



[www.dell.com/legacyofgoodupdate](http://www.dell.com/legacyofgoodupdate)

“Our strategy is to refine and improve our own products, processes and communities and empower our customers, partners and suppliers to do the same.”

All of us need to take a good, hard look at the impact we have on the Earth we share. Doing what we’ve always done is no longer an option. It’s time to disrupt and innovate to create a positive future for ourselves and the generations to come.

At Dell, we are doing that with our Dell 2020 Legacy of Good Plan — 21 ambitious goals that put Dell technology and expertise to work where they can do the most good in the world. Our strategy is to refine and improve our own products, processes and communities and empower our customers, partners and suppliers to do the same.

We’re being aggressive, and our progress shows it. Since launching our closed-loop plastics supply chain in 2014, we’ve put more than 6 million pounds of recycled plastics back into our products, setting the standard for the IT industry.

Our global takeback programs have made us the world’s largest technology recycler. We’ve expanded our reach to 79 countries and territories and collected more than 1.5 billion pounds of e-waste since 2008 — getting close to our goal of 2 billion pounds by 2020.

Last year, more than 415,000 underserved youth directly benefitted from Dell Youth Learning initiatives, like our solar-powered classrooms in South Africa and innovative technology training programs to bridge the digital divide in India.

Our 100,000-strong global team is the driving force behind our effort to create meaningful change in the world. Last year, Dell team members volunteered more than 800,000 hours to the communities and causes they care about, setting a new company record.

I am proud that our collective efforts earned Dell the Accenture Circular Economy Pioneer Award, a Computer Business Review’s Greenest Tech Company nomination and a place on the Forbes Top 100 Companies for Remote Jobs. We were also named for the third consecutive year to the World’s Most Ethical Companies list by the Ethisphere Institute.

We’re excited about the progress we’ve made and truly inspired by what’s possible in the years ahead. Yes, a growing global population relying on finite resources is a daunting challenge, but technology — the very thing we live and breathe here at Dell — is a big part of the solution. I’m excited to see what the future holds and the important role Dell and our customers will play.



**Michael Dell**  
Chairman and CEO