

Tankless Water Heater Maintenance – What You Should Know

Tankless water heaters are efficient and long-lasting when properly maintained. Regular Homeowner Maintenance ensure reliable hot water and extends the life of your system.

Warranty: (proper maintenance is required for the warranty)

1-year labor

5-year parts

15-year Heat Exchanger

When the product is installed in new construction, the date of installation is the close date.

Cleaning recommendations:

Flush the heat exchanger (4.3) 1x per year

Clean the inlet water filter and Recirculation Inlet Filter (4.4) 2x per year

Clean the Air Intake Filter (4.5) every 3-4 months

1. Annual Descaling/Flushing

- Mineral buildup (especially in hard water areas) can clog internal components.
- Flushing with a descaling solution or white vinegar at least **once a year** (sometimes every 6 months if you have very hard water) keeps the heat exchanger clean.
- A plumber can do this, or you can purchase a flush kit to DIY.

2. Check and Clean the Inlet Filter

- Tankless heaters have a small filter that traps debris before it enters the system.
- Rinse it at least **twice a year** to prevent clogs and maintain water flow.

3. Inspect the Venting

- Ensure the vent pipes are clear of blockages and securely connected.
- Look for corrosion, leaks, or buildup of dust/debris.

4. Monitor Water Quality

- Hard water shortens the lifespan of the heater.
- Consider installing a water softener or scale inhibitor system if you live in a hard water area.

5. Check for Error Codes


- Most units have a display panel. If an error code shows, consult the manual or call a professional.

6. Professional Inspection

- Have a licensed technician perform a full service every **1–2 years**. They'll check gas pressure, combustion, electrical connections, and safety features.

7. Keep the Area Clear

- Do not store items close to the heater. Ensure adequate airflow and easy access for maintenance.

 **Neglecting maintenance can lead to:** reduced efficiency, lukewarm water, error codes, or even costly repairs/replacement.

 Regular upkeep can add years to the life of your tankless water heater and save you money in the long run.