

SERVICE & WARRANTY



At Morrell Builders, we stand by the quality of your new home. As part of your included warranty service, we offer a 60-day scheduled walkthrough and 11-month drywall touch up to ensure everything is functioning as it should during your first year of ownership.

60-Day Walkthrough

The next page lists your warranty walkthrough date and time. For questions or to reschedule, contact **serviceandwarranty@morrellbuilders.com**.

Prior to the walkthrough, complete the 60-Day Warranty Checklist on the next page and submit it online through our Warranty Request page or by email.

What to Expect:

- Walkthrough conducted by our Service Manager and Service Technician.
- Review warrantable items or concerns.
- Schedule a work day to execute warrantable items.
- Q&A about home features and maintenance.

11-Month Drywall Touch-Up

This is an optional service. If needed, around month 11, please submit a request on our websites Warranty Request page, or by email.

When submitting your request, please include photos of any drywall issues you may have.

This process typically takes four days, including one day for paint touch-ups.

**SERVICE &
WARRANTY
SUBMISSION**



For all Service and Warranty questions contact us at
SERVICEANDWARRANTY@MORRELLBUILDERS.COM