

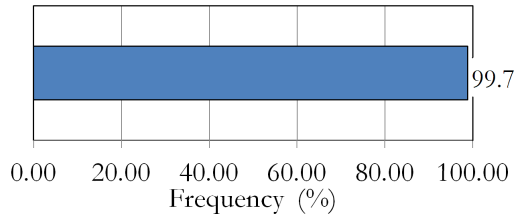


Realtime Patient Satisfaction Administrator Report Catholic Health Services - Villa Maria West Nursing Center Quarterly Executive Summary Report - Q2 FY'19

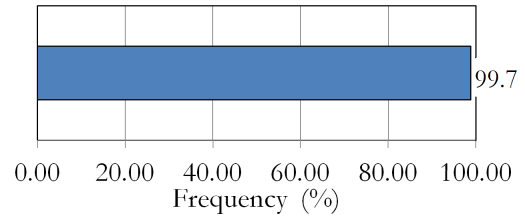
Satisfaction Ratings

(Percentage of Responses and Number of Responses)

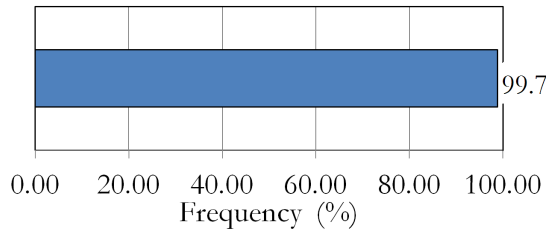
1. In recommending this facility to your family and friends, how would you rate it overall?



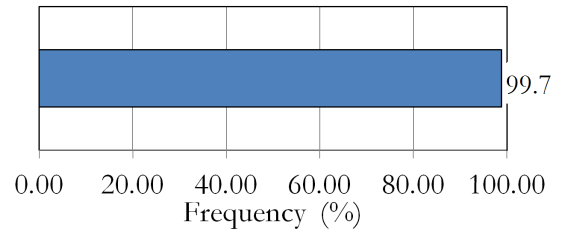
2. Overall, how would you rate the staff?



3. How would you rate the care you received?

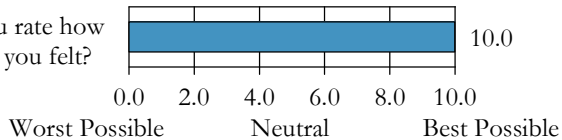


4. How would you rate how well your discharge needs were met?



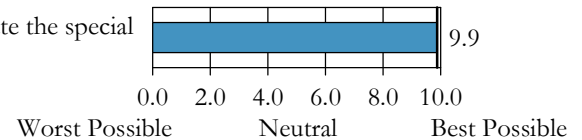
Safety & Security

How would you rate how safe and secure you felt?



Special Therapy

How would you rate the special therapy?



Physician Services

How would you rate the physician service?

