



Leading the charge for recycling™

### Call2Recycle® Program Box-in-Box Delivery:

Welcome to Call2Recycle Canada, Inc., the Canadian arm of North America's first and largest consumer battery stewardship organization. We promote environmental sustainability by providing an effective, efficient, and easy-to-use battery collection and recycling program. Call2Recycle applauds you for your commitment to diverting batteries from landfill and ensuring their safe transportation for recycling.

### To get started, follow these simple steps:

1. **READ** closely the following information and the safety guidelines printed on your collection box.
2. **TRAIN** everyone associated with the handling, collection or shipment of your batteries. (Free training materials are available at [www.call2recycle.ca/safety](http://www.call2recycle.ca/safety).)
3. **DISPLAY** the Call2Recycle collection box in a cool, dry location where it can be closely monitored.
4. **BEGIN** collecting batteries weighing 5 kg or less. The Call2Recycle program does not accept wet cell batteries.

#### Rechargeable batteries

- Nickel Cadmium (Ni-Cd)
- Nickel Metal Hydride (Ni-MH)
- Lithium Ion (Li-Ion)
- Nickel Zinc (Ni-Zn)
- Small Sealed Lead Acid (SSLA/Pb)

#### Single-use (such as alkaline)

- AA, AAA, 9V, C, D and button cells
- Lithium primary

5. **BAG OR TAPE** batteries – as necessary – following the Call2Recycle guidelines. Transportation Canada safety regulations require that the terminals of certain battery types be protected to prevent contact with each other, as this can cause sparks and lead to a fire. Here is the proper way to protect your batteries to ensure they are recycled safely:

#### For lithium ion, small sealed lead acid or lithium primary and alkaline batteries that are 12V or more:

Place the battery in one of the clear bags provided with the Call2Recycle box or tape the terminal end with duct tape, electrical tape or another non-conductive tape for safety (keeping the chemistry visible) before depositing.

**If you do not know the chemistry/voltage of the battery you are recycling:** Tape the terminal end with duct tape, electrical tape or another non-conductive tape for safety (keeping the chemistry visible) before depositing.

**All other batteries:** Deposit the battery directly in the Call2Recycle box.

If you run out of Call2Recycle bags, you can use a clear, Ziploc®-style or clear grocery produce bag. Be sure to close off the top before depositing in the Call2Recycle box.

*For the complete list of batteries with terminals that must be protected to comply with these requirements, please consult the Call2Recycle Canada web site, [www.call2recycle.ca/safety/collections-shipping](http://www.call2recycle.ca/safety/collections-shipping).*

6. **SHIP** the box when it is full (up to 25 kg) or within one year of the first date of collection. Please visually inspect the contents and remove foreign objects to avoid a safety incident. Automatic box replenishment is available for most collection sites. Contact Customer Service at 1.888.224.9764 for more information.

### Call2Recycle Safety & Compliance Advisory

Call2Recycle has a strict safety policy to ensure all battery shipments arrive at a sorting facility without incident. Program participants that do not comply with these rules may face fines from Transport Canada and may not be able to participate in the Call2Recycle program.

- Place the Call2Recycle collection box in a cool, dry location where it can be supervised.
- Before depositing lithium ion, small sealed lead acid or lithium primary and alkaline batteries that are 12V or more, make sure they are placed in a clear, sealed bag or taped with duct tape, electrical tape or another non-conductive tape. If you are unsure of the battery type, please tape the terminal for safety. Ensure to keep the battery chemistry visible if you tape it.
- Only use Call2Recycle containers or those that are pre-approved by Call2Recycle.
- Call Customer Service at 1.888.224.9764 if you have a damaged battery.

**BATTERY COLLECTION & RECYCLING PROGRAM: Box Guidelines**

Call2Recycle recommends shipping the box when it is full (up to 25 kg) or within one year of the accumulation start date.

**BUILD**  
THE BOX

**Step 1: Unpack**



Remove the shrink-wrap and lift the front flap of the outer box to reveal inner box.

**Step 2: Lift inner box**



Select one of the boxes for display and store the other for future use.

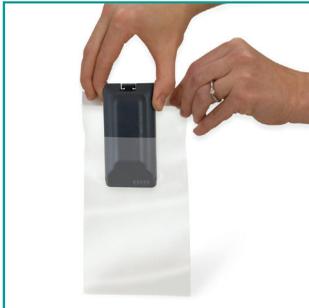
**Step 3: Fold**



Insert header tabs into top slots, side flaps into back slots and neatly position bags.

**COLLECT**  
BATTERIES

**Step 4: Bag it**



Place all lithium ion, small sealed lead acid or lithium primary and alkaline batteries that are 12V or more in a clear, sealed bag or tape with duct tape, electrical tape or another non-conductive tape. If unsure of battery type, please tape terminals for safety, keeping chemistry visible.

**Step 5: Seal it**



If you are using a Call2Recycle bag, peel away backing from adhesive and seal by folding flap over. If you are using another type of clear bag, make sure the opening is closed.

**Step 6: Drop it**



Deposit sealed bag or bags into the box. Write the accumulation start date on the back of the box at the time of first use.

**RETURN**  
THE FULL BOX

**Step 7: Prepare to ship**



When max capacity (25 kg) is reached or one year of accumulation has passed, release the header tabs and side flaps, remove backing from inside adhesive strips and fold down while inserting side flaps.

**Step 8: Secure & ship**



The pre-paid, pre-addressed return shipping label displays your assigned carrier (Purolator) – Do NOT cover with your own label. Put the box out for that carrier's next pick-up.

**Contact us:**

**Online:** [call2recycle.ca](http://call2recycle.ca)

**E-mail:** [customerservice@call2recycle.ca](mailto:customerservice@call2recycle.ca)

**Phone:** 1.888.224.9764

**Charge Up Safety**

[call2recycle.ca/safety](http://call2recycle.ca/safety)