	10	5	Cox Automotive	15	20
ARC	81	81	Credit Karma	95	95
Articulate Global, LLC	70	78	Dana Farber Cancer Institute	25	25
ASEQ/Studentcare	0	0	Denver International Airport	10	10
AT&T	50	30	ECHO Health Inc	80	60
Aurora Mental Health and Recovery	0	0	ecobee	0	0
Baton Rouge Water	1	1	Eddor	0	0
BluPeak Credit Union	100	100	FanfixApp LLC	80	70
Boston Children's Hospital	0	0	Farm Bureau Financial Services	0	0
Broad River Retail	0	0	Fordham University	0	0
Caliber Auto Glass	20	50	Zip Co	100	100
Capital One	30	20	Forsyth Tech	0	0
Careington	1	0	FreshDirect	100	100
CARFAX	0	0	Frontdoor	75	75
CarGurus	0	0	Giant Eagle	12	30
Caterpillar	90	90	GOVX	90	0
Central California Alliance for Health (CCAH)	0	0	Halo Collar	40	20
Carrier Enterprise	5	20	Haus Labs	100	100
ChoiceOne Bank	0	0	Health Alliance Plan	40	40

% OF AGENTS CURRENTLY EMPLOYED AND/OR OUTSOURCED TO (BPO) OR OTHER OUTSOURCING COMPANY

Company	Current	Expected by 2026	Company	Current	Expected by 2026
Hospital for Special Surgery (HSS)	38	71	National Insurance Producer Registry (NIPR)	0	0
Humana	45	60	Nordic Naturals	0	0
Infinity Care Solutions	0	0	One Inc	30	5
Innovative Chemical Products Group	0	10	Optum	0	0
IntraFi	0	0	Ouro	97	97
J.Crew	60	75	Panasonic	100	100
JD Sports / Finish Line	40	40	Pearson	40	50
Jefferson Parish Employees Federal Credit Union	1	1	Peerspace	35	35
JR Cigars	0	0	PeopleConnect	80	90
Keurig	95	95	Petsmart	40	40
Landstar	0	0	Positec Tool Corporation	50	50
Loves	33	30	Public Storage	50	70
MAPFRE USA	45	61	Pumpkin	2	6
Maximus	9	9	Republic Services Procurement, Inc.	17	25
Mechanics Bank	0	0	Riot Games	100	95
MetroNet	30	20	RLI Insurance	0	0
Midea America Corp.	100	100	Sacramento County	75	75
Mutha Cluckin Farms	0	0	Scout Motors	100	50
Nationwide Insurance	0	0	Self Financial	75	90
Nelnet Business Solutions (NBS)	0	0	Snapdocs	0	1
NECA/IBEW Family Medical Care Plan	0	0	Soaring Eagle Casino & Resort	0	0
Nespresso	85	90	Spruce Power	0	50
New Pig	0	0	Surf Internet	0	0

% OF AGENTS CURRENTLY EMPLOYED AND/OR OUTSOURCED TO (BPO) OR OTHER OUTSOURCING COMPANY

Company	Current	Expected by 2026	Company	Current	Expected by 2026
SurveyMonkey	59	82	UFCU	0	0
Tauck	10	10	Upstart	85	90
Ten Thousand	60	70	Valvoline	18	18
Texas811	0	0	Vanguard	70	71
The American Kennel Club	0	0	VEGA Americas, Inc.	1	1
The Avon Company	60	50	Vektis	2	2
The Home Depot	60	65	Veolia North America	100	100
TIAA	6	6	VerusRx	0	10
TopDog Law	14	25	VTel	0	0
Trane Technologies	0	0	Wellmark BCBS	20	20
Tranont	0	0	Western Municipal Water District	100	100
Travel and Leisure	0	0	Whataburger	9	10
Tucows Inc.	10	10	Zillow	45	60

HAVEN'T FOUND THE PROPER CUSTOMER MANAGEMENT TECHNOLOGY PARTNERS

Affordable Care	Colorado DMV	MAPFRE USA	SimpliSafe
AGIA Affinity	Commonwealth Financial Network	Mechanics Bank	Snapdocs
ARC	Denver International Airport	MetroNet	Surf Internet
ASEQ/Studentcare	ECHO Health Inc	Mt. Diablo Resource Recovery	Tauck
Baseball Run Club	FanfixApp LLC	NECA/IBEW Family Medical Care Plan	Telecharge
Bay Tek Entertainment	FreshDirect	National Insurance Producer Registry (NIPR)	Ten Thousand
BluPeak Credit Union	GOVX	Positec Tool Corporation	The Avon Company
BluPeak Credit Union	Hospital for Special Surgery (HSS)	Riot Games	TopDog Law
Boston Children's Hospital	Humana	Self Financial	Upstart
City of Fort Worth	Jefferson Parish Employees Federal Credit Union		

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Affordable Care	50	0	0	0	0	50
AGIA Affinity	50	10	20	0	0	20
Air Canada	0	0	0	0	0	100
AKC	100	0	0	0	0	0
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	95	0	0	5	0	0
alphabroder	50	0	0	0	0	50
American Chemical Society	0	0	100	0	0	0
AmeriHealth Caritas	80	0	0	20	0	0
Aqua	25	0	0	0	0	75
ARC	100	0	0	0	0	0
Articulate Global, LLC	100	0	0	0	0	0
ASEQ/Studentcare	80	20	0	0	0	0
AT&T	25	0	0	30	0	45
Aurora Mental Health and Recovery	0	100	0	0	0	0
Banco Mercantil del Norte	0	0	0	0	0	100
Baseball Run Club	100	0	0	0	0	0
Baton Rouge Water	75	25	0	0	0	0

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Bay Tek Entertainment	0	0	0	0	0	100
BluPeak Credit Union	0	0	0	25	0	75
Boston Children's Hospital	0	0	0	0	0	100
Broad River Retail	100	0	0	0	0	0
Caliber Auto Glass	75	0	0	25	0	0
Capital One	90	0	0	5	0	5
Careington	35	0	0	15	0	50
CARFAX	0	0	0	100	0	0
CarGurus	0	0	0	100	0	0
Caterpillar	0	0	0	10	0	90
Central California Alliance for Health (CCAH)	0	0	100	0	0	0
Carrier Enterprise	80	0	0	15	0	5
ChoiceOne Bank	0	0	0	0	0	100
City of Fort Worth	75	0	0	0	0	25
Colorado DMV	100	0	0	0	0	0
Commonwealth Financial Network	35	0	0	65	0	0
CommuniCare Health Centers	35	0	65	0	0	0

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Constellation	50	0	20	0	0	30
Covered California	95	0	0	0	0	5
Cox Automotive	100	0	0	0	0	0
Credit Karma	0	0	0	0	0	100
Dana Farber Cancer Institute	0	100	0	0	0	0
Denver International Airport	0	0	0	0	0	100
DMV	25	0	0	0	0	75
ECHO Health Inc	0	0	10	0	0	90
ecobee	100	0	0	0	0	0
Edcor	0	0	0	0	0	100
Epiq Global	95	0	5	0	0	0
FanfixApp LLC	100	0	0	0	0	0
Farm Bureau Financial Services	0	0	0	90	0	10
Fidelity Investments	50	50	0	0	0	0
FINRA	0	5	95	0	0	0
Fordham University	0	0	0	100	0	0
Zip Co	99		1	0	0	0

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Forsyth Tech	0	0	0	100	0	0
FreshDirect	100	0	0	0	0	0
Frontdoor	70	0	0	0	0	30
Giant Eagle	100	0	0	0	0	0
GOVX	2	0	0	0	10	88
Greatland Company	0	0	0	40	0	60
Halo Collar	100	0	0	0	0	0
Haus Labs	65	0	35	0	0	0
HD Supply	25	25	0	0	0	50
Health Alliance Plan	100	0	0	0	0	0
Hippo Insurance	0	0	0	0	0	100
Hospital for Special Surgery (HSS)	92	8	0	0	0	0
Humana	90	0	0	5	0	5
ICS - Cencora	5	95	0	0	0	0
Infinity Care Solutions	50	50	0	0	0	0
Innovative Chemical Products Group	5	0	0	90	0	5
J.Crew	75	0	0	0	0	25

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
JD Sports / Finish Line	100	0	0	0	0	0
Jefferson Parish Employees Federal Credit Union	0	0	0	0	0	100
JR Cigars	100	0	0	0	0	0
Keurig	30	0	0	0	0	70
Kwik Trip	50	0	0	0	0	50
Landstar	50	0	0	0	0	50
Loves	0	0	0	0	0	100
MAPFRE USA	75	5	5	5	0	10
Maximus	90	10	0	0	0	0
Mechanics Bank	0	0	0	0	0	100
Medical Mutual	99	1	0	0	0	0
Midea America Corp.	30	0	0	0	0	70
Morgan & Morgan	14	0	0	0	0	86
Moxie Pest Control Oklahoma	0	1	0	0	0	99
Mt. Diablo Resource Recovery	35	0	0	0	0	65
Mutha Cluckin Farms	100	0	0	0	0	0
Mutual of Omaha	100	0	0	0	0	0

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Nationwide Insurance	40	0	50	0	0	10
Nelnet Business Solutions (NBS)	100	0	0	0	0	0
NECA/IBEW Family Medical Care Plan	0	0	0	100	0	0
Nespresso	25	0	10	0	0	65
New Pig	0	0	0	0	0	100
National Insurance Producer Registry (NIPR)	100	0	0	0	0	0
Nordic Naturals	50	0	40	10	0	0
OKIE811	75	0	0	25	0	0
One Inc	90	0	0	10	0	0
Optum	90	0	0	0	0	10
Ouro	0	0	0	0	0	100
Panasonic	100	0	0	0	0	0
Pearson	100	0	0	0	0	0
Peerspace	66	0	0	0	0	34
PeopleConnect	0	0	20	0	0	80
Petsmart	85	0	0	10	0	5
Positec Tool Corporation	0	0	0	0	0	100

WORKING MODEL %

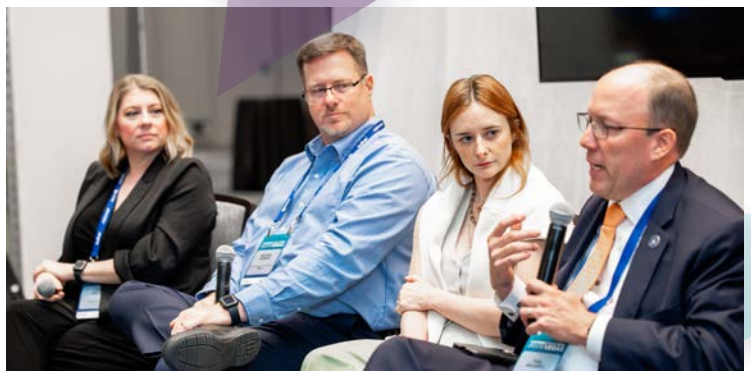
Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Prudential Financial	35	0	65	0	0	0
Pumpkin	60	0	40	0	0	0
Republic Services Procurement, Inc.	95	0	5	0	0	0
Riot Games	0	0	0	0	0	100
RLI Insurance	10	0	0	60	0	30
Sacramento County	50	0	10	0	0	40
Sandra Day O'Connor College of Law at Arizona State University	0	25	0	0	50	25
Scout Motors	100	0	0	0	0	0
Securian Financial	100	0	0	0	0	0
Self Financial	25	0	0	0	0	75
Shared Imaging	100	0	0	0	0	0
SiriusXM	15	0	0	0	0	85
Snapdocs	100	0	0	0	0	0
Soaring Eagle Casino & Resort	0	0	0	0	0	100
Spruce Power	0	0	0	0	10	90
Surf Internet	5	0	25	0	0	70
SurveyMonkey	35	0	65	0	0	0

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Tauk	65	0	0	35	0	0
Telecharge	0	0	0	0	0	100
Ten Thousand	100	0	0	0	0	0
Texas811	100	0	0	0	0	0
The American Kennel Club	100	0	0	0	0	0
The Avon Company	68	0	2	0	0	30
The Home Depot	100	0	0	0	0	0
TIAA	10	0	90	0	0	0
TopDog Law	100	0	0	0	0	0
Trane Technologies	40	0	0	60	0	0
Tranont	0	0	0	0	0	100
TransPerfect	35	0	65	0	0	0
Travel and Leisure	67	0	2	1	0	30
Tucows Inc.	95	0	0	0	0	5
UFCU	0	0	50	50	0	0
Upstart	100	0	0	0	0	0
USAA	25	0	0	75	0	0

WORKING MODEL %

Company	Remote: Full-time, occasional exceptions	Hybrid: 1 on-site day/week	Hybrid: 2 on-site days/week	Hybrid: 3 on-site days/week	Hybrid: 4 on-site days/week	On-site: Full-time, occasional exceptions
Valvoline	88	0	12	0	0	0
Valvoline Global Operations	100	0	0	0	0	0
VEGA Americas, Inc.	0	0	0	0	0	100
Vektis	20	0	80	0	0	0
Veolia North America	0	0	0	100	0	0
VerusRx	5	0	0	0	0	95
VTel	50	0	10	10	30	0
Wellmark BCBS	84	0	2	13	0	1
Western Municipal Water District	0	0	0	0	0	100
Whataburger	33	0	17	0	50	0
Zillow	100	0	0	0	0	0



% OF CALLS STARTED IN SELF-SERVICE

Affordable Care	BluPeak Credit Union	Cox Automotive	Haus Labs	Morgan & Morgan
AGIA Affinity	Boston Children's Hospital	Dana Farber Cancer Institute	HD Supply	Mt. Diablo Resource Recovery
Air Canada	Broad River Retail	ECHO Health Inc	Health Alliance Plan	Mutha Cluckin Farms
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	Caliber Auto Glass	ecobee	HSS	National Insurance Producer Registry (NIPR)
ALLO Fiber	Careington	Eddor	ICS- Cencora	Nationwide Insurance
alphabroder	CARFAX	Epiq Global	Infinity Care Solutions	NECA/IBEW Family Medical Care Plan
American Chemical Society	Carrier Enterprise	FanfixApp LLC	Innovative Chemical Products Group	Nelnet Business Solutions (NBS)
AmeriHealth Caritas	Caterpillar	Farm Bureau Financial Services	J.Crew	Nespresso
AmeriHealth Caritas	Central California Alliance for Health (CCAHA)	Fidelity Investments	Jefferson Parish Employees Federal Credit Union	Nordic Naturals
Aqua	ChoiceOne Bank	FINRA	JR Cigars	One Inc
ARC	City of Fort Worth	Fordham University	Keurig	Optum
Articulate Global, LLC	Commonwealth Financial Network	Forsyth Tech	Landstar	Ouro
Aurora Mental Health and Recovery	Commonwealth Financial Network	FreshDirect	Longwood Gardens	Peerspace
Baseball Run Club	Constellation	Giant Eagle	Medical Mutual	Petsmart
Baton Rouge Water	Covered California	Greatland Company	Midea America Corp.	Pumpkin

AVERAGE MONTHLY CALL VOLUME

0-29	Republic Services Procurement, Inc.	0-29	Texas811	30-49	AKC	30-49	Keurig	50-100	Carrier Enterprise
	Riot Games		The Avon Company		Affordable Care		Midea America Corp.		CommuniCare Health Centers
	RLI Insurance		TopDog Law		AKC		Nespresso		Credit Karma
	Sacramento County		TransPerfect		AmeriHealth Caritas		Pearson		Denver International Airport
	Self Financial		Tucows Inc.		Articulate Global, LLC		PeopleConnect		FanfixApp LLC
	Self Inc		Upstart		ASEQ/Studentcare		Positec Tool Corporation		Frontdoor
	Shared Imaging		Valvoline Global Operations		AT&T		Securian Financial		GOVX
	SiriusXM		VEGA Americas, Inc.		Banco Mercantil del Norte		The American Kennel Club		GOVX
	Snapdocs		Vektis		Bay Tek Entertainment		TIAA		Halo Collar
	Soaring Eagle Casino & Resort		VTel		Colorado DMV		Trane Technologies		HD Supply
	Spruce Power		Wellmark BCBS		DMV		Travel and Leisure		HSS
	Surf Internet		Western Municipal Water District		Fidelity Investments		Tucows Inc.		Humana
	Tauck		Whataburger		Formerly Zip Co		Veolia North America		JD Sports / Finish Line
	Telecharge		worksmart Advantage		Hippo Insurance		CarGurus		Kwik Trip
	Ten Thousand		Zillow		Humana		Capital One		Loves

AVERAGE MONTHLY CALL VOLUME

50-100	MAPFRE USA	50-100	National Insurance Producer Registry (NIPR)	50-100	Pumpkin	50-100	SurveyMonkey	50-100	Valvoline
	Maximus		New Pig		Riot Games		The Home Depot		VerusRx
	Mechanics Bank		OKIE811		Sacramento County		TopDog Law		Whataburger
	MetroNet		Panasonic		Sandra Day O'Connor College of Law at Arizona State University		Tranont		Winner of 2024 CMP Research Best of the Best: Managers in Customer Contact
	Moxie Pest Control Oklahoma		PeopleConnect		Scout Motors		UFCU		Wintrust Financial
	Mutual of Omaha		Prudential Financial		SimpliSafe		USAA		Zillow



CURRENT OUTSOURCING INTEREST AREAS

Africa	Asia-Pacific	Europe	USA	Canada	Mexico / Central America / Caribbean	Middle East	South America
Articulate Global, LLC	Dana Farber Cancer Institute		JD Sports / Finish Line		Petsmart		TIAA
Affordable Care	Denver International Airport		Keurig		Positec Tool Corporation		TopDog Law
AGIA Affinity	ECHO Health Inc		Loves		Public Storage		Tucows Inc.
alphabroder	FanfixApp LLC		MAPFRE USA		Pumpkin		Upstart
ARC	FreshDirect		Maximus		Republic Services Procurement, Inc.		Valvoline
AT&T	Frontdoor		MetroNet		Riot Games		Vektis
BluPeak Credit Union	Giant Eagle		Midea America Corp.		Sacramento County		Wellmark BCBS
Caliber Auto Glass	GOVX		Nespresso		Scout Motors		Western Municipal Water District
Capital One	Halo Collar		One Inc		Self Financial		Whataburger
Carrier Enterprise	Haus Labs		Ouro		SurveyMonkey		Zillow
Caterpillar	Health Alliance Plan		Panasonic		Tauck		Zip Co
Constellation	Hospital for Special Surgery (HSS)		Pearson		Ten Thousand		
Cox Automotive	Humana		Peerspace		The Avon Company		
Credit Karma	J.Crew		PeopleConnect		The Home Depot		

OPEN TO OUTSOURCING INTEREST AREAS

Africa	Asia-Pacific	Europe	USA	Canada	Mexico / Central America / Caribbean	Middle East	South America
Affordable Care	Cox Automotive		Hospital for Special Surgery (HSS)		Panasonic		Ten Thousand
AGIA Affinity	Credit Karma		Humana		Peerspace		The Avon Company
alphabroder	Dana Farber Cancer Institute		Innovative Chemical Products Group		PeopleConnect		TIAA
ARC	Denver International Airport		JD Sports / Finish Line		Petsmart		Upstart
Articulate Global, LLC	ECHO Health Inc		Keurig		Positec Tool Corporation		VerusRx
AT&T	FanfixApp LLC		Loves		Public Storage		Wellmark BCBS
Broad River Retail	FreshDirect		MAPFRE USA		Pumpkin		Western Municipal Water District
Caliber Auto Glass	Frontdoor		Maximus		Republic Services Procurement, Inc.		Whataburger
Capital One	GOVX		MetroNet		Riot Games		Zillow
Carrier Enterprise	Halo Collar		Midea America Corp.		Scout Motors		Zip Co
Caterpillar	Haus Labs		Nespresso		Self Financial		
Constellation	Health Alliance Plan		Ouro		Spruce Power		

AI & EMERGING TECHNOLOGY

Affordable Care	CommuniCare Health Centers	Innovative Chemical Products Group	One Inc	Texas811
AGIA Affinity	Constellation	IntraFi	OneAZ Credit Union	The Avon Company
Air Canada	Covered California	Island Mountain Development Group	Optum	TIAA
AKC	Cox Automotive	J.Crew	Panasonic	Tire Rack
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	Credit Karma	JD Sports / Finish Line	Pearson	TopDog Law
ALLO Fiber	Dana Farber Cancer Institute	Jefferson Parish Employees Federal Credit Union	Peerspace	Trane Technologies
alphabroder	Denver International Airport	JR Cigars	PeopleConnect	Tranont
American Chemical Society	DMV	Keurig	Petsmart	TransPerfect
AmeriHealth Caritas	ecobee	Kwik Trip	Positec Tool Corporation	Travel and Leisure
Aqua	Eddor	Landstar	Prescriptive	Tucows Inc.
Arizona Public Service (APS)	Epiq Global	Longwood Gardens	Prudential Financial	UFCU
Articulate Global, LLC	FanfixApp LLC	Loves	Public Storage	Upstart
ASEQ/Studentcare	Fidelity Investments	MAPFRE USA	Pumpkin	USAA
AT&T	FINRA	Maximus	Republic Services Procurement, Inc.	Valvoline
Baseball Run Club	Fordham University	Mechanics Bank	Riot Games	Vanguard
BluPeak Credit Union	Zip Co	Medical Mutual	RLI Insurance	VEGA Americas, Inc.
Broad River Retail	Forsyth Tech	Midea America Corp.	Sacramento County	Vektis
Caliber Auto Glass	FreshDirect	Morgan & Morgan	Sandra Day O'Connor College of Law at Arizona State University	Veolia North America
Capital One	Frontdoor	Moxie Pest Control Oklahoma	Scout Motors	VerusRx
Careington	GOVX	Mutual of Omaha	Securian Financial	VTel
CARFAX	Greatland Company	National Electrical Benefit Fund	Shared Imaging	Wellmark BCBS
CarGurus	Halo Collar	Nationwide Insurance	SimpliSafe	Whataburger
Carrier Enterprise Canada LP	Haus Labs	Nelnet Business Solutions (NBS)	SiriusXM	Whirlpool
Caterpillar	HD Supply	NECA/IBEW Family Medical Care Plan	Snapdocs	Zillow
Central California Alliance for Health (CCAH)	Health Alliance Plan	National Insurance Producer Registry (NIPR)	Surf Internet	
Carrier Enterprise	Hippo Insurance	Nordic Naturals	SurveyMonkey	
City of Kansas City, MO	Hospital for Special Surgery (HSS)	OKIE811	Tauck	
CleanSlate Centers	Humana		Telecharge	
Colorado DMV	Infinity Care Solutions			

AUTOMATION & OPERATIONAL EXCELLENCE

Accolade	City of Fort Worth	Hippo Insurance	Nationwide Insurance	Snapdocs
Affordable Care	City of Kansas City, MO	Hospital for Special Surgery (HSS)	Nelnet Business Solutions (NBS)	Spruce Power
Air Canada	CleanSlate Centers	Humana	NECA/IBEW Family Medical Care Plan	Surf Internet
AKC	Commonwealth Financial Network	Innovative Chemical Products Group	National Insurance Producer Registry (NIPR)	SurveyMonkey
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	Constellation	IntraFi	Nordic Naturals	Tauk
American Chemical Society	Covered California	Island Mountain Development Group	OKIE811	TaxSlayer
AmeriHealth Caritas	Cox Automotive	Jefferson Bank	One Inc	Telecharge
Aqua	Credit Karma	Jefferson Parish Employees Federal Credit Union	Ouro	Ten Thousand
Articulate Global, LLC	Denver International Airport	JR Cigars	Panasonic	Texas811
ASEQ/Studentcare	ECHO Health Inc	Keurig	Peerspace	The Avon Company
Aurora Mental Health and Recovery	ecobee	Kwik Trip	PeopleConnect	The Home Depot
Banco Mercantil del Norte	Eddor	LIFE Medicare Pooled Trust	Petsmart	Tire Rack
Baseball Run Club	Epiq Global	Longwood Gardens	Positec Tool Corporation	TopDog Law
Bayside Support Services	FanfixApp LLC	Loves	Prescriptiv	Trane Technologies
BluPeak Credit Union	Farm Bureau Financial Services	Maximus	Public Storage	Travel and Leisure
Broad River Retail	Fidelity Investments	Mechanics Bank	Pumpkin	Tucows Inc.
Caliber Auto Glass	FINRA	Medical Mutual	Republic Services Procurement, Inc.	USAA
Careington	Zip Co	Midea America Corp.	Riot Games	Valvoline
CARFAX	Forsyth Tech	Morgan & Morgan	RLI Insurance	Vanguard
CarGurus	FreshDirect	Moxie Pest Control Oklahoma	Sacramento County	VEGA Americas, Inc.
Carrier Enterprise Canada LP	Frontdoor	Mt. Diablo Resource Recovery	Securian Financial	VerusRx
Caterpillar	Giant Eagle	Mutha Cluckin Farms	Self Financial	VTel
Central California Alliance for Health (CCAH)	GOVX	Mutual of Omaha	Shared Imaging	Whataburger
Carrier Enterprise	Halo Collar	National Electrical Benefit Fund	SimpliSafe	Whirlpool
ChoiceOne Bank	Haus Labs		SiriusXM	Wintrust Financial
	HD Supply			worksmart Advantage
				Zillow

CUSTOMER EXPERIENCE INNOVATION

Affordable Care	Central California Alliance for Health (CCAH)	Humana	Nespresso	Tauck
Air Canada	Carrier Enterprise	Infinity Care Solutions	National Insurance Producer Registry (NIPR)	Ten Thousand
AKC	ChoiceOne Bank	Innovative Chemical Products Group	Nordic Naturals	Texas811
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	City of Fort Worth	IntraFi	OKIE811	The American Kennel Club
ALLO Fiber	City of Kansas City, MO	J.Crew	One Inc	The Avon Company
alphabroder	CleanSlate Centers	J.D. Power	Optum	TIAA
American Chemical Society	Colorado DMV	JD Sports / Finish Line	Panasonic	TopDog Law
AmeriHealth Caritas	CommuniCare Health Centers	Jefferson Bank	Pearson	Tranont
Aqua	Constellation	Jefferson Parish Employees Federal Credit Union	Peerspace	TransPerfect
ARC	Credit Karma	JR Cigars	PeopleConnect	Travel and Leisure
Articulate Global, LLC	Dana Farber Cancer Institute	Keurig	Petsmart	Tucows Inc.
ASEQ/Studentcare	Denver International Airport	Kwik Trip	Positec Tool Corporation	UFCU
AT&T	DMV	Landstar	Prescriptive	Upstart
Aurora Mental Health and Recovery	ecobee	LIFE Medicare Pooled Trust	Prudential Financial	USAA
Banco Mercantil del Norte	FanfixApp LLC	Longwood Gardens	Public Storage	Valvoline
Baseball Run Club	Farm Bureau Financial Services	Loves	Pumpkin	VEGA Americas, Inc.
Baton Rouge Water	Fidelity Investments	MAPFRE USA	Republic Services Procurement, Inc.	Vektis
Bay Tek Entertainment	Fordham University	Maximus	Riot Games	VerusRx
Bayside Support Services	Zip Co	Mechanics Bank	RLI Insurance	VTel
BluPeak Credit Union	Forsyth Tech	MetroNet	Sacramento County	Western Municipal Water District
Boston Children's Hospital	Frontdoor	Midea America Corp.	Scout Motors	Whataburger
Broad River Retail	Giant Eagle	Morgan & Morgan	Shared Imaging	Whirlpool
Caliber Auto Glass	GOVX	Mt. Diablo Resource Recovery	SimpliSafe	Wintrust Financial
Capital One	Halo Collar	Mutha Cluckin Farms	SiriusXM	Zillow
Careington	Haus Labs	Mutual of Omaha	Snapdocs	
CARFAX	HD Supply	Nationwide Insurance	Soaring Eagle Casino & Resort	
CarGurus	Health Alliance Plan	Nelnet Business Solutions (NBS)	Spruce Power	
Carrier Enterprise Canada LP	Hippo Insurance	NECA/IBEW Family Medical Care Plan	Surf Internet	
Caterpillar	Hospital for Special Surgery (HSS)		SurveyMonkey	

DIGITAL TRANSFORMATION STRATEGIES

Affordable Care	Colorado DMV	Hospital for Special Surgery (HSS)	Nationwide Insurance	SimpliSafe
AKC	Cox Automotive	Humana	NECA/IBEW Family Medical Care Plan	Snapdocs
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	Dana Farber Cancer Institute	ICS - Cencora	Nespresso	SurveyMonkey
Articulate Global, LLC	Denver International Airport	Island Mountain Development Group	Nordic Naturals	Texas811
Banco Mercantil del Norte	Eddor	Jefferson Bank	OneAZ Credit Union	TopDog Law
BluPeak Credit Union	Epiq Global	Keurig	Panasonic	USAA
Broad River Retail	Fidelity Investments	Landstar	Peerspace	Valvoline
Caliber Auto Glass	Zip Co	Longwood Gardens	PeopleConnect	Vanguard
CarGurus	Giant Eagle	Maximus	Prescriptive	VerusRx
Caterpillar	Greatland Company	Mechanics Bank	Public Storage	VTel
Carrier Enterprise	Halo Collar	MetroNet	Riot Games	Whataburger
ChoiceOne Bank	Haus Labs	Mutual of Omaha	Sacramento County	Whirlpool
City of Kansas City, MO	HD Supply	National Electrical Benefit Fund	Securian Financial	
CleanSlate Centers	Hippo Insurance		Self Financial	

CHANNEL & SELF-SERVICE STRATEGY

AGIA Affinity	Credit Karma	JD Sports / Finish Line	Panasonic	SurveyMonkey
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	Denver International Airport	Jefferson Bank	Peerspace	Tauk
ALLO Fiber	DMV	Kwik Trip	PeopleConnect	Telecharge
Articulate Global, LLC	FanfixApp LLC	Landstar	Positec Tool Corporation	Ten Thousand
ASEQ/Studentcare	Farm Bureau Financial Services	Longwood Gardens	Prescriptive	Texas811
AT&T	Fidelity Investments	Loves	Public Storage	TIAA
Bayside Support Services	FINRA	Mechanics Bank	Pumpkin	Tire Rack
BluPeak Credit Union	Zip Co	Midea America Corp.	Republic Services Procurement, Inc.	TopDog Law
Broad River Retail	FreshDirect	Mt. Diablo Resource Recovery	Riot Games	Trane Technologies
Caliber Auto Glass	GOVX	Mutual of Omaha	RLI Insurance	Travel and Leisure
CARFAX	Halo Collar	Nationwide Insurance	Sacramento County	Tucows Inc.
CarGurus	Haus Labs	Nelnet Business Solutions (NBS)	Scout Motors	UFCU
Carrier Enterprise Canada LP	HD Supply	NECA/IBEW Family Medical Care Plan	Securian Financial	USAA
Caterpillar	Health Alliance Plan	Nespresso	Self Financial	VEGA Americas, Inc.
Carrier Enterprise	Hippo Insurance	National Insurance Producer Registry (NIPR)	Shared Imaging	Vektis
CleanSlate Centers	Hospital for Special Surgery (HSS)	Nordic Naturals	SimpliSafe	VerusRx
Colorado DMV	Innovative Chemical Products Group	OKIE811	Soaring Eagle Casino & Resort	Whataburger
Constellation	IntraFi	OneAZ Credit Union	Spruce Power	Whirlpool
Cox Automotive				Zillow

LEADERSHIP & CULTURE TRANSFORMATION

Accolade	CARFAX	Greatland Company	Midea America Corp.	SiriusXM
Affordable Care	Carrier Enterprise Canada LP	Halo Collar	Mutha Cluckin Farms	Soaring Eagle Casino & Resort
AGIA Affinity	Central California Alliance for Health (CCAH)	Haus Labs	Nationwide Insurance	Spruce Power
Air Canada	Carrier Enterprise	HD Supply	Nespresso	SurveyMonkey
AKC	ChoiceOne Bank	Humana	National Insurance Producer Registry (NIPR)	TaxSlayer
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	City of Fort Worth	ICS - Cencora	Nordic Naturals	Ten Thousand
alphabroder	CleanSlate Centers	Infinity Care Solutions	OKIE811	Texas811
AmeriHealth Caritas	Colorado DMV	IntraFi	OneAZ Credit Union	The American Kennel Club
Aqua	Commonwealth Financial Network	JD Sports / Finish Line	Panasonic	Tranont
ARC	CommuniCare Health Centers	Jefferson Bank	Peerspace	UFCU
Arizona Public Service (APS)	Denver International Airport	Jefferson Parish Employees Federal Credit Union	PeopleConnect	USAA
Armis	ECHO Health Inc	JR Cigars	Petsmart	Valvoline
ASEQ/Studentcare	Epiq Global	Keurig	Positec Tool Corporation	Vanguard
AT&T	Farm Bureau Financial Services	Kwik Trip	Prudential Financial	VEGA Americas, Inc.
Aurora Mental Health and Recovery	Fidelity Investments	LIFE Medicare Pooled Trust	Pumpkin	VerusRx
Baseball Run Club	FINRA	Longwood Gardens	Riot Games	VTel
Bay Tek Entertainment	Fordham University	Loves	Sacramento County	Wellmark BCBS
Bayside Support Services	Zip Co	MAPFRE USA	Sandra Day O'Connor College of Law at Arizona State University	Whataburger
Boston Children's Hospital	Forsyth Tech	Maximus	Scout Motors	Wintrust Financial
Broad River Retail	FreshDirect	Mechanics Bank	Self Financial	worksmart Advantage
Caliber Auto Glass	Frontdoor	Medical Mutual	Shared Imaging	Zillow
Careington	Giant Eagle	MetroNet		

WORKFORCE MANAGEMENT & AGENT EXPERIENCE

Affordable Care	Central California Alliance for Health (CAAH)	Giant Eagle	Mt. Diablo Resource Recovery	Soaring Eagle Casino & Resort
Air Canada	Carrier Enterprise	GOVX	Nationwide Insurance	Spruce Power
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	ChoiceOne Bank	Greatland Company	Nelnet Business Solutions (NBS)	SurveyMonkey
ALLO Fiber	City of Fort Worth	Halo Collar	Nespresso	Tauk
AmeriHealth Caritas	City of Kansas City, MO	HD Supply	National Insurance Producer Registry (NIPR)	TaxSlayer
Aqua	CleanSlate Centers	Hospital for Special Surgery (HSS)	Nordic Naturals	Ten Thousand
Armis	Colorado DMV	ICS - Cencora	OKIE811	Texas811
AT&T	Commonwealth Financial Network	Infinity Care Solutions	Ouro	The Home Depot
Aurora Mental Health and Recovery	CommuniCare Health Centers	Innovative Chemical Products Group	Panasonic	TIAA
Baton Rouge Water	Covered California	JD Sports / Finish Line	Pearson	TopDog Law
Bay Tek Entertainment	Denver International Airport	Jefferson Bank	Prudential Financial	USAA
Bayside Support Services	Epiq Global	Keurig	Pumpkin	VTel
Boston Children's Hospital	Farm Bureau Financial Services	Kwik Trip	Republic Services Procurement, Inc.	Wellmark BCBS
Broad River Retail	Fidelity Investments	Longwood Gardens	Riot Games	Western Municipal Water District
Caliber Auto Glass	FINRA	Loves	RLI Insurance	Whataburger
Careington	Fordham University	Maximus	Sacramento County	Wintrust Financial
CARFAX	Forsyth Tech	Mechanics Bank	Scout Motors	
Carrier Enterprise Canada LP	Frontdoor	MetroNet	Shared Imaging	

DATA & ANALYTICS FOR CUSTOMER SUCCESS

Affordable Care	City of Kansas City, MO	Humana	NECA/IBEW Family Medical Care Plan	Snapdocs
AGIA Affinity	CleanSlate Centers	ICS - Cencora	Nespresso	Soaring Eagle Casino & Resort
Air Canada	Colorado DMV	J.Crew	Nordic Naturals	Spruce Power
AKC	Commonwealth Financial Network	J.D. Power	OKIE811	Surf Internet
Alberta Gaming, Liquor and Cannabis Commission (AGLC)	CommuniCare Health Centers	JD Sports / Finish Line	Optum	Tauk
American Chemical Society	Constellation	Jefferson Bank	Panasonic	Ten Thousand
AmeriHealth Caritas	Denver International Airport	Jefferson Parish Employees Federal Credit Union	Peerspace	Texas811
ARC	DMV	JR Cigars	PeopleConnect	The American Kennel Club
Articulate Global, LLC	ECHO Health Inc	Keurig	Positec Tool Corporation	The Avon Company
ASEQ/Studentcare	Epiq Global	Kwik Trip	Prescriptive	Tire Rack
AT&T	Farm Bureau Financial Services	Longwood Gardens	Prudential Financial	TopDog Law
Aurora Mental Health and Recovery	Fidelity Investments	Loves	Public Storage	TransPerfect
BluPeak Credit Union	FINRA	MAPFRE USA	Pumpkin	Travel and Leisure
Boston Children's Hospital	Fordham University	Maximus	Republic Services Procurement, Inc.	USAA
Broad River Retail	FreshDirect	Mechanics Bank	Riot Games	Valvoline
Caliber Auto Glass	Frontdoor	Midea America Corp.	RLI Insurance	VEGA Americas, Inc.
Careington	GOVX	Mt. Diablo Resource Recovery	Sacramento County	VTel
CarGurus	Halo Collar	Mutha Cluckin Farms	Sandra Day O'Connor College of Law at Arizona State University	Western Municipal Water District
Carrier Enterprise Canada LP	HD Supply	Mutual of Omaha	Scout Motors	Whataburger
Caterpillar	Health Alliance Plan	Nationwide Insurance		
Carrier Enterprise	Hospital for Special Surgery (HSS)	NelNet Business Solutions (NBS)		

OMNICHANNEL CUSTOMER ENGAGEMENT

AKC	Dana Farber Cancer Institute	J.Crew	Panasonic	Tauk
ALLO Fiber	Denver International Airport	JD Sports / Finish Line	Pearson	Ten Thousand
American Chemical Society	DMV	Keurig	Peerspace	TIAA
AmeriHealth Caritas	ECHO Health Inc	Landstar	PeopleConnect	TopDog Law
Articulate Global, LLC	FanfixApp LLC	Loves	Petsmart	Trane Technologies
AT&T	Farm Bureau Financial Services	MAPFRE USA	Positec Tool Corporation	Tucows Inc.
Aurora Mental Health and Recovery	Fidelity Investments	Mechanics Bank	Public Storage	UFCU
BluPeak Credit Union	FINRA	MetroNet	Pumpkin	Upstart
Broad River Retail	Forsyth Tech	Moxie Pest Control Oklahoma	Republic Services Procurement, Inc.	USAA
Caliber Auto Glass	FreshDirect	Mt. Diablo Resource Recovery	Riot Games	Valvoline
Capital One	GOVX	Mutual of Omaha	RLI Insurance	VEGA Americas, Inc.
CARFAX	Halo Collar	Nationwide Insurance	Securian Financial	VTel
CarGurus	Haus Labs	NECA/IBEW Family Medical Care Plan	SimpliSafe	Wellmark BCBS
Carrier Enterprise	Health Alliance Plan	Nespresso	Snapdocs	Western Municipal Water District
Colorado DMV	Hippo Insurance	New Pig	Soaring Eagle Casino & Resort	Whataburger
Commonwealth Financial Network	Hospital for Special Surgery (HSS)	National Insurance Producer Registry (NIPR)	Spruce Power	Zillow
Constellation	Humana	Nordic Naturals	Surf Internet	
	IntraFi			

AI & AUTOMATION

AGIA Affinity	Caterpillar	FreshDirect	Jefferson Parish Employees Federal Credit Union	Nordic Naturals
Air Canada	Carrier Enterprise	Frontdoor	Keurig	One Inc
ALLO Fiber	Commonwealth Financial Network	Giant Eagle	Landstar	Optum
alphabroder	Constellation	GOVX	Loves	Panasonic
American Chemical Society	Cox Automotive	Greatland Company	MAPFRE USA	Pearson
AmeriHealth Caritas	Credit Karma	Halo Collar	Maximus	Peerspace
ARC	Dana Farber Cancer Institute	Haus Labs	Mechanics Bank	PeopleConnect
Articulate Global, LLC	Denver International Airport	Health Alliance Plan	MetroNet	Petsmart
AT&T	DMV	Hippo Insurance	Midea America Corp.	Positec Tool Corporation
Baseball Run Club	ECHO Health Inc	Hospital for Special Surgery (HSS)	Morgan & Morgan	Public Storage
BluPeak Credit Union	ecobee	Infinity Care Solutions	Moxie Pest Control Oklahoma	Pumpkin
Broad River Retail	FanfixApp LLC	Innovative Chemical Products Group	Mutual of Omaha	Republic Services Procurement, Inc.
Caliber Auto Glass	Fordham University	IntraFi	Nationwide Insurance	Riot Games
Capital One	Zip Co	JD Sports / Finish Line	Nelnet Business Solutions (NBS)	RLI Insurance
CARFAX	Forsyth Tech		National Insurance Producer Registry (NIPR)	Sacramento County
CarGurus				

AI & AUTOMATION CONTINUED

Securian Financial	Surf Internet	The Avon Company	Tucows Inc.	Wellmark BCBS
Self Financial	SurveyMonkey	TIAA	Upstart	Western Municipal Water District
Shared Imaging	Tauk	TopDog Law	USAA	Whataburger
SimpliSafe	Telecharge	Tranont	Valvoline	Zillow
Snapdocs	Ten Thousand	TransPerfect	VEGA Americas, Inc.	
Spruce Power	Texas811	Travel and Leisure	VTel	

CLOUD-BASED CONTACT CENTER PLATFORMS

AmeriHealth Caritas	GOVX	Mechanics Bank	Panasonic	Spruce Power
Baton Rouge Water	Haus Labs	MetroNet	PeopleConnect	Surf Internet
BluPeak Credit Union	Health Alliance Plan	Mt. Diablo Resource Recovery	Republic Services Procurement, Inc.	TIAA
Broad River Retail	Hospital for Special Surgery (HSS)	NECA/IBEW Family Medical Care Plan	Riot Games	TopDog Law
Carrier Enterprise	Humana	Nespresso	RLI Insurance	TransPerfect
Dana Farber Cancer Institute	J.Crew	New Pig	Sacramento County	VEGA Americas, Inc.
FanfixApp LLC	JD Sports / Finish Line	Nordic Naturals	Soaring Eagle Casino & Resort	VTel
Zip Co				Zillow

WORKFORCE OPTIMIZATION & MANAGEMENT

Affordable Care	ChoiceOne Bank	Humana	Peerspace	Texas811
Air Canada	City of Fort Worth	JD Sports / Finish Line	PeopleConnect	The Home Depot
ALLO Fiber	Commonwealth Financial Network	JR Cigars	Positec Tool Corporation	TIAA
AmeriHealth Caritas	Dana Farber Cancer Institute	Loves	Public Storage	TopDog Law
ARC	Denver International Airport	Mechanics Bank	Pumpkin	TransPerfect
Articulate Global, LLC	DMV	Moxie Pest Control Oklahoma	Republic Services Procurement, Inc.	USAA
AT&T	Forsyth Tech	Mt. Diablo Resource Recovery	Riot Games	Valvoline
Baseball Run Club	Giant Eagle	Nationwide Insurance	RLI Insurance	VerusRx
Bay Tek Entertainment	GOVX	NECA/IBEW Family Medical Care Plan	Sacramento County	Wellmark BCBS
Broad River Retail	Greatland Company	Nespresso	Scout Motors	Whataburger
Caliber Auto Glass	Halo Collar	New Pig	Shared Imaging	
Caterpillar	Haus Labs	National Insurance Producer Registry (NIPR)	Soaring Eagle Casino & Resort	
Central California Alliance for Health (CCAH)	Hospital for Special Surgery (HSS)	Ouro	SurveyMonkey	
Carrier Enterprise				

CUSTOMER JOURNEY ANALYTICS

Affordable Care	CarGurus	Hippo Insurance	Nordic Naturals	Soaring Eagle Casino & Resort
ALLO Fiber	Central California Alliance for Health (CCAH)	Hospital for Special Surgery (HSS)	Ouro	Spruce Power
AmeriHealth Caritas	Carrier Enterprise	Humana	Panasonic	Ten Thousand
Articulate Global, LLC	Colorado DMV	J.Crew	Peerspace	The American Kennel Club
ASEQ/Studentcare	Cox Automotive	JD Sports / Finish Line	PeopleConnect	The Avon Company
AT&T	Credit Karma	Keurig	Petsmart	TopDog Law
Aurora Mental Health and Recovery	Denver International Airport	Midea America Corp.	Public Storage	Tranont
Baseball Run Club	DMV	Morgan & Morgan	Pumpkin	TransPerfect
BluPeak Credit Union	FanfixApp LLC	Mt. Diablo Resource Recovery	Republic Services Procurement, Inc.	Travel and Leisure
Broad River Retail	Fidelity Investments	Mutual of Omaha	Riot Games	Valvoline
Caliber Auto Glass	Zip Co	Nationwide Insurance	Sacramento County	VEGA Americas, Inc.
Capital One	Giant Eagle	NECA/IBEW Family Medical Care Plan	Scout Motors	VerusRx
Careington	Health Alliance Plan	New Pig	Self Financial	VTel
			Shared Imaging	Zillow

KNOWLEDGE MANAGEMENT

AKC	Carrier Enterprise	Haus Labs	Ouro	Spruce Power
alphabroder	ChoiceOne Bank	Health Alliance Plan	Panasonic	Texas811
American Chemical Society	Colorado DMV	Hospital for Special Surgery (HSS)	Pearson	The American Kennel Club
AmeriHealth Caritas	Commonwealth Financial Network	Humana	PeopleConnect	TIAA
Articulate Global, LLC	Constellation	ICS - Cencora	Positec Tool Corporation	TopDog Law
AT&T	Dana Farber Cancer Institute	Innovative Chemical Products Group	Public Storage	Trane Technologies
Baseball Run Club	Denver International Airport	Keurig	Pumpkin	Tranont
Baton Rouge Water	DMV	Landstar	Republic Services Procurement, Inc.	Tucows Inc.
Bay Tek Entertainment	ECHO Health Inc	Mechanics Bank	Riot Games	UFCU
BluPeak Credit Union	Ecor	Moxie Pest Control Oklahoma	RLI Insurance	Vektis
Boston Children's Hospital	FanfixApp LLC	NECA/IBEW Family Medical Care Plan	Sacramento County	Wellmark BCBS
Caliber Auto Glass	Fordham University	New Pig	Scout Motors	Western Municipal Water District
Careington	Giant Eagle	Optum	Self Financial	Whataburger
CarGurus	Halo Collar		Shared Imaging	
Caterpillar				

CRM & CUSTOMER DATA PLATFORMS

AKC	Carrier Enterprise	GOVX	MAPFRE USA	Sacramento County
AmeriHealth Caritas	City of Fort Worth	Health Alliance Plan	Mt. Diablo Resource Recovery	Shared Imaging
ARC	Colorado DMV	Hospital for Special Surgery (HSS)	Panasonic	Soaring Eagle Casino & Resort
Baton Rouge Water	Denver International Airport	Humana	Peerspace	SurveyMonkey
Bay Tek Entertainment	DMV	ICS - Cencora	PeopleConnect	TIAA
Boston Children's Hospital	ECHO Health Inc	Keurig	Positec Tool Corporation	UFCU
Caliber Auto Glass	FanfixApp LLC	Loves	Pumpkin	Western Municipal Water District
CarGurus	Forsyth Tech		Riot Games	Zillow

SELF-SERVICE CONVERSATIONAL IVR

Affordable Care	Constellation	Humana	Petsmart	Texas811
Air Canada	Cox Automotive	JD Sports / Finish Line	Positec Tool Corporation	The American Kennel Club
ALLO Fiber	Credit Karma	Keurig	Public Storage	The Avon Company
alphabroder	Dana Farber Cancer Institute	Landstar	Republic Services Procurement, Inc.	TopDog Law
AmeriHealth Caritas	Denver International Airport	Loves	RLI Insurance	Travel and Leisure
AT&T	DMV	MetroNet	Sacramento County	UFCU
Aurora Mental Health and Recovery	Zip Co	Nationwide Insurance	Securian Financial	Valvoline
Baton Rouge Water	Forsyth Tech	Nelnet Business Solutions (NBS)	Self Financial	Western Municipal Water District
BluPeak Credit Union	Giant Eagle	NECA/IBEW Family Medical Care Plan	SimpliSafe	Whataburger
Broad River Retail	GOVX	Nordic Naturals	Snapdocs	Zillow
Caliber Auto Glass	Halo Collar	One Inc	Spruce Power	
Caterpillar	Hippo Insurance	Panasonic	Surf Internet	
Carrier Enterprise	Hospital for Special Surgery (HSS)	PeopleConnect	Tauk	

SELF-SERVICE AI CHATBOTS

Affordable Care	CARFAX	ECHO Health Inc	Hospital for Special Surgery (HSS)	Landstar
ALLO Fiber	CarGurus	FanfixApp LLC	Humana	Maximus
alphabroder	Caterpillar	FINRA	Innovative Chemical Products Group	MetroNet
American Chemical Society		Zip Co	IntraFi	Midea America Corp.
Articulate Global, LLC	Carrier Enterprise	Forsyth Tech	J.Crew	Morgan & Morgan
ASEQ/Studentcare	Cox Automotive	FreshDirect	Jefferson Parish Employees Federal Credit Union	Mutual of Omaha
AT&T	Credit Karma	GOVX	JR Cigars	Nationwide Insurance
BluPeak Credit Union	Dana Farber Cancer Institute	Haus Labs	Keurig	Nelnet Business Solutions (NBS)
Broad River Retail	Denver International Airport	Health Alliance Plan		National Insurance Producer Registry (NIPR)
Caliber Auto Glass	DMV			

SELF-SERVICE AI CHATBOTS CONTINUED

Nordic Naturals	Pumpkin	Shared Imaging	The Avon Company	Vanguard
One Inc	Republic Services Procurement, Inc.	SimpliSafe	TIAA	Vektis
Optum	Riot Games	Snapdocs	TopDog Law	VTel
Panasonic	Sacramento County	Surf Internet	Tucows Inc.	Wellmark BCBS
Peerspace	Securian Financial	SurveyMonkey	UFCU	Whataburger
Positec Tool Corporation	Self Financial	Tauk	Upstart	Zillow
Public Storage		Texas811	Valvoline	

SELF-SERVICE RESOLUTION WEB PORTALS

AKC	Carrier Enterprise	Humana	National Insurance Producer Registry (NIPR)	SimpliSafe
ALLO Fiber	Dana Farber Cancer Institute	JD Sports / Finish Line	PeopleConnect	Snapdocs
alphabroder	Denver International Airport	Jefferson Parish Employees Federal Credit Union	Positec Tool Corporation	Soaring Eagle Casino & Resort
AmeriHealth Caritas	DMV	Keurig	Public Storage	Spruce Power
Articulate Global, LLC	ECHO Health Inc	Landstar	Riot Games	Trane Technologies
AT&T	FanfixApp LLC	Midea America Corp.	RLI Insurance	Valvoline
Bay Tek Entertainment	Fordham University	Mt. Diablo Resource Recovery	Sacramento County	Vanguard
BluPeak Credit Union	Zip Co	Mutha Cluckin Farms	Securian Financial	VerusRx
Broad River Retail	Forsyth Tech	Nationwide Insurance	Self Financial	Whataburger
Caliber Auto Glass	GOVX	NECA/IBEW Family Medical Care Plan	Shared Imaging	Zillow
CarGurus	Health Alliance Plan			

PERSONALIZATION & CUSTOMER SEGMENTATION

American Chemical Society	Denver International Airport	JD Sports / Finish Line	PeopleConnect	The Avon Company
ARC	DMV	MetroNet	Petsmart	TopDog Law
AT&T	Fidelity Investments	Mt. Diablo Resource Recovery	Pumpkin	UFCU
BluPeak Credit Union	Zip Co	Mutha Cluckin Farms	Republic Services Procurement, Inc.	Valvoline
Broad River Retail	Forsyth Tech	Nationwide Insurance	Riot Games	Vanguard
Caliber Auto Glass	Giant Eagle	NECA/IBEW Family Medical Care Plan	Sacramento County	VEGA Americas, Inc.
CarGurus	GOVX	Nespresso	Securian Financial	VTel
Colorado DMV	Haus Labs	National Insurance Producer Registry (NIPR)	Ten Thousand	
	Health Alliance Plan			

REMOTE & HYBRID WORK SOLUTIONS

AGIA Affinity	Commonwealth Financial Network	Giant Eagle	Mutha Cluckin Farms	Shared Imaging
AmeriHealth Caritas	Denver International Airport	Hospital for Special Surgery (HSS)	NECA/IBEW Family Medical Care Plan	TopDog Law
AT&T	DMV	Humana	PeopleConnect	Wellmark BCBS
Baton Rouge Water	ECHO Health Inc	IntraFi	Petsmart	Zillow
Broad River Retail	FanfixApp LLC	J.Crew	Pumpkin	
Caliber Auto Glass	Zip Co	JD Sports / Finish Line	Riot Games	
Central California Alliance for Health (CAAH)	Forsyth Tech	Keurig	Sacramento County	

REAL-TIME AGENT ASSIST/CO-PILOT

Air Canada	Constellation	Infinity Care Solutions	Nespresso	SurveyMonkey
AKC	Cox Automotive	JD Sports / Finish Line	National Insurance Producer Registry (NIPR)	Tauk
alphabroder	Dana Farber Cancer Institute	Jefferson Parish Employees Federal Credit Union	Optum	Texas811
American Chemical Society	Denver International Airport	JR Cigars	Peerspace	The Avon Company
AmeriHealth Caritas	DMV	Keurig	PeopleConnect	TopDog Law
Articulate Global, LLC	ecobee	Landstar	Petsmart	Travel and Leisure
ASEQ/Studentcare	Edcor	Loves	Positec Tool Corporation	Tucows Inc.
AT&T	FINRA	MAPFRE USA	Pumpkin	Upstart
Aurora Mental Health and Recovery	FreshDirect	Maximus	Republic Services Procurement, Inc.	Valvoline
Bay Tek Entertainment	GOVX	Midea America Corp.	Riot Games	Vanguard
BluPeak Credit Union	Greatland Company	Morgan & Morgan	Sacramento County	Vektis
Broad River Retail	Haus Labs	Mt. Diablo Resource Recovery	Securian Financial	Veolia North America
Caliber Auto Glass	Health Alliance Plan	Nationwide Insurance	Self Financial	VTel
Caterpillar	Hospital for Special Surgery (HSS)	Nelnet Business Solutions (NBS)	Shared Imaging	Whataburger
Carrier Enterprise	Humana	NECA/IBEW Family Medical Care Plan	Snapdocs	Zillow
Colorado DMV				

ANNUAL BUDGET FOR CONTACT CENTER TECHNOLOGY

Affordable Care	NECA/IBEW Family Medical Care Plan	IntraFi	Loves	Aurora Mental Health and Recovery
Baton Rouge Water	New Pig	Landstar	MetroNet	Baseball Run Club
Caliber Auto Glass	Optum	MAPFRE USA	Public Storage	BluPeak Credit Union
Careington	PeopleConnect	Mutual of Omaha	Securian Financial	Boston Children's Hospital
Caterpillar	Positec Tool Corporation	National Insurance Producer Registry (NIPR)	Self Financial	Broad River Retail
ChoiceOne Bank	RLI Insurance	Republic Services Procurement, Inc.	Spruce Power	CARFAX
Cox Automotive	Snapdocs	Riot Games	TIAA	CarGurus
Dana Farber Cancer Institute	Texas811	Sacramento County	TopDog Law	Central California Alliance for Health (CCAHA)
ECHO Health Inc	The American Kennel Club	SimpliSafe	Trane Technologies	City of Fort Worth
Farm Bureau Financial Services	Tucows Inc.	Tauck	Travel and Leisure	Colorado DMV
FINRA	UFCU	The Home Depot	Upstart	Constellation
GOVX	Veolia North America	USAA	VTel	DMV
Halo Collar	VerusRx	Valvoline	Zillow	Eddor
J.Crew	Western Municipal Water District	Wellmark BCBS	Whataburger	FanfixApp LLC
Keurig	Articulate Global, LLC	AmeriHealth Caritas	Denver International Airport	Fordham University
Maximus	Carrier Enterprise	Haus Labs	Health Alliance Plan	Forsyth Tech
Midea America Corp.	ecobee			FreshDirect
Nationwide Insurance	Zip Co			Frontdoor
Nelnet Business Solutions (NBS)	Humana			Giant Eagle

\$100-\$499K

\$100-\$499K

\$1M-\$5M

\$500K-\$999K

Less than \$100K

\$5M-10M

\$1M-\$5M

\$500K-\$999K

Less than \$100K

ANNUAL BUDGET FOR CONTACT CENTER TECHNOLOGY

Less than \$100K	Greatland Company	Less than \$100K	Moxie Pest Control Oklahoma	Less than \$100K	Pumpkin	Less than \$100K	Ten Thousand	More than \$10M	AT&T
	ICS - Cencora		Nespresso		Scout Motors		The Avon Company		Capital One
	Infinity Care Solutions		Nordic Naturals		Shared Imaging		Tranont		Hospital for Special Surgery (HSS)
	Innovative Chemical Products Group		Panasonic		Soaring Eagle Casino & Resort		Valvoline Global Operations		Ouro
	JD Sports / Finish Line		Pearson		Surf Internet		VEGA Americas, Inc.		
	JR Cigars		Peerspace		SurveyMonkey		Vektis		
	Mechanics Bank		Petsmart		Telecharge				

PRIMARY BUDGETING PERIOD

Fall (Sep-Oct)	Articulate Global, LLC	Fall (Sep-Oct)	CARFAX	Fall (Sep-Oct)	National Insurance Producer Registry (NIPR)	Fall (Sep-Oct)	Texas811	Spring (Mar-Jun)	Credit Karma
	Republic Services Procurement, Inc.		Carrier Enterprise		Nationwide Insurance		The American Kennel Club		Dana Farber Cancer Institute
	AGIA Affinity		ChoiceOne Bank		Nordic Naturals		Trane Technologies		DMV
	Air Canada		Farm Bureau Financial Services		One Inc		Travel and Leisure		FanfixApp LLC
	alphabroder		FreshDirect		Optum		Tucows Inc.		Forsyth Tech
	Baton Rouge Water		Health Alliance Plan		Panasonic		Vanguard		Giant Eagle
	BluPeak Credit Union		Hospital for Special Surgery (HSS)		Peerspace		Zip Co		Humana
	Broad River Retail		Keurig		Petsmart		AmeriHealth Caritas		ICS - Cencora
	Capital One		Loves		Riot Games		AT&T		RLI Insurance
	Careington		Mechanics Bank		Shared Imaging		Colorado DMV		Sacramento County

PRIMARY BUDGETING PERIOD

Spring (Mar-Jun)	Ten Thousand	Summer (Jul-Aug)	Tauck	Winter (Nov-Feb)	Landstar	Winter (Nov-Feb)	Upstart	Year-round	JR Cigars
	USAA		Telecharge		Midea America Corp.		VerusRx		MetroNet
	Valvoline Global Operations		TransPerfect		National Insurance Producer Registry (NIPR)	Zillow	Moxie Pest Control Oklahoma		
	Whataburger		Valvoline		Nelnet Business Solutions (NBS)	ARC	Mutha Cluckin Farms		
Summer (Jul-Aug)	American Chemical Society	Veolia North America	Nordic Naturals	AT&T	NECA/IBEW Family Medical Care Plan				
	ASEQ/Studentcare	Articulate Global, LLC	Ouro	Baseball Run Club	Nespresso				
	Aurora Mental Health and Recovery	Affordable Care	Positec Tool Corporation	Boston Children's Hospital	New Pig				
	Caterpillar	ALLO Fiber	Public Storage	Carrier Enterprise	PeopleConnect				
	Central California Alliance for Health (CCAH)	Caliber Auto Glass	Pumpkin	Constellation	Scout Motors				
	Cox Automotive	CARFAX	RLI Insurance	Denver International Airport	Snapdocs				
	ecobee	City of Fort Worth	Self Financial	ECHO Health Inc	Soaring Eagle Casino & Resort				
	Fordham University	Denver International Airport	SimpliSafe	GOVX	Tauck				
	GOVX	Eddor	Spruce Power	Haus Labs	TopDog Law				
	Greatland Company	FanfixApp LLC	Surf Internet	Hippo Insurance	Tranont				
	Health Alliance Plan	Frontdoor	SurveyMonkey	Hospital for Special Surgery (HSS)	VEGA Americas, Inc.				
	MAPFRE USA	Halo Collar	The Home Depot	Humana	Vektis				
	Maximus	Innovative Chemical Products Group	TIAA	Infinity Care Solutions	VTel				
	Mutual of Omaha	JD Sports / Finish Line	TopDog Law	J.Crew	Western Municipal Water District				
	Securian Financial	Keurig	UFUCU	Jefferson Parish Employees Federal Credit Union					

