The Ultimate Driving Machine®

cpo.bmwusa.com
800-334-4BMW (4269)
customerrelations@bmwusa.com

©2017 BMW of North America, LLC. Not to be reproduced wholly or in part without written permission of BMW of North America, LLC. The BMW name, logo, model names and SAV are registered trademarks.

BMWCPOPPREFGD17



The Ultimate Driving Machine®

PROTECTION PLAN REFERENCE GUIDE

Certified Pre-Owned by BMW

DESIGNED TO BE CERTIFIED FROM THE START

Every Certified Pre-Owned BMW starts out, of course, as a new BMW with all the performance, safety engineering and innovative technology that are integral to the BMW brand. In other words, you can be confident that your Certified Pre-Owned BMW was designed to deliver the promise of The Ultimate Driving Machine.®

All BMW Certified Pre-Owned Vehicles:

- Have been thoroughly inspected by a BMW trained Technician.
- Are covered by a BMW Certified Pre-Owned Protection Plan for your peace of mind.*
- Are backed by the nationwide network of BMW Centers.
- Are covered by BMW Roadside Assistance.

*The BMW Certified Pre-Owned Limited Warranty provides coverage for 1 year with unlimited miles from the expiration of the 4-year/50,000-mile (whichever comes first) BMW New Vehicle Limited Warranty. See your BMW center or visit cpo.bmwusa.com for complete details of warranty coverage.



ONLY THE BEST

BMW is very selective in the vehicles we choose to certify and only the best are chosen. To be eligible, each late-model BMW must have less than 60,000 miles on the odometer and undergo a thorough inspection by a BMW trained Technician before becoming certified.

Rigorous Standards

Systems and components are checked, ranging from engine performance to the operation of the glovebox. Particular attention is devoted to safety-related items, ranging from tire-tread depth to seatbelt function to the operation of the brake lights. If something is not correct, it is fixed. Everything must perform according to BMW specifications. In addition, all scheduled maintenance is brought up to date.

Next, the vehicle is road-tested to ensure that its driving performance is everything a BMW owner would expect. If something is not right, it is corrected. If it cannot be corrected, the car cannot become a Certified Pre-Owned BMW.

Certified Confidence

After the vehicle checklist is completed, all maintenance requirements are brought up to date at the time of certification. Talk about peace of mind – you'll be reassured by a CARFAX™ or AutoCheck® report, and you'll be confident knowing it is certified by BMW. Ask your BMW Client Advisor for all the details.



Drive Your Heart's Desire

Selecting which Certified Pre-Owned BMW model is the one for you may be the most difficult part. Choose from Sedans, Coupes, Convertibles, Sports Wagons, Sports Activity Vehicles and Roadsters. Search online at cpo.bmwusa.com or contact your local BMW center. Whether you choose a nimble and sporty Z4 Roadster or a sophisticated 7 Series Luxury Sedan, you'll be driving a BMW – with an exceptionally rewarding experience awaiting you every day.

BMW CERTIFIED PRE-OWNED: A COMPREHENSIVE PROTECTION PLAN

Every Certified Pre-Owned BMW comes with a Protection Plan that is designed to give you complete confidence in the vehicle.

BMW NEW VEHICLE LIMITED WARRANTY

- 4-year/50,000-mile (whichever comes first) New Vehicle Limited Warranty.
- 4-year/unlimited miles BMW Roadside Assistance.

Original In-Service Date

BMW CERTIFIED PRE-OWNED PROTECTION PLAN

- 1-year/unlimited miles Certified Pre-Owned BMW Limited Warranty.*
- 1-year/unlimited miles BMW Roadside Assistance.*

After expiration of the BMW New Vehicle Limited Warranty

BMW Certified Pre-Owned Protection Plan:
Covers your vehicle for 1 year with unlimited miles after the expiration of the 4-year/50,000-mile New Vehicle/SAV Limited Warranty. That's coverage for up to a total of 5 years with unlimited miles from the vehicle's original in-service date. Additional plans are available to extend your vehicle's coverage up to a total of 6 years with unlimited miles.

All BMW Certified Pre-Owned Protection Plans:
Provide BMW Roadside Assistance, and on many late-model vehicles, BMW Assist™ Emergency Call, which includes Automatic Collision Notification and TeleService, for the duration of the coverage.

*Starting with the expiration of the BMW New Vehicle Limited Warranty and BMW Roadside Assistance plan. Subject to certain limitations and exclusions. Note: BMW Certified Pre-Owned Warranty Protection is valid only in the United States and Puerto Rico. It is not valid in Canada. See your BMW Center for complete details of warranty coverage.



THE CERTIFIED PRE-OWNED BMW LIMITED WARRANTY

The Certified Pre-Owned BMW Limited Warranty takes over when the original 4-year/50,000-mile New Vehicle Limited Warranty expires.* Although the Certified Pre-Owned BMW Limited Warranty is extremely comprehensive, covering a wide range of vehicle components, it is not an extension of the original BMW New Vehicle Limited Warranty or a Maintenance Program. Like the BMW New Vehicle Limited Warranty, however, the Certified Pre-Owned BMW Limited Warranty is administered by BMW of North America, LLC, which means that covered repairs are performed by BMW trained Technicians using only original BMW parts.

BMW ROADSIDE ASSISTANCE

24/7 Travel Protection

Every Certified Pre-Owned BMW comes with BMW Roadside Assistance coverage for 1 year with unlimited miles.**

BMW ASSIST™

Available on many late-model vehicles, the BMW Assist™ Emergency Call safety plan offers emergency service assistance, including collision detection notification and TeleService with the push of a button. This service continues with the BMW Certified Pre-Owned Protection Plan for the duration of its coverage. Ask your BMW Client Advisor which vehicles are covered and how to subscribe.

WHAT IS COVERED

In General: The Certified Pre-Owned BMW Limited Warranty provides benefits or coverage in the event of a covered failure, which is defined as a defect in material or workmanship of a covered part or component during the coverage period.

Consequential Damage: If a defect occurs with a covered component that directly results in the consequential failure of another covered and/or non-covered component, the replacement of these items is also covered.

* The BMW Certified Pre-Owned Limited Warranty provides coverage for 1 year with unlimited miles from the expiration of the 4-year/50,000-mile (whichever comes first) BMW New-Vehicle Limited Warranty. This plan is valid only in the United States and Puerto Rico. It is not valid in Canada. See your BMW Center or visit cpo.bmwusa.com for complete details of warranty coverage.

** Anywhere in the United States or Puerto Rico, 24 hours a day, seven days a week, all it takes to get help is a single toll-free call. Whether the vehicle is disabled due to a flat tire or a dead battery, or even runs out of gas, BMW Roadside Assistance will be there to help. The coverage also includes lockout service as well as towing to the nearest BMW Center, if required.





WHAT IS NOT COVERED

The BMW Certified Pre-Owned Protection Plan provides specific coverage against defects in materials and workmanship. There are various items that are not covered by this warranty.

Vehicle Maintenance: Brake pads and rotors (discs), brake shoes and drums; filters; fluid replacement of a component by itself; scheduled maintenance services; spark plugs; wiper blade inserts, blade assemblies/beams.

Upkeep: Adjustments; batteries (as a standalone repair); driveshaft flex disc (guibo coupling); engine drive belts; exhaust systems (including the gasoline engine catalytic converters, and the diesel engine "SCR" catalytic converter and particulate filter); flywheel, ring gear and clutch disc contact area; fuses; manual and "SMG" transmission clutch assemblies; oils, lubricants, fluids, refrigerants and coolant (except as required in the course of performing a covered repair); complete rubber engine and heater coolant hoses, vacuum hoses (including clamps and connectors); tires; tire balancing and rotation; wheel alignment.

Suspension: Ball joints; bushings; center tie rod; coil springs – sagging (except for leveling system pneumatic/hydraulic springs); control arms and brackets; idler and pitman arms; stabilizer bar links and supports; strut elements/shock absorbers (dampers); tie rod ends and adjusting sleeves; thrust struts; trailing arms; wishbones.

Body: Air leaks; body carriers, cross members, supports, braces and mounts; body panels, body shell, walls, partitions and chassis sheet metal; body noises, squeaks and rattles; body seals and gaskets; bulbs – incandescent, Xenon and LEDs; convertible top (except for electrical/electronic components); damage due to rust, corrosion or contamination; door brakes and checks; door handles and carriers (except for electrical/electronic components); exterior molding, trim and fasteners; gas pressurized springs/struts; glass – side, sliding roof, rear and mirrors (except for electrical/electronic components); latch and lock mechanisms and their related components (except for electrical/electronic components); paint finish; water leaks; wheels and valve stems (except for electrical/electronic components); windscreen (including the sliding roof); windshield (except for the front rain sensor); wind noises.

Interior: Bulbs – incandescent and LEDs (except for the instrument cluster); carpeting; floor and trunk mats; headliner/sliding roof liner panel; interior noises, squeaks and rattles; interior dashboards, consoles, panels, covers, vents, grills, trims and fasteners (except cup holders); seatbelt extender arm assembly (except for electrical/electronic components); sunblinds (except for electrical/electronic components); sun visors (except for electrical/electronic components); upholstery (except for seat heating elements and seat occupancy sensor mat).

Accessories (Standard and Optional): All non-original equipment parts, components and accessories.

OTHER TERMS AND CONDITIONS

Transfers: Under certain conditions, the BMW Certified Pre-Owned Protection Plan can be transferred to a subsequent owner. For more information, please visit cpo.bmwusa.com, call BMW Customer Relations at 800-334-4BMW (4269), or email customerrelations@bmwusa.com.

Repair Services: To obtain service under the Certified Pre-Owned BMW Limited Warranty, the vehicle should be delivered to an authorized BMW Center. The BMW CPO Protection Plan does not cover additional expenses related to a breakdown, such as but not limited to car rental, lodging expenses, loss of pay or telephone charges.