

VAPOR BOX (VB1) SERVICE REQUEST FORM



Questions / Help? support@vaporbrothers.com
or leave message at 310-618-1188

VAPORBROTHERS® Repair shop works part time - Text or email is best!

Ship your vaporizer to: **Vaporbrothers 15507 S. Normandie Ave #442 Gardena, CA 90247** (No accessories please)

Include this form with your vaporizer, or email the form to support@vaporbrothers.com

Name:		Purchased From:		Serial:	
Return Address:			City:	State:	Zip Code:
Preferred contact method (Email or Phone):			Brief Description of Problem (Use the back if needed):		

Discounts for Repair Customers - direct from our workshop		Discount	Qty	Total
Vaporizer Trade-In <i>Donate your vaporizer to a medical patient and get a brand new unit at ~30% off lowest internet pricing</i>	Standard Vaporizer – Natural Wood with Glass Whip 8641-LT	\$110.00	Max 1 per vaporizer trade in	
	Hands Free Vaporizer – Natural Wood with Glass Whip 8672	\$125.00		
	Hands Free Vaporizer – Dark Coffee with Glass Whip 8674	\$125.00		
Buy Extra Parts at discount <i>Take advantage of accessories at 30% off. A clean Whip or screen makes a vaporizer work like new again!</i> <i>TRY THIS NEW TEMP RESISTANT HOSE →</i>	Standard Whip (glass with stainless screen) 8710-Stnd	\$17.49		
	Hands Free Whip (glass with stainless screen) 8720	\$24.49		
	EZ Change Whip Kit, Glass (with ceramic screens) 8783	\$41.99		
	EZ Change Whip Kit, Ceramic (with ceramic screens) 8784	\$44.79		
	Ceramic Screens for EZ Change Whips, 5 pack 8014	\$8.39		
	10 Stainless Screens for All-Glass Whips (.750") 8014	\$3.49		
	10 Stainless Screens for EZ Whips & Mini Whip (.625") 8015	\$3.49		
	Silicone Hose Upgrade (High temperature - medical grade) 8016	\$4.89		
Hose Replacement (Medical grade clear plastic) 8008	\$4.19			
Discount merchandise is exchange only with minimum \$10 restocking / return shipping charge.		Subtotal		
		CA Residents add 9.5% sales tax		
		Merchandise Total		

Repair Service - Feel free to leave us your questions and notes on the back or in a separate note			
Defects and Any Failures under 1 year	Manufacturing Defects (confirmed by Vaporbrothers)		FREE
	Any failure within 1st year (proof of purchase required)		
Damage, Wear & Tear Refurbishment Service	1 ~ 2 years (No proof of purchase required)		\$35
	2 ~ 5 years (No proof of purchase required)		\$45
	Over 5 years (No proof of purchase required)		\$60
Expanded Warranty No repair fees for 2 years	Purchase 2Yr Expanded Warranty (effective today)		\$69.99
	2 Yr Expanded Warranty Holders		FREE
Special Services	Replace Wood Housing - \$15 <input type="checkbox"/> Dark Coffee <input type="checkbox"/> Natural	Convert Standard to Hands Free - \$55 incl. New Hands Free Glass Whip	Rushed Repair (does not expedite shipping) - \$10
Don't hesitate to contact us for special requests		Repair Total	

Return Shipping	Continental USA - FREE	HI, AK, Puerto Rico - \$10	Outside USA - \$25
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Payment - If required	Let us know if you want us to call you for info		Grand Total	
<input type="checkbox"/> Money Order	<input type="checkbox"/> Paypal	Paypal Email Address		
<input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA	Credit Card Number:			
Name on Card:	Authorization Signature:	Expiration Date:	CVC Number:	
Billing Address:	City:	State:	Zip Code:	