

FRAUD PREVENTION



TIRHANI
AUCTIONEERS

We are aware that Tirhani Auctioneers brand is currently being used for fraudulent activities and we are doing our best to locate those responsible. However, we would like to encourage our buyers to be vigilant. Please take note of the following things that Tirhani Auctioneers will **NOT** ask you to do:

- 1** Post vehicles on Marketplace, Gumtree, OLX or Used cars platforms on our behalf.
- 2** Offer employment telephonically with remuneration being a commission of the sale of a vehicle. Tirhani Auctioneers has an HR department that processes recruitment for the company through in person meetings or email. We **DO NOT** use WhatsApp communication for HR purposes.
- 3** Ask for a holding deposit to sell a car prior to auction. The only deposit Tirhani Auctioneers ask for is a refundable auction registration deposit.

Further to the above, please note that the only domain that the company utilises is tirhani.co.za. Do not trust information coming from anyone who does not have the email address @tirhani.co.za or anyone who directs you to any website other than www.tirhani.co.za.

Please do not hesitate to contact us on info@tirhani.co.za to verify any information you come across on social media. Your online safety is important to us! Stay safe.



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Auction scams are a growing trend that pose a huge threat to the legitimacy of auctions. These fake companies impersonate legitimate auction houses for the sole purpose of committing fraud. Please be vigilant when taking part in an auction or vehicle sale. As a legitimate company, we are able to identify fake auctions/auction houses almost immediately and would like to share some tips to help you do the same:

1. Verify the auction:

Ask the auction house to share the date, time, and location of the auction. Insist on them sharing the advert and rules of auction for the auction. An auction without details, an advert and rules of auction is in contravention of the CPA and is therefore not run by a legitimate auction house.

2. Viewing:

Ask to view the vehicle. Any friction or difficulty in viewing a vehicle is a red flag. It is often a sign that the vehicle does not exist.

3. Verify the seller:

Where possible, verify the details of seller by contacting the seller and requesting that they confirm the alleged auction/sale. This mostly applies to auctions where the seller is purported to be a bank/corporate etc.

4. Scrutinize everything:

Pay attention to the manner of the operation.

- Is it professional?
- Is the website legible (are the logos clear)?
- Does the invoice have spelling errors or a strange format?
- Do the banking details in the invoice match those that were published in the rules of auction?

Imposters will often take images/logos of legitimate companies that are available online. This means the quality is not good. This should be a red flag.

5. Exercise caution:

Legitimate auction houses will never cancel a sale if you pre-pay for a vehicle. Legitimate companies also use company banking details and not those of private individuals. Do not trust anyone who is pressurizing you into making payments because you may "lose a deal". Legitimate auction houses will not fixate on one car, they are focused on the success of an auction as a whole. Any undue or excessive pressure for payment should be seen as a red flag.

Please visit our website www.tirhani.co.za or call **011 608 2280** if you would like to verify any **Tirhani Auctioneers auctions** or vehicle sales.