

MIKE CASPAR

Email: mike@caspar.com

PROFILE

- Over 25 years of experience developing and implementing complex software solutions (since 1984)
- Experienced Technical Consultant in software and incremental infrastructure environments
- Previous CEC (Scrum Alliance Certified Enterprise Coach), CSP (Certified Scrum Professional)
- Experience with Agile Project Management, Lean, Kanban, XP, Scrum, Open Agile
- Ran a multi-city ISP (Internet Service Provider) business for 8+ years (hands-on)
- Experienced software development leader with a technically oriented background.
- Successfully completion of single day to multi-year multi-national projects.
- Extensive hands on technical implementation experience
- A passion for mentoring and coaching
- Experienced, certified instructor

Achieved an ATPL(Airline Transport Pilot) level of expertise and certification and worked as a commercial pilot between April 2006 and October 2009, while maintaining an active consulting customer base in IT.

TOOLS / APPLICATIONS / ENVIRONMENTS

Agile – Scrum, OpenAgile, Kanban, XP, Git, Jenkins (contributor), SVN, Mercurial, Kiln, FogBugz, Confluence, Jira, Rally, Innovation Games, TFS, opensource contributor, infrastructure as code, Automated Testing

Development Languages – Node.js, Java, ruby, .NET, ColdFusion, Dbase III/IV, Clipper, Foxbase, FoxPro, Basic, JavaScript, Barcode MCL Designer

Infrastructure – Ansible, Puppet, Linux, DNS, nginx, Firewalls, LAN, WAN, SAN, VPN, AWS (cloud), Encryption, Content Delivery Networks (CDN), IIS, Redhat, Ubuntu, WI-FI, Active Directory, VMWare, Citrix, Docker, Vagrant, Incremental Infra.

Test Automation – Jenkins, Travis, Git, rspec, chai, cucumber, Ansible, runscope

Data Exchange – EDI, ANSI X12, EDIFACT, Canadian EFT, Custom Formats experience, XML

Product Management – Agile Project Management, Confluence, Jira, Kiln(Mercurial), Visio, AxoSoft, FogBugz, PowerPoint, Excel, Microsoft Project, ITIL v3, MS Project, TFS

PROFESSIONAL EXPERIENCE

Caspar Computer Services Inc., President/Senior Consultant/Coach

Mar 1984-present

As President, I facilitated a variety of different size projects, ranging from small network installations to Multi-Country, Multi-Year projects.

Past ventures have included a combination of custom development and managing a multi-city ISP (Internet Service Provider) business called Caspar.NET. Constant tutoring and training allowed teams to manage several large development projects at once. A large portion of overall revenue over the years has come from consulting services to clients trying to integrate different software and hardware environments. The integration and communication between different formats and systems became a mainstay of the business and my career.

Berteig Consulting Inc.

Feb 2016-Apr 2016

Senior Technical Coach - Incremental Infrastructure (Contract)

- Working with leadership and teams at a major Canadian Telco (Wireless) to introduce incremental delivery ability from a technical perspective with tools such as Ansible, Puppet, and Jenkins.
- Assisting with the complexities of moving from a Project Delivery to an Incremental Product Delivery model with a focus on Infrastructure as Code and Automated Testing

agile42

Jun 2014-June 2015

Senior Agile Coach

- Enterprise Assessments, Planning, Guidance, Workshops, Coaching, Training as needed
- Private Corporate Teaching and Coaching and workshops
- Co-Training public CSPO, CSM classes

Blog

<http://mike-caspar.blogspot.com>

MIKE CASPAR

Email: mike@caspar.com

mobileLive

Jan 2014-Mar 2014

ScrumMaster

- Facilitate planning and retrospective activities
- Work toward cross-functional team structure
- Initial training and start-up of 4 Scrum teams
- Educate leadership on Agile and Lean principles
- Enforce the rules of Scrum to the extent possible
- Work to remove obstacles to delivery
- Protect the team from outside distractions
- Provide personal support to team members when approached.

MedAvail Technologies Inc.

Apr 2013-Jun 2013

ScrumMaster

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Berteig Consulting Inc. (Contract)

Jan 2013-Mar 2013

Agile Coach

- Agile Coaching and Training for teams or organizations struggling with Agile adoption or transformation
- Provide on-site Agile Coaching or Training for new Agile teams
- Scrum and/or OpenAgile training as needed
- Consulting to help organizations integrate Agile practices with external business processes

Enbridge Pipelines Inc. (Contract)

May 2012-Nov 2012

Software Development Project Manager/ScrumMaster/Agile Coach

- Remove obstacles to quality software delivery
- Successfully deliver a large, complex project together with a very technical team
- Radiate information to the company to allow the team to remain effective and focused.
- Agile training and coaching for Team Members, Project Managers and Product Management.
- Agile coaching and training when needed to start a support a new team.
- Adapted and successfully implemented a Scrum Charter to work with the existing PMO processes.
- Created a Scrum R.A.C.I. in collaboration with the Project Management Office

Maple Leaf Foods Inc. (Contract)

Aug 2011-Feb 2012

Agile Coach

Champion the CIO's vision of change within the I.S. Organization

- Bootstrap (Start) the first three SCRUM Teams for Maple Leaf Foods
- Teach, Mentor, and Coach SCRUM Teams starting in the Web Team of I.S.
- Encourage and assist in dealing with cross-department issues
- Facilitate the exchange of information between groups
- Encourage transparency between I.S. teams

Virtek Vision International Inc. (division of Gerber Technology)

Jul 2011-Aug 2011

Project Coordinator & ScrumMaster

- Ensure a complete project plan for software and hardware projects
- Assist and support a Scrum Team to meet their objectives and goals
- Provide coaching to team members to help them improve trust within the organization
- Work closely with the Director of Engineering to ensure smooth transition between projects
- Champion Agile processes to other departments in the organization
- Assume responsibility for overall development release plan
- Act as a facilitator between Product Owners, Stakeholders, Software, and Hardware Teams
- Integrate Overseas and Outsourced Teams into the development environment

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Doxess, Inc. / Clubrunner (www.clubrunner.ca)
Product Development Manager

Sep 2010-Jul 2011

- Manage the complete release cycle for a web based application with 350,000+ users
- Manage an Agile Team of local developers and 2 overseas developers, as well as a customer representative.
- Manage the network administrator.
- Use a combination of Scrum, XP and OpenAgile techniques
- Implement Change Management and Workflow Processes
- Champion the CEO's vision of the future of the company
- Implement and Integrate Distributed Source Control Environment (Mercurial)
- Improve processes for a bi-weekly Sprint and Release of a .NET Based Web Application.
- Ensure proper testing and user testing
- Implement Distributed Content Delivery Network Object Delivery

A selection of past client work for Caspar Computer Services Inc.

- Eculine Canada / Eculine International** Provided daily instruction and guidance to managers in North America, Europe, Africa, South America and Asia for Eculine. I designed and implement a 100+ office installation of an SMF and SMTP based mail product. This product was integrated with custom written scripts created by myself for the purpose of EDI data exchange. I was responsible to manage the worldwide implementation of both the mail network, as well as the implementation and integration of the scripts into their data environment. I was involved in the design and implementation of their ECU-EDI standard. **2001-2007**
- Paytran (a product of Caspar Computer Services Inc.)** Created an application used at over 100 municipalities for the processing of Pre-Authorized Payments and Payroll transactions to transmit to Canadian banks including CIBC, TD Bank, Royal Bank, Desjardins, Bank of Montreal, Credit Union Central. **1986-2003**
- Greeley Rework and Containment** Greeley is a Tier-1 GM supplier. I created a custom Barcode application as part of a General Motors quality improvement project. This project required sourcing, designing, and learning a development language. I managed the entire SDLC to ensure adequate QA (quality assurance) and UAT (user acceptance testing). **2001-2002**
- Protos Shipping Ltd.** I created a Containerized Freight Tracking System over several years in an Iteration based environment. This system was originally written in Foxbase, converted to Foxpro and eventual MS-SQL. It included a IIS and ColdFusion web based Intranet as well as Web Based Tracking and Tracing, EDI Data Transmission to Ocean Carriers as well as Canada Customs, CN Rail and others. An automated Transfer system was created to replicate code base between different 3 offices. I managed 3 developers on this project. EDI transmissions were in ANSI X12 as well as EDIFACT formats. **1995-2004**
- CIBC Finance / Comcorp** I created several custom applications for a specialized mainframe-EDI project. Data from EDI trading partners needed to be converted to files appropriate for the Mainframe. I created applications for this data conversion and managed the integration of the PC data into the Mainframe upload procedures. The following day, a file would be returned with the purpose of creating paper documents and transmissions for trading partners. The trading partners included Canadian Banks and Finance Companies for the purpose of automatic payments to vehicle manufacturers. **1995-1999**
- GE Capital** I created a special version of EFT data transfer to handle a unique process involved in GE's Lease Portfolio. Special reporting was required for Monthly, Quarterly and Yearly Pre-Authorized Payments. **1989-1994**

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