

SERVICE & WARRANTY



At Morrell Builders, we stand by the quality of your new home. As part of your included warranty service, we offer a 60-day scheduled walkthrough to ensure everything is functioning as it should during your first few months of ownership.

60-Day Walkthrough

Get settled. Then let's check in.

You can find the date and time in your closing binder. If you need to reschedule, please contact us at serviceandwarranty@morrellbuilders.com.

Before your walkthrough, be sure to complete and submit the 60-Day Warranty Request Form available on the Customer Care page of our website.

To Prepare:

- Visit our website's Customer Care page
- Download the "60-Day Warranty" form
- Fill it out and submit it online before your scheduled walkthrough

What to Expect:

- Review of any warrantable items or concerns
- Q&A about home features and maintenance
- Walkthrough conducted by our Service & Warranty team



Drywall Touch-Up

This is an optional service. Please reach out around month 11 to schedule your drywall touch up, if needed.

A drywall inspector will contact you to schedule a visit.

On this visit they will inspect any drywall related items. Typically this will be a 4 day process. Including one day for paint touchups.

For all Service and Warranty questions contact us at
SERVICEANDWARRANTY@MORRELLBUILDERS.COM