



TIRHANI
AUCTIONEERS



Viewing Of Assets On Auction **COVID-19 EDITION**

Q: Will I be allowed to view?

A: Viewing depends on the Tirhani Auctioneers' client policy and will be determined on a case by case basis.

Q: How will I know if viewing is permitted at my auction?

A: The terms relating to viewing will be communicated on the auction advert as well as on the website listing.

Q: How will viewing be conducted if it is allowed?

A: Viewing will be by appointment only. It should be noted that appointments will only be granted to registered buyers. Strict safety guidelines must be adhered to at all times when onsite.

Q: How do I make a viewing appointment?

A: Viewing appointments can be made by sending a WhatsApp to the following number – 071 107 0932. Booking confirmation will be sent to you detailing the specific time that you have been allocated.

Q: Must I wear a mask when I come to view?

A: Yes. Buyers will be denied entry if they are not wearing a mask.

Q: What other safety guidelines must I follow when I come to view?

A: in addition to wearing a mask, all buyers who wish to view assets onsite must complete an attendance register, sanitize their hands, observe physical distancing protocol and submit themselves to a temperature screening.

Q: Will I be able to touch the car when I view?

A: Yes. All buyers onsite for viewing will be accompanied by a Tirhani Auctioneers employee. Buyers will be required to sanitize their hands before touching and/or entering any car.

Q: How many people will be at the viewing site at the same time?

A: There will be no more than 2 buyers allowed on the sales floor at a time. Each buyer will be accompanied by a Tirhani Auctioneers employee with physical distancing protocol being observed.

Q: Will there be someone from Tirhani Auctioneers to assist if I may have questions on site?

A: Yes. Your questions can be answered onsite. Alternatively you can contact us via telephone (011 608 2280) or email (info@tirhani.co.za).

Q: Must I bring my own catalogue to the viewing?

A: Yes. The online auction catalogue can be downloaded from the Tirhani Auctioneers website (www.tirhani.co.za). No catalogues will be distributed onsite to limit the risks associated to physical contact and contamination.

Q: Will there be sanitizers available for customers onsite?

A: Yes. Sanitizers will be available for use onsite.