CHS team member Highlights

Aymara Dieguez
Director of Human Resources,
St. Anne’s Nursing Center
and Residence

Mark T. Feola, Jr.,
Director of Human Resources,
Catholic Health Services
North Campus

Carmen Cepero
Director of Property Management for
Catholic Housing Management

Natalia A. Ochoa
Regional Property Manager,
Catholic Housing Management

Marbelys de la Osa
Catholic Health Services
Digital & Social Media Coordinator

Stacey Patasnik
Director Centralized Admissions
Catholic Health Services

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Issue Overview

Fall 2019 Issue

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A Ministry of the Archdiocese of Miami

2019
Atlantic Hurricane Season Outlook

Named storms
9-15

Hurricanes
4-8

Major hurricanes
2-4

Season probability

Above-normal Near-normal Below-normal season

Be prepared: Visit hurrines.gov and follow @NWS and @Atlantic on Twitter.
Are you prepared for **HURRICANE SEASON**?

At Catholic Health Services, we’re prepared! We have taken every precaution to make sure all our nursing homes, rehabilitation hospitals and assisted living facilities remain safe.

We have installed custom generators in every medical campus that exceed government regulations. All our services will remain 100% powered ON through and after any storm. Our priority is to ensure our patients’ and residents’ safety, comfort and peace of mind.

As for our staff, families and friends, the most important thing you can do as hurricane season approaches is to get yourself, your family and your home prepared. By starting early, you’ll avoid the rush at home supply stores, grocery stores and other venues typically crowded and often chaotic when hurricane watches and warnings are issued.

You should stock six basics for your home: water, food, first aid supplies, clothing and bedding, tools and emergency supplies, and special items. Keep the items you would most likely need during an evacuation in an easy-to-carry container. Possible containers include a large, covered trash container, a camping backpack, or a duffle bag.

### Tips to assemble a first aid kit for your home and one for each car:

- (20) adhesive bandages, various sizes.
- (1) 5” x 9” sterile dressing.
- (1) conforming roller gauze bandage.
- (2) triangular bandages.
- (2) 3 x 3 sterile gauze pads.
- (2) 4 x 4 sterile gauze pads.
- (1) roll 3” cohesive bandage.
- (2) germicidal hand wipes or waterless alcohol-based hand sanitizer.
- (6) antiseptic wipes.
- (2) pair large medical grade non-latex gloves.
- Adhesive tape. 2”. width.
- Anti-bacterial ointment.
- Cold pack.
- Scissors (small, personal).
- Tweezers.
- CPR breathing barrier, such as a face shield.

### Other essentials

- Aspirin or non-aspirin pain reliever
- Anti-diarrhea medication
- Antacid (for stomach upset)
- Laxative
- Prescription drugs
- Denture needs
- Contact lenses and supplies
- Extra eye glasses
Featured Staff

Aymara Dieguez
Director of Human Resources, St. Anne’s Nursing Center and Residence

Mr. Dieguez began his career at Catholic Health Services as a staffing coordinator at St. Anne’s Nursing Center over 10 years ago. In that position, he managed and updated master schedules while making adjustments as necessary, adjusting to budgets and census. Mr. Dieguez has rich experience in human resource management in previous positions at medical staffing networks. At Catholic Health Services, he is focused on developing the talent of the organization to support the mission. He has a keen eye for developing strategic partnerships and initiatives to enhance the efficiency and effectiveness of the human resource function.

Mark T. Feola Jr.
Director of Human Resources, Catholic Health Services, North Campus

Mr. Feola fills this high-profile position of CHS with heavy experience in human resource management at St. Mary’s Medical Center in West Palm Beach, where he worked in various positions since 2013. He is a highly driven individual who is especially efficient in team management. In addition to employee relations, he is skilled in implementing policies and regulations. His track record in positions and activities that will provide an employee-centered, high-performance campus culture that emphasizes on high-quality care and services.

Natalia A. Ochoa
Regional Property Manager, Catholic Housing Management

Joining us at CHM, Natalia Ochoa brings over 12 years of experience in property management, having successfully managed portfolios to achieve financial goals and ensure HUD, LIECE, HOME, and state requirements for the properties she supervised. She brings an efficient and multiple-award-winning team, managing more than 2,000 units in 17 properties in Broward County. She is a dedicated leader who is committed to the mission of providing quality housing to the underserved communities.

Marbelys de la Osa
CHS Digital & Social Media Coordinator

Ms. de la Osa joins the CHS Marketing and Public Relations team after 12 years with CHS Centers. In this role, she will work closely with the board of directors and management to plan and develop fundraising and promotional events as well as manage social media and supervising internal and external communications. Among Marbelys’ goals at CHS is to ensure that all social media and business units are featured on social media outlets and gain the consistent and prominent exposure needed to influence decision-making behaviors in our target audiences.

CARMEN CEPERO
Director of Property Management for Catholic Housing Management

Carmen began her career at Catholic Housing Management as a Regional Property Manager in March 2013. At that time she supervised 7 out of 16 elderly housing facilities as well as their staff. During this time she has recommended and implemented ways to improve operations by creating tenant file systems that are used consistently at each property. Carmen has been conducting Pre-MOR audits to facilitate positive outcomes at all properties. She has been involved in positive REAC appeals, updating the Policies and Procedures Manual as well as contributing to the creation and revision of all forms used at each site.

As the new Director of Property Management Carmen will continue to ensure that all staff is trained in the new HUD and Tax Credit regulations in order to guarantee that they are kept up to date. She will continue to assist the staff to grow professionally and as a result, relationships lead to long-term solutions and success.

Carmen is currently involved in the implementation of the Tax Credit Program at 3 properties with an additional one coming up in October. She is additionally overseeing the rehabilitation of one of these properties to ensure that all requirements imposed by this program are met, while also attending to the relocation of all tenants at the site.

Carmen’s career is her passion and she continues to excel in all aspects of her job. She is one of the leaders in our company’s view and values to care for our residents with dignity and respect while maintaining our professional goals as a leader in the housing industry.

STACEY PATASNIK
Director Centralized Admissions, Catholic Health Services

Stacey Patasnik joined Catholic Health Services in March as Director of Centralized Admissions for all the skilled nursing facilities and rehabilitation hospitals. Stacey is a registered nurse with over two decades of experience in the healthcare field. Prior to joining CHS, Stacey worked in leadership roles with both American Ambulance and Humana.

Stacey joined CHS to lead a project that will centralize and standardize the coordination of all admissions for the organizations’ healthcare service lines. The new Central Intake Center (CIC) will create a more streamlined continuity process for all health service lines in the five medical campuses in the Southeast Florida market, making CHS a provider of choice for hospitals, medical agencies as well as patients.

The project involves increasing efficiencies during the admissions process utilizing a single referral related internal communications system. Highly skilled clinical intake professionals will evaluate each patient’s unique medical needs in order to match them with the most appropriate level of care at the most suitable facility, incorporating CHS’s three acute rehabilitation hospitals and four skilled nursing facilities. The new department will additionally coordinate with the referred patient’s insurance carrier to determine and confirm coverage and facilitate highest levels of care available to ultimately produce best possible outcomes with minimum risk of readmits to acute care hospital.

These changes will allow CHS to improve the patient experience and move from a localized admissions approach to a universal and uniform approach allowing the team to continue building and enhance relationships with hospitals and other healthcare providers.

Stacey has a successful history of being an engaging leader focused on developing her teammates while ensuring her patients and clients experience exemplary care and service. She also has a successful history of implementing innovative change, in health care institutions resulting in increased company profitability and marked improvements in patient care. She counts on her depth of experience, knowledge and hands-on management capabilities to make the Central Intake Center a highly successful and integral part of Catholic Health Services.
CONGRATULATIONS TO OUR HOSPICE HEROES

Hospice Hero’s is an awards ceremony that is held every year. The “stars” of Catholic Hospice are given an award for their dedicated service and outstanding performance.

Consider It Done Awards
This award category is for an employee who: promotes positive morale through actions of good spirt; provides a unique level of service that fosters business relationships; further enhances company reputation; seeks opportunities to share valuable resources; achieves a desired outcome despite adversity; provides high quality service to our employees, patients, families and the community; and ensures all co-workers, patients, and families are treated fairly, courteously, and respectfully.

Hospice Story Award
This Hospice Story award is for clinical staff who: provides the highest quality patient care services to our patients, families, and to the community; performs over and above the standards expected of their clinical role; delivers patient services which are safe, have measurable effective clinical outcomes and provide a good experience for patients and families; acts in a humanitarian way by “doing the right thing” for another person, patients, caregivers and families; and demonstrates professionalism in their approach to work, and strives to achieve the highest standards of clinical excellence.

Outstanding Contribution Award
This award category is for an employee who: positively influences others in working towards departmental or organizational objectives; actively participates in fostering others through change initiatives; invests time and effort in coaching and/or mentoring by serving as a role model to others through positive interactions.

Congratulations to ALL of our Hospice Hero’s WINNERS…
Best of the Best!
Annual CHS Day at **MARLINS PARK** breaks record in numbers and fun!

This year CHS Day at Marlins Park brought out over 1400 employees and their families. Highlights included Joe Catania, President/CEO honoring a special employee from each of our facilities, Jamie Bonavita-Rhodes, Administrator for St. Joseph Residence, throwing the first pitch, Laura Chami, Music Therapist Catholic Hospice, amazed us all with her renditions of the National Anthem & God Bless America. CHS employees loved having their own private 5th Base pre-game gathering tent where Billy the Marlin played and took pictures with our families. Lots of extra activities and Jacks and so much fun and friendship, system wide!
St. John’s residents tour the Broward County Library (Lauderdale Lakes Branch) where they were instructed to bring any electronic devices (tablets and or phones), to learn about digital downloads and e-books.

The residents were also able to update their library cards or obtain a new card. They had an amazing time checking out books, learning about the e-books system and other services that the library offers. They are already looking forward to going back soon.

What a special day at the races for our residents. The Recreational Therapy Department has brought the Derby to St. John’s. The residents participated in horse races, ate wonderful hors d’oeuvres and enjoyed non-alcoholic mint juleps prepared by our dietary department. They also were provided with prizes for their winnings. The men and ladies were able to wear their best dressed attire, derby hats, sun hats and fascinators that they created with the assistance of the FIU Recreational Therapy interns.
Centro Mater Summer Camp...

fun-filled days

The Centro Mater Summer Wellness Camp opened its doors to over 800 children in June in two locations. The program provides access to educational opportunities and meets children’s basic needs under adequate adult supervision. In addition to the everyday fun, it also reinforces essential reading and writing skills and allows children to further develop their gifts and talents through recreational activities such as field trips, physical education, and enrichment classes in arts and crafts, music and dance. Each camp group gets to go on a unique field trip every week to explore different educational themes. All children enrolled are also guaranteed 2/3 of their daily nutritional needs with a balanced breakfast, lunch and snack.

The Camp is packed with instructional fun every single week. Trips to the Zoo, Butterfly World, the Miramar Cultural Center, Frost Museum are just among the many that are sure to help our little ones create unforgettable memories this summer. You can be a part of it too by donating online at www.centromater.org
Let's Celebrate!

August
Aug. 1-31  Influenza Awareness Month
Aug. 1-31  Neurosurgery Awareness Month
Aug. 1-31  Psoriasis Action Month

St. John's “Circle of Friends” gather at the Golden Corral

Socializing and community reintegration is a large part of what we do at St. John’s. We definitely want the residents to feel at home, comfortable and amongst friends. Our social group, playfully labeled the “Circle of Friends”, embarked on a journey to Golden Corral for a community outing. The group was able to socialize, eat a variety of food and learn that outings within the community are obtainable independently and with friends.

September
Sept. 2  Labor Day
Sept. 8  Grandparents’ Day
Sept. 1-30  Cholesterol Education Month
Sept. 1-30  Food Safety Education Month
Sept. 1-30  Healthy Aging Month
Sept. 1-30  Prostate Cancer Awareness Month

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