

KNOW BEFORE YOU GO

Jack Canfield's Caribbean Cruise Adventure

March 23 - 30, 2019

How much time do I need to allow for embarking and disembarking?

For air arrivals and departures into Miami, FL (MIA) it is recommended that guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure (March 23) flights should arrive no later than 1:00 pm into Miami or 12:00 noon into Fort Lauderdale. On the day the ship returns (March 30) flights should depart after 11:00 am from Miami or 12:00 Noon from Fort Lauderdale.

Can I purchase transfers from the airport to the ship?

If you are arriving at the Miami (MIA) airport on the day of sailing you may add transfers to the ship for \$18.00 per person each direction. If you are arriving at the Ft. Lauderdale (FLL) airport on the day of sailing you may add transfers to the ship for \$30.00 per person each direction. These transfers are provided by Royal Caribbean Cruise Line and must be added to your cruise booking by **March 7th, 2019**. Flight numbers and details are required for your reservations. Most passengers in our groups take a taxi from the Miami airport to the pier as it is faster and less expensive if more than one person is traveling.

When may I embark the ship?

The *Symphony of the Seas* departs from the Port of Miami – Dodge Island, 1015 N. America Way, Miami, FL 33132 at 4:30 pm on March 23rd, 2019. **Embarkation begins at approximately 11:30 am.** Guests are required to be on board no later than 90 minutes prior to sailing.

Air or Hotel Reservations

For those passengers who need airfare from the U.S., the Travel Edge Air Department can give you a free quote for the best fare and schedule. Please contact Lynn at 714-540-7400 ext. 1226 or email her at lynn.horton@traveledge.com. Please include requested dates and times with all email requests. There are many good discount internet sites available, such as www.hotels.com or www.kayak.com, both offering a variety of different-priced hotel options.

Dining

Our group will dine at Late Dining (8:30 PM) each evening in the Main Dining Room. This dining time fits our workshop schedule and also allows you to dine with other participants from our group. A casual alternative is the Windjammer Marketplace Café where you can choose from the buffet, or visit the Café Promenade open 24 hours a day. Room service is also available for a delivery fee.

Reservation-Only Dining

As a delicious alternative to the main dining room, you might consider one of the specialty restaurants onboard: ***Hooked Seafood*** with the freshest seafood and classic New England favorites, ***Chops Grille*** that brings contemporary flair to traditional steakhouse offerings, ***150 Central Park*** featuring simple, elegant American dining with wine pairing, ***Jamie's Italian by Jamie Oliver*** - the first seafaring outpost of his hugely popular Italian restaurant, ***Izumi*** that offers an exotic, Asian-inspired experience, and ***Wonderland Imaginative Cuisine***, where the chefs invent an elaborate dreamscape of never-before-seen fare. The price per person charge ranges from \$35.00 - \$49.00. Reservations can be made onboard or online once you have completed check-in. If you would like to speak to someone regarding these dining reservations in advance, you can call Pre-Cruise Planning Assistance at 800-398-9819.

Can the Dining Room accommodate special diets?

Watching your salt, fat or sugar intake? Going Vegan? Advise us at the time of booking and we'll be happy to accommodate any special diets. Gluten-free or special medical diets must be pre-ordered a minimum of 60 days prior to sailing. These require an email request sent to Royal Caribbean directly at special_needs@rccl.com. Contact Life Journeys for additional information.

May I bring my own liquor On-Board?

You may bring up to two bottles of wine per person when boarding. A corkage fee will be charged for wine or champagne brought to the restaurants or bars for consumption.

Stateroom Details

All staterooms include: Double closets, mirror, chest of drawers, hairdryer, safe, mini-bar and a remote-controlled Flat Screen TV. Staterooms are equipped with both North American standard 110 volt and European Standard 220 volt outlets.

What's included in the Cruise Price?

- All meals, except in the specialty "reservations only" restaurants.
- Most entertainment & activities onboard.
- The Jack Canfield Workshop

What's not included in the price?

- Air Transportation cost or transfers to the ship
- Shore excursions in the various ports
- Meals in Specialty restaurants and room service delivery charges
- On board: sodas, alcoholic beverages and bottled water, telephone calls or internet access service, spa treatments, laundry or dry cleaning, photographs, and casino gambling and gratuities (Fee is per person \$122.50 for full suites, \$101.50 for non-suites). This will be charged to your onboard account at the beginning of the cruise by Royal Caribbean Cruise Line.

Onboard Activities

Don't miss the action and adventure offered on *Symphony of the Seas*.

- The Ultimate Abyss – 10-story dry slide
- Perfect Storm – twisting and turning water slides five decks high
- Two FlowRider® surf simulators
- Two rock-climbing walls, each 43 feet high
- Zip Line, nine stories above the Boardwalk neighborhood
- Playmakers Sports Bar & Arcade
- Ice-skating rink with Ice Shows
- Full-sized sports court
- Laser TAG
- Broadway Hits *CATS*, *Grease*, *Mamma Mia!* & *Hairspray*
- Aqua shows and ice skating shows
- Central Park outdoor garden with shops, restaurants and bars
- Comedy and live jazz club

Cruise Attire

Casual wear will be appropriate for days onboard. For evening wear, count on two basic types of attire:

- Casual/Smart Casual - dresses, or slacks & blouse for women; sport shirts & trousers for men
- Formal - cocktail dresses for women; suits & ties, or sportcoat and slacks for men

There are four Casual, one Smart Casual and two Formal nights for this cruise. No self service laundry or ironing facilities are available. Full laundry services, including pressing, are available for a fee.

Are there any special activities for kids?

Absolutely! Royal Caribbean's Adventure Ocean® youth programs offer a special, fully supervised program for children 3 (must be potty trained) to 17, and has lots of cool stuff for kids. Children ages 3 to 12 have age-appropriate fun and educational activities. For teens 13 to 17, they can join pre-planned events throughout the day or simply hang out in teen-only space - with Adventure Ocean staff overseeing the fun.

When can I reserve my shore excursions?

Booking shore trips are usually available between 120-60 days before sailing. **Pre-booking excursions is highly recommended.** You can pre-book your excursions with your booking number up to 4 days prior to sailing at <https://www.royalcaribbean.com/cruiseplanner> or by calling Royal Caribbean at 800-398-9819. You may also make arrangements when you board your ship at the Excursions Desk.

Ship Contact Information

Your E-Documentation packet will contain detailed information including the phone number for your ship. The Library & Card Room has workstations available for sending and receiving emails and is open 24 hours a day. Wireless internet VOOOM® is available throughout the ship and guests may use their laptop computer or other wireless internet enabled device to purchase and connect to the wireless internet service onboard. Different priced plans are available to accommodate individual needs. Charges for internet access will be posted to your ship board account.

Weather

Expected temperatures range from a low of 60° F (night) to a high of 85° F (day). It is advisable to check the internet for up-to-date weather conditions prior to sailing.



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