KNOW BEFORE YOU GO
A tool to prepare you for and guide you through your time in London, England.

www.boundless2015.org
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KNOW BEFORE YOU GO

GENERAL INFORMATION
International Headquarters welcomes you to the 150th Anniversary Congress of the founding of The Salvation Army in London, UK, 1 – 5 July, 2015. Salvationists will unite under the theme, BOUNDLESS: The Whole World Redeeming.

REGISTRATION

Fully registered delegates
Fully registered delegates are those who have booked a full ticket to attend all 5 days at the congress. As a fully registered delegate you will receive a ticket packet which contains:

- Your delegate wristband, which allows you to attend the seven main sessions in The O2 arena. You must wear this at all times! There will be a £25 fee for replacement wristbands.
- Additional tickets for concerts or other events if booked through your registration account (Any tickets that were not booked through your registration account will not be included and will instead be sent as e-tickets via e-mail no later than 14 days before the event)
- London Travelcard (if booked with your ticket) that will allow you to use public transport across London between 30 June and 6 July.
- A letter with important information about your wristband and tickets so please read this!

Fully registered delegates will also receive a delegate bag which includes a lanyard, congress badge, programme and more!

The ticket packets for each individual delegate registered on an account will be grouped together and the account holder’s details will be displayed on the front of the packet. Once they have the tickets, the account holder will need to distribute the tickets to each individual delegate they had registered.

Most account holders will need to collect the ticket packets for the delegates on their account from the Registration desk located in the Boundless Experience at The O2. Registration opens at 9.00am on Tuesday 30 June and will close at midday on Thursday 2 July 2015. All ticket packets must be collected by midday on Thursday. Account holders were sent an email detailing this process and listing the tickets that had been booked on their account. Make sure you print off this email and bring it with you when you collect your tickets.

Some territories agreed to distribute the ticket packets to account holders in advance and so if you have already received your tickets before you arrive, you will only need to collect your delegate bag from the registration area. You will have received a ‘Fast Pass’ voucher that you should bring with you and exchange for your delegate bag.
Individual Tickets
If you have booked individual tickets to specific sessions or concerts at the congress, these will be emailed to you as e-tickets and sent to you no later than 14 days before the event. You will not be required to visit the registration desk in the Boundless Experience. These tickets are sold through a system managed by The O2 so all ticket queries must go to The O2 box office.

LONDON TRAVELCARD
Fully Registered delegates will receive a 7-day Travelcard in their registration package, if they selected the option. Travelcards will be dated: Tuesday 30 June 2015 with expiry date Monday 6 July 2015.

What is a London Travelcard?
Fully registered delegates will receive a Travelcard valid for the week of congress for zones 1-6. Travelcards valid in Zones 3, 4, 5 or 6 are also valid on Trams. With a Travelcard, you can travel as much as you like, as often as you like on bus, Tube, tram, DLR, London Overground and National Rail services in London in the zones you have paid for.

If you do not have a 7-day Travelcard, you can purchase one here on the Visit Britain website. Be advised, London busses will only accept a Travelcard or contactless payment, not cash. To learn more about contactless payment visit http://www.tfl.gov.uk/fares-and-payments/contactless. Visit the Transport for London website and plan your travel around London using the Journey Planner.

Use the tube map to check if your hotel is located in zones 1-6 to ensure it will be covered by the Travelcard. Hotels booked via the Boundless accommodation website are within zones 1-6.

Don’t have a Travelcard?
The majority of ticket machines in London Underground Station are available in 17 languages. This is for those that don’t have a Travelcard or need to get a ticket for the journey to The O2 for registration.

VENUE
Click here to view a map of The O2. The map will give you a view of the Congress venues. Address: Peninsula Square, London SE10 0DX.

ENTRY
Entrance B
- Left – suites (wristbands, printed e-tickets, R tickets) and mobility needs
- Right – wristbands and e-tickets
- Middles – wristbands and e-tickets

Entrance H
- All delegates
INSIDE THE O2 ARENA
You can bring your camera into The O2 Arena. This also includes professional cameras.

Food and drink purchased outside The O2 Arena cannot be taken into The O2 Arena. Call 020.8463.2000 if you need to bring food or drink with you for medical or religious reasons. For more information please visit The O2’s official website at http://www.theo2.co.uk/faqs/the-o2-arena-faqs.

DRESS CODE
Leadership has informed the Congress Office that delegates (Salvation Army officers and soldiers) are expected to wear uniform. “Summer uniform” is acceptable. This consists of epaulet shirt with officer or soldier epaulets, trousers for men and skirt for women, & tie for men. Of course, full Salvation Army uniform is always acceptable. If the Territorial Headquarters has issued specific guidance, this should be adhered to. It is hoped that many will wear national uniform and that groups participating in the sessions will be in national dress or national uniform. It will be summer in London and July can be warm.

ACCESSIBILITY
Learn more about accessibility option at The O2 visit: http://www.theo2.co.uk/visit-us/accessibility

SOCIAL MEDIA
Share your own experiences, photos and videos throughout congress using the hashtag #Boundless2015 across social media.

Twitter @Boundless2015
Facebook Boundless 2015
Instagram @Boundless_2015
YouTube at www.youtube.com/user/boundless2015video

VOLUNTEERS
Boundless Volunteers will be at The O2 to welcome you to congress. On the right you can see the yellow vests volunteers will be wearing at The O2. They can assist with any Salvation Army related matter, including show timings and locations. For any venue specific queries The O2 staff will be available to assist, they have great knowledge of the venue, including toilets and accessibility.

SP&S SHOP
Boundless Shop http://shop.salvationarmytrading.org

PERFORMANCE GROUPS
Click here to learn about performance groups that will feature at Congress from around The Salvation Army world. Click here for the full congress schedule.

EXHIBITS
The exhibition will be held within The Boundless Experience (The Open Quarter) at The O2 and is available to the public. This is an exciting area specially created for
the congress featuring a concert theatre, children’s activities and ‘Our Boundless Story’, which is a Salvation Army historic display. Exhibition booths will feature Salvation Army entities and those who support the mission of The Salvation Army, especially with relevancy to the world-wide Army.

**WI-FI**
Complimentary Wi-Fi will be available at The O2 and The O2 Arena. The Cloud can also be accessed around London.

The Cloud provides free WiFi in thousands of hotspots, such as Caffe Nero, PizzaExpress, PRET, Wagamama and many stations, stadiums and shopping centres. The Cloud has provided WiFi across the City of London since 2006.

**BOUNDLESS KIDS**
There will be relevant connect points for children aged 5-12 years old during the five days that the event will take place. They will happen through the following contexts:

- An online discipleship game ‘Incredible Islands’ that will allow children to discover and learn more about scripture through play and adventure. As The O2 has free Wi-Fi, children will be able to access the game throughout the venue, during the meetings and their free time.
- A ‘child-friendly’ Children’s Ministries area within The O2 where children and their families can meet together, be inspired and have fun.
- An oasis in the ‘Open quarter’ if children need some time out from the main session, where children and parents/guardians will be able to engage, unpack, explore and go deeper. This venue is not a drop-off area for children, therefore all children must be supervised in this space. Parent/carer will have sole responsibility for his or her child/and or children.

For more information about Boundless Kids including Godly Play visit www.boundless2015.org/boundless/boundless_kids

**YOUTH GATHERING**
**NEON**
2 - 3 July 2015, 2.00pm and 4 July 2015, 10.00am, Building Six
Tickets: 15 June 2015 registration for NEON closed. Go to neonatboundless.eventbrite.co.uk and make sure you’re registered.

*If you have any questions, please contact us at alove@salvationarmy.org.uk*

NEON, the Boundless teen gathering led by ALOVE – the UK and Ireland Territory’s Youth Department, will be held in Building Six. It will be an explosion of 11- to 16-year-old young people gathering to focus on celebrating Jesus through worship, personal stories, and fun each afternoon of the congress. The group will share in an array of activities from Music Mash Up, ‘Glozone’, dance, art, and karaoke to drama, worship, teaching, video... the list goes on!

**EVENING ACTIVITY**
**Late Night Alive**
1-4 July 2015, 9.30pm, Building Six
Tickets: Free entry, no ticket required
Part worship event, part café, part chat show – this hybrid venue will provide a space for people to gather, reflect and participate in the International Congress. Featuring 2nd Mile Worship Band, this event is sure to be fun, fresh, joyful and inspiring – the perfect complement to an already packed and exciting congress programme.

Do you plan on staying late at The O2? Plan your journey to your accommodation to guarantee trains will be running at [www.tfl.gov.uk](http://www.tfl.gov.uk).

**BADGE PINS**

A major feature of the Olympic Games is always the trading of pins that have been prepared for the event from all around the world and by various vendors and supporters of the Olympics. At the 2000 International Congress, we were amazed by the number of people who came prepared to trade pins. It was a real highlight for delegates.

Every territory, region, command, division, corps and centre has been invited to design a badge pin especially for the Congress that represents their country. Fully registered delegates will receive a special edition 150th year commemorative Boundless congress badge in their registration bag! The congress badge will also be available for purchase at SP&S.

**Gold Badge Pins**

There are 14 team members in the Congress Office from around the Salvation Army world! Throughout the week of congress you will see them sprinkled throughout The O2. Each team member will carry a limited number of gold badge pins during the week to trade with delegates! If you’re keen to have a Limited Edition Gold Boundless 2015 Badge Pin; find a team member from the Congress Office and have your badges from your corps, division, territory or command ready to trade!

**VisitBritain**

For the International Congress, The Salvation Army have partnered with VisitBritain, the national tourism agency funded by the UK government, to help you make the most of your experience whilst in the City of London for the 2015 International Congress. VisitBritain will help you save time, money and avoid long queues for tickets! The VisitBritain shop offers a full range of tourist products, they accept payment in different currencies and the shop can display in different languages to assist your purchasing experience.

There are so many things to do and see, so plan your trip before you arrive, you won’t want to miss out on anything! The Congress Office encourages you to use this link to plan your time in London and doing so will ensure the 2015 International Congress benefits from any purchases you make. Good deals are available, visit sar.my/visitbritain to start saving on your visit to London!
HELMSBRISCOE
For more information about hotel accommodations contact boundless2015@helmsbriscoe.com or click here for more information about accommodation.

HELP DESK
For more information, about anything congress related check out the Boundless Help Desk! These will be located in The O2 foyer (main entrance) and the Boundless Experience (Open Quarter).

FOOD
At The O2 you can choose from a wide range of restaurants including: burgers, sushi, pizza or steak! There are also other restaurants only a short ride away on public transport. Westfield Stratford City shopping centre is only 10 minutes away, take the Jubilee Line eastbound from North Greenwich (The O2) to Stratford and follow the signs for Westfield Stratford City. Canary Wharf shopping centre is a quick 2 minute journey on the Jubilee Line, take this line from North Greenwich westbound to Canary Wharf and follow signs for shopping. Here you will find a Marks & Spencer grocery store, pick up a £3 meal deal (sandwich, crisps and a drink), or visit one of the other restaurants located on site. Exit Canary Wharf tube station to find more restaurants outside.


Save Money on Food
Wonder how you can SAVE money while you’re in London for congress? The daily newspaper, ‘Metro’ has vouchers (coupons) for McDonald’s and Subway! You can pick up a copy on the way to The O2. Every weekday morning, some 1.3 million copies are distributed across the UK making Metro the world’s largest free newspaper and the third biggest newspaper in the UK.

Discounts at The O2
A variety of restaurants and bars in The O2 have offered discounts during the week of congress. At the restaurant please present a form of Boundless affiliation in the form of your wristband, e-tickets or paper ticket. See more restaurant offers on our website at http://www.boundless2015.org/boundless/food.

Harvester (British food, fish and chips, steak, ribs, salad) : Early bird specials from £5.99.

Las Iguanas (Brazilian, south American food, fajitas, chicken): 20% off a la carte menu, they also have a great value lunch menu (extra discount does not apply).

Cabana (Brazilian bar-b-que and skewer food): 25% off all food and they have a special lunch item. The Sambawich: toasted flatbread filled with spicy malagueta chicken, melted cheese, rocket, tomato & malagueta mayo for £6.95 (available 12 - 5pm, not valid in conjunction with any other offer).
**Garfunkles**: (American diner): 25% off food not in conjunction with any other offer. Minimum two adults ordering 2 main meals.

**BEYOND BOUNDLESS AT THE O2**

*Up at The O2*

Take advantage of everything there is to do at The O2 while you are in London for congress! Up at The O2 is an exhilarating outdoor challenge with a completely unique perspective on the capital. Up at The O2 is offering a 10% discount for Boundless Delegates. Please apply the code SALVATION to access the 10% discount.

You’ll enjoy a 52m/170ft high expedition over the roof of our iconic venue, taking in spectacular views of London and its many landmarks, including the Olympic Park, Thames Barrier, The Shard and Canary Wharf. The experience lasts approximately 90 minutes. Tickets can be purchased online via their website or in person at The Up at The O2 box office.

**Cineworld** (11 screen cinema)

Cineworld have offered all Salvation Army attendees with proof of attendance the student prices which represent 20% off the normal price - Price list attached the my Cineworld is the discounted price. Book tickets upon arrival. Please present a form of Boundless affiliation in the form of your wristband, e-tickets or paper ticket.

**The Elvis Exhibition**

Offer for delegates at a discounted rate of £14.50 + booking fee for all Salvation Army delegates. If you want to book online visit [http://www.axs.com/elvis](http://www.axs.com/elvis). Choose concessionary rate and you will be expected to show you congress wristband, e-tickets or paper ticket on arrival. If onsite please purchase the concessionary rate at the box office and show wristband, e-tickets or paper ticket.

**PASSPORTS AND VISAS**

Check if you need a visa to enter the UK: [https://www.gov.uk/check-uk-visa](https://www.gov.uk/check-uk-visa). Even if you don’t require a visa, on arrival in London, UK immigration may request to see evidence that you can support yourself during your stay in London. Use the link above to find out what documents you will need.

To make it easier to pass through customs, it is important to be clear on your intent in London. It is always best to travel with a couple of copies of your important documentation while travelling. We recommend you place your copies in two different places to keep them safe. Plan ahead to save time on arrival.

**AIRPORTS AND TRANSFERS**

The two major airports in London are Heathrow and Gatwick. Their websites may be helpful. There are trains and busses available that will bring you into Central London. Follow the links below to purchase transport from your arrival airport to Central London.

**London Heathrow Airport**

- [Heathrow Express Train eTicket](https://www.heathrowexpress.co.uk/)
- [Heathrow Bus Transfer - National Express](https://www.nationalexpress.co.uk/)

London Underground’s Piccadilly Line provides the most cost-effective rail route between Heathrow Airport and the capital using a travelcard or Oystercard. Journey time by Tube is under an hour and you shouldn’t have to wait longer than
Know Before You Go

For more information on this affordable and fantastic way to travel into the city visit their website: http://www.heathrowairport.com/transport-and-directions/underground

London Gatwick Airport
Gatwick Bus Transfer - National Express
Gatwick Express Train eTicket
London Luton Airport
Luton Airport Transfer

London Stansted Airport
Stansted Bus Transfer - National Express
Stansted Express eTicket

LANGUAGE
The official language in London is English. All general sessions and materials will be presented in English. Select languages will be available for translation during general sessions, translation is only available if requested by 1 June 2015.

TIME ZONE
London, United Kingdom, is located in the Greenwich Summer Time Zone (UTC+00:00).

SAFETY AND SECURITY
For emergency services, including police, fire and ambulance dial 112 or 999. For non-urgent crime dial 101. Any emergency at The O2 will be dealt with by The O2 staff. They are well trained to respond, do not call the emergency services when at The O2, please inform a member of The O2 immediately.

VOLTAGE AND ADAPTERS
There is only one plug/adaptor type in the United Kingdom. Plug G/230Volts. If you’re travelling outside the UK, purchase a multi-country adaptor. Keep in mind you may also need to bring a transformer and not just an adaptor to use electrical items such as a hair straightener/flat iron or hair dryer/blow dryer or purchase a hair dryer/blow dryer for £9.99 at your local grocery store in London, if not available in your accommodation.

CURRENCY
The currency in the United Kingdom is the pound sterling (£/GBP). It is often cheaper to exchange money upon arrival in the United Kingdom, because of bank fees. Visit Google for the most current exchange rates in your country. Note, not all currency can be exchanged in the UK so check before you travel. For information about currency exchange visit: http://www.visitbritain.com/en/Travel-tips/Traveller-tips/Money-and-currency.html.

WEATHER
The weather in London is typically difficult to predict. However the average weather in London in July tends to be around 19°С/67°F with a high of 23°F/74°F and a low of
15°C/59°F. Expect the occasional rain shower. It’s always safe to carry an umbrella and a light jacket!

EAST END EVENTS
If you are a fully registered delegate (with the full ticket for all 5 days of the congress) you will receive a Boundless East End Tour Guide map in your delegate bag. The East End Tour Guide map is also available for download on our website. For more information about events going on before, during and after congress in the East End please visit: www.boundless2015.org/boundless/eastend.

William Booth’s East End Local History Workshop
30 June 2015, 2.30pm, Tower Hamlets Local History Library
Tickets: Free entry, no booking required. Venues have limited capacity and will operate a first come, first served admissions policy.

Take a closer look at newspaper clippings, historical maps, photographs and archive material that shed light on the widespread deprivation and housing problems that led to the founding of this pioneering organisation.

‘Blood On The Flag’ – Challenges To The Salvation Army In The 19th Century
30 June 2015, 6.30pm, Idea Store Whitechapel
Tickets: Free entry, no booking required. Venues have limited capacity and will operate a first come, first served admissions policy.

Major Nigel Bovey, Editor of The War Cry and author of Blood on the Flag, presents an account of the Salvation Army’s fight for survival against the Skeleton Army.

Archives Film Event
9 July 2015, 6.00pm, Tower Hamlets Local History Library
Tickets: Free entry, no booking required. Venues have limited capacity and will operate a first come, first served admissions policy.

Tony Fletcher, film historian, will be presenting a number of short films from the historic work of The Salvation Army in East London, Britain and internationally, including film of India.

BEYOND BOUNDLESS
Regent Hall Events
Regent Hall is a direct tube journey from The O2. From North Greenwich station take the Jubilee Line to Bond Street. A 5 minute walk east along Oxford Street will bring you to Regent Hall. Look out for The Salvation Army flag! Tickets for Regent Hall events are available at www.brownpapertickets.com/event/1396573 and search for ‘Regent Hall’.

26 June 2015, 1.00pm
Royal Greenwich Brass Band (free event)

27 June 2015, 7.00pm
Vasa Gospel Choir (Sweden)

28 June 2015, 6.00pm
Pasadena Tabernacle Songsters & Youth Chorus
30 June 2015, 2.00pm  
Ontario Central East Divisional Youth Chorus & The Ghana Band and Folk Singers

2 July 2015, 2.00pm  
South American West Folk Dance Troupe & Kenya West Vocal and Dance Group, ‘Wateule’.

3 July 2015, 1.00pm  
Junior Guildhall Brass Band (free event)

4 July 2015, 10.00am  
Angola National Band

4 July 2015, 2.00pm  
Family Concert: Zoo Boogie, Bamboo Orchestra, Seoul Boys Home Samulnori Players, Hawaii Hula Halau

5 July 2015, 10.00am  
Watch the final session of the international congress via LIVE streaming direct from The O2 Arena on www.boundless2015.org. (free event)

5 July 2015, 5.00pm  
Cabaret Evening with Barbara Allen (USA), Charlie Green (UK), Bandmaster William Himes (USA) and Bandmaster Richard Phillips (UK).

REMININDERS

- The O2 opens at 09:00 and closes at 23:00 daily. On the days featuring the morning prayer meetings, The O2 will open at 08:00 for delegates to access the Boundless Theatre.
- If you plan to stay late into the evening at The O2, don’t forget to plan your journey to your accommodation to guarantee trains will be running at www.tfl.gov.uk.