

www.csx.com/index.cfm/responsibility

"Staying competitive over nearly two centuries, from the invention of the automobile to the iPhone, has challenged CSX to adapt and emerge as a resilient, sustainable business." CSX has been growing, creating and sustaining American commerce since it began as the Baltimore and Ohio Railroad nearly 190 years ago. As global and local economies have evolved, CSX has evolved, too, and consistently proven itself to be a premier transportation provider.

With knowledge and experience gained from the past, CSX is focused on a future founded on the safe and efficient movement of freight, from marine ports to inland consumption centers or raw materials to production facilities. We do so with the power of technology, which helps employees deliver reliable service and give customers access to more data. While steel wheel on steel rail will endure, our society demands more out of its supply chain — sustainability, responsibility and engagement with communities in order to grow new economic opportunities.

Environmental efficiency, defined by the cost and emission savings associated with freight rail, is essential to achieving CSX's objectives. Due to the advances in locomotives technology, a typical CSX freight train is, on average, four times more fuel efficient than highway transportation, and CSX is currently focused on reducing greenhouse gas emissions intensity by 6 to 8 percent by 2020. CSX represents both an efficient transportation solution and a good steward of the environment, as shown by our inclusion on CDP's Climate A List in 2015.

CSX is also committed to supporting communities along the company's network. CSX continues to develop relationships at the local level through first-responder training, philanthropic grants and employee volunteer opportunities — all aimed at making long-term and sustainable positive change. Our national sponsorships of organizations like City Year and FFA are focused on helping the next generation succeed.

As CSX works to create mutual benefits for local communities and serve an expanding population, the shipment of containers using different modes of transportation, including rail, is a preferred alternative to move products from the global marketplace and reduce traffic congestion on highways. CSX is making strategic capacity investments to connect ports to people via an efficient double-stacked rail network.

Staying competitive over nearly two centuries, from the invention of the automobile to the iPhone, has challenged CSX to adapt and emerge as a resilient, sustainable business. We will continue to look for new opportunities to best serve customer and consumer demand — through advanced technologies, increased efficiency and new strategic investments — as the CSX of Tomorrow evolves to serve the next century and beyond.



Michael J. Ward
Chairman and CEO