

SkinMD

Keeping you youthful for years to come

Cancellation Policy

In order to provide our patients with timely and effective service, we require our patients to adhere to our cancellation policy.

- We require 24-hour notice for any appointments needing cancellation or rescheduling.
- We require credit card information on file to hold appointments.
- Patients who cancel or need to reschedule appointments without giving 24-hour notice; or patients who do not arrive at scheduled appointments will have a \$50 charge billed to the credit card we have on file for them.
- If possible, we will accommodate late patients. If you will be 15 or more minutes late for an appointment, we require a phone call to determine whether we will be able to accommodate you on the same day or if you will need to reschedule. If we are unable to accommodate you, we will schedule you for the next available appointment and your credit card will be billed.

Sales Policy

It is the policy of SkinMD that no refunds will be issued once an initial purchase has been made. If treatment is later declined, the purchaser may receive the full amount in house credit toward alternative treatments or products. We do not issue cash or credit card refunds. Please be advised that house credit may be redeemed only towards either services or products offered by SkinMD.

Thank you in advance for your consideration.

Patient Signature

Date: