



OWN THE PHONE

Managing the phones shouldn't be complicated or time consuming. Car Wars leverages human reviews, artificial intelligence and CRISP metrics to equip Sales and Service departments with everything they need to Own The Phone. By default, every tool your dealership needs to unleash its phone potential comes standard.

100% OF INBOUND/OUTBOUND SALES AND SERVICE CALLS REVIEWED AND CATEGORIZED



HELP CUSTOMERS, QUICKER

- ✓ Dynamic Customer Recognition
- ✓ Most Qualified Routing
- ✓ Relevant Caller Info on Live Calls
- ✓ Open in CRM Link on Live Calls
- ✓ CDK DMS Dip for Service Info



DO MORE WITH EXISTING OPPORTUNITIES

- ✓ Missed Opportunity Alerts
- ✓ Caller Sentiment Detection
- ✓ Texting
- ✓ Sensitive Information Removal
- ✓ Keyword Detection and Search



GAIN COMPREHENSIVE INSIGHT

- ✓ CRISP Reporting
- ✓ Voice Recognition
- ✓ Caller Gender Detection
- ✓ Foreign Language Translation
- ✓ Voicemail Transcription
- ✓ Call Recaps



ACTIVELY IMPROVE PHONE PERFORMANCE

- ✓ Call Box
- ✓ Daily Agent Stats Report
- ✓ Car Wars Edge
- ✓ Live Listen/Join/Coach a Call
- ✓ Agent Talk Time Analysis
- ✓ Facial Expression Detection

READY TO UNLEASH YOUR PHONES?

833-414-8893 | www.carwars.com