



Congratulations on the purchase of your new home.

We have enrolled your home in the 2-10 Home Buyers Warranty program at the time of closing, which includes 1-Year Workmanship, 2-Year Systems and 10-Year Structural coverage. The warranty information will be sent to you within thirty (30) days of closing.

To enhance our warranty service, we have also contracted with 2-10 Home Buyers Warranty to handle all of our homeowner warranty requests under their Front Line Warranty Service Program. **Please send ALL warranty requests through 2-10 HBW so items can be documented and tracked for your protection.**

We ask that you maintain a list of NON- URGENT issues to submit at your 60 Day Walkthrough and then again for your 11 Month Walkthrough appointments. No other appointments will be done outside of these periods unless it is an emergency/loss of use/damage causing issue.

Email: riversidewarranty@2-10.com

Fax: 303-306-2239

Or mail to: 2-10 Home Buyers Warranty
One Denver Highlands
Attn: Warranty Administration Office
10375 E. Harvard Ave., Suite 100
Denver, CO 80231

**If you experience an emergency service situation, please notify 2-10 Home Buyers Warranty and then refer to the emergency contact sticker on your electrical panel to contact the appropriate contractor:
Plumber – Electrician – HVAC**

If you need to speak with someone directly regarding warranty issues, please call 2-10 HBW at 1-800-811-8787 to speak with a Front Line Warranty Service Specialist.

Thank You