



Call2Recycle COVID-19 Update on Amended Reporting and Payment Requirements

Dear Member,

During these challenging times, Call2Recycle remains committed to continuing the operation of its program across Canada, albeit with contingency plans and precautions in place. While Call2Recycle ensures continued fulfillment of its contracts and obligations and actively supports the recycling industry as best possible, it also understands the extremely difficult challenges our members and collection partners may be experiencing due to COVID-19.

To help provide some flexibility on an interim basis, Call2Recycle is amending our reporting, payment and auditing requirements. For those adversely impacted, Call2Recycle is offering the following flexible options:

Fee Reporting for Regulated Provinces (BC, MB, PEI, QC):

- Effective immediately, for those members unable to meet the current trade terms (report sales by 30 days subsequent month-end with payment due within 30 days of reporting), we are extending our reporting period from 30 to 60 days allowing an additional 30 days to submit reporting; and we are extending payment terms from 30 to 45 days allowing an extra 15 days to submit fees.
- For those members unable to report within the new relief timeframe, please contact Call2Recycle to work out an alternative reporting and payment schedule.

Ontario:

- If you meet the definitions of an obligated producer in Ontario, in accordance with the Batteries Regulation you will still need to designate Call2Recycle as your Ontario PRO by April 30.

Environmental Handling Fees (EHFs) - Category Expansion:

- We will be providing further updates related to category expansion for eBike and eScooter batteries in BC, MB, ON, PEI and QC in the coming weeks. At this time, the program effective date remains January 1, 2021.

Third-Party Member Audits:

- Recognizing the resource and other related challenges that our members may be facing we are temporarily deferring any member audits undertaken by our auditors.

We are here and dedicated to helping our members, collection partners, and the communities we serve navigate the complexities and circumstances we face together. We trust the measures outlined above will provide some flexibility during these uncertain times, but if you would like any further assistance, please contact Erich Repper, Member Specialist at erepper@call2recycle.ca or 438-448-4274 (Direct) and 1-888-224-9764 (Toll-free).

Best regards,

A handwritten signature in blue ink, appearing to read "Joe Z", is positioned below the text "Best regards,".

Joe Zenobio, President, Call2Recycle Canada, Inc.