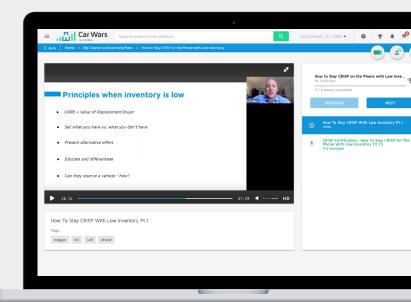


CRISP **CERTIFICATION**

You know your team needs to improve on the phone, but who has the time?





VIRTUAL TRAINING

Staff members and managers are training through an immersive, interactive virtual environment.



CONTINUOUS PERFORMANCE FEEDBACK

If anyone drops below key metrics, those specific team members are targeted for re-certification.



NEW AGENT TRAINING

New hires are identified through the Car Wars staff list and are automatically added to be trained and certified.



NEW CONTENT ADDED REGULARLY

Supplemental content is added regularly to the core content to keep information fresh and engaging.



PERFORMANCE REPORTING

Store managers can see precisely who is engaged with training and who is not.



REINFORCES CRISP METRICS

Car Wars monitoring tells the program who needs to be recertified while single sign-on from Car Wars makes it easy for staff & managers to access training.

See You At Training! **GET CRISP AND SIGN UP TODAY.**