

Warranty Exclusions

ACTS OF GOD AND NATURE

Damage or loss caused by acts of God or nature are not covered. This include damage caused by broken pipes due to freezing, storms, wind, condensation, mud or mud slides, sinkholes, fire, smoke, and Extreme Weather Conditions such as drought, hail, lightning, ice, snow, hurricanes, and floods.

APPLIANCES

It is the responsibility of homeowners to register appliances with the appliance manufacturer for the manufacturer's warranty. Service requests and claims on appliances must be handled through the manufacturer's warranty.

COSMETIC ITEMS

Each of our homes comes with a touch-up kit to address cosmetic issues such as minor paint imperfections, scratches, minor separation in caulking, and other aesthetic concerns, and do not fall within the scope of the home warranty.

DRAINAGE

Our lots are designed to drain. On 1-acre lots, we grade the lot for water to drain at least 10 feet away from the area of the home that has sod installed. We can't guarantee that the entire lot will drain on the larger 1+ acre lots. If these areas are modified with additional grading, plantings, concrete, or any other obstructions, it is important to ensure proper drainage is maintained.

FLATWORK (DRIVEWAYS AND SIDEWALKS)

Minor cracks in driveways and sidewalks are a common and an expected occurrence in the home construction process. Most materials are designed to move, and even crack, as a way to accommodate movements as the new home settles. During this period, your home may experience some minor material shrinkage, cracking, and other events that are normal and customary. Please refer to the performance standard noted in your warranty booklet.

SOD AND LANDSCAPING

Coverage for sod and landscaping is not included under the StrucSure Home Warranty. Buyer acceptance will be at the final sign-off.

HOMEOWNER MAINTENANCE

Under the conditions of your home's warranty, the homeowner is responsible for maintenance of the home and the lot on which the home is located. Please refer to our Homeowner Maintenance guide. Regular preventative maintenance is necessary to prolong the life of your home. Your obligation is to care for Your Home in such a way as to prevent or minimize damage to it. Such ongoing maintenance responsibilities include, but are not limited to:

- Periodic repainting and resealing of finished surfaces as necessary,
- Caulking for the life of the home,
- Regular maintenance of mechanical systems,
- Regular replacement of HVAC filters,
- Cleaning and proper preservation of grading around the Home and drainage systems to allow for the proper drainage of water away from the Home, and
- Other standard and customary maintenance repairs.



**CONTACT YOUR BUILDER OR STRUCSURE
TO LEARN MORE ABOUT THE BENEFITS
OF WARRANTY COVERAGE.**

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