

Initial App Setup

BRADFORD WHITE WAVE®



The **Bradford White Wave®** mobile app and **AeroTherm® Series G2** allow homeowners to remotely manage their hybrid heat pump water heater. The app provides access to set a custom schedule, subscribe to a utility Time-of-Use (TOU) rate plan, view estimated energy usage, and remotely change temperature or mode.

Download the Bradford White Wave® app:

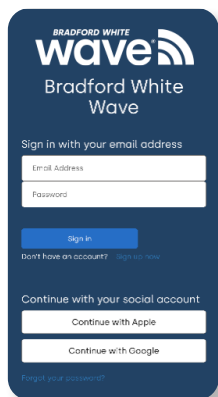
App Store:



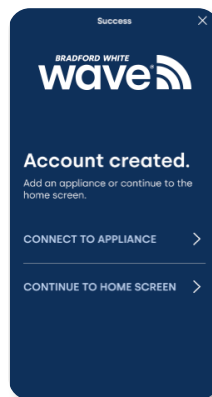
Play Store:



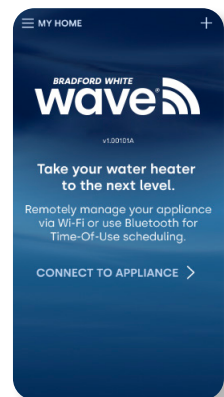
1. Download the **Bradford White Wave®** app on a mobile device's respective app store.
 - a. Open the Wave app, From the Login Screen, Select **Sign Up Now** or enter account credentials to **Sign-in**.
For new accounts, a confirmation email will be sent to your email address within 10 minutes.
Please use the link in the confirmation email to verify your account.
 - b. If the unit is already connected to Wi-Fi skip to the next section



Enter your account credentials, then select **Sign In**, or select **Sign Up Now**



Once your account is created, or you are signed in select **Connect to Appliance**



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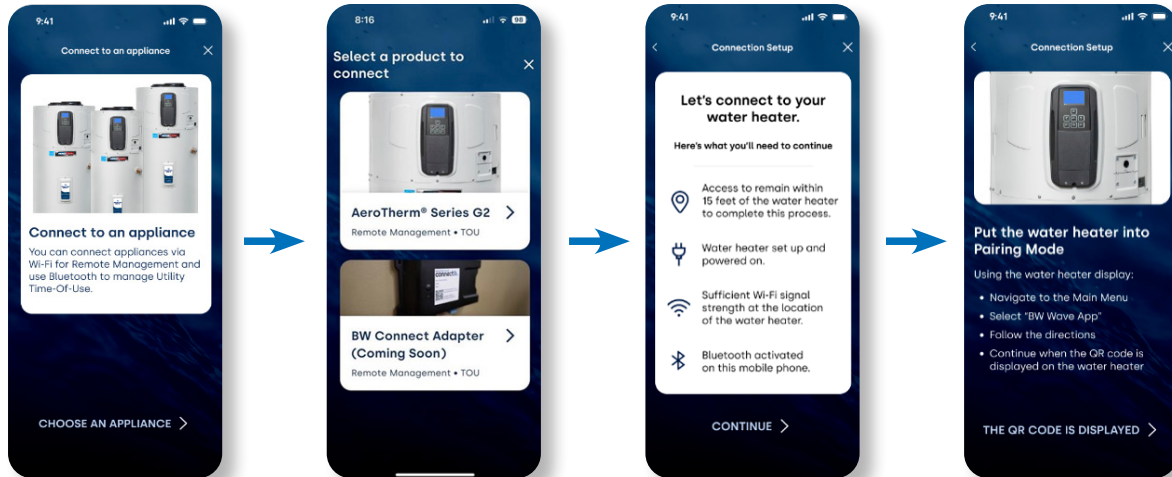
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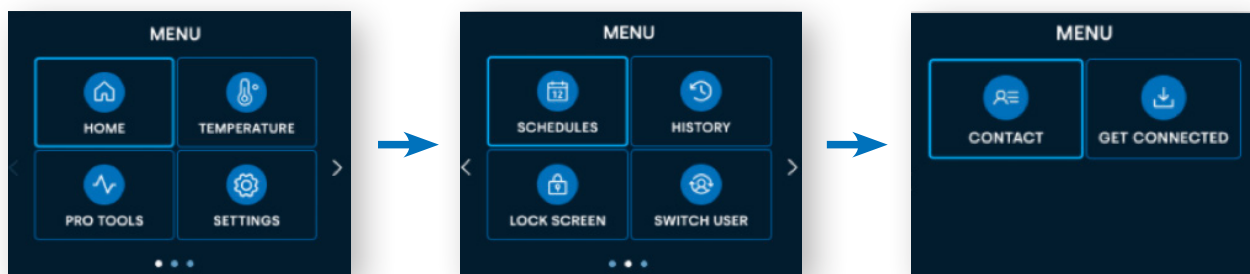
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2. After selecting **Connect to an Appliance**, select the appropriate product to connect
 - a. **For the AeroTherm® G2** select **AeroTherm® Series G2** when prompted



3. Once the appropriate product is selected, you will be directed to a new window, follow the on-screen instructions
4. To locate the QR Code on the water heater display complete the following steps:
 - a. Click the **Menu** button and scroll to the **Get Connected** tile in the **Main Menu**
 - b. Select **Get Connected**



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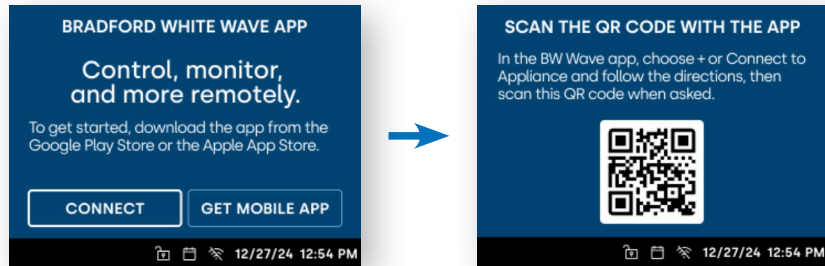
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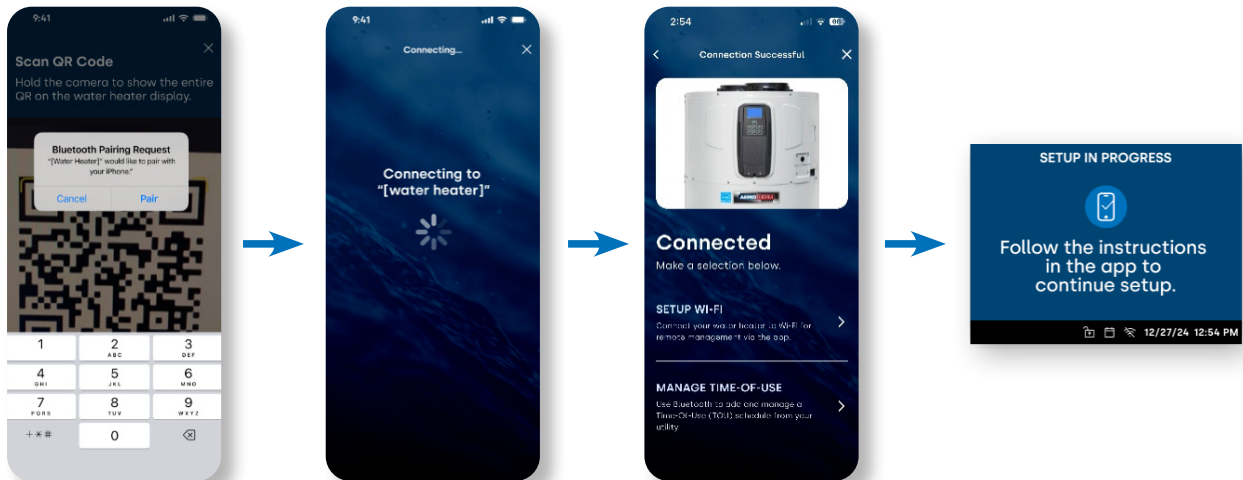
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5. After selecting **Get Connected**, select **Connect** to have a QR Code displayed
 - a. If you still need to download the **Bradford White Wave®** app, select **Get Mobile App** and return to Step 1 of these directions



6. After scanning the QR code with the BW Wave app, you will be asked to pair using Bluetooth
 - a. Select **Pair** when prompted, if the connection is successful, you will reach a **Connection Successful** window.
 - i. After selecting **Pair**, you may be asked to enter a pairing code, this code will be on the water heater display after scanning the QR code.
 - b. The water heater display will then direct you to follow the instructions in the app to continue setting up.



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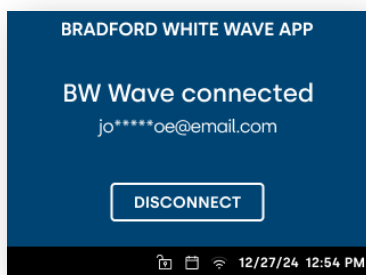
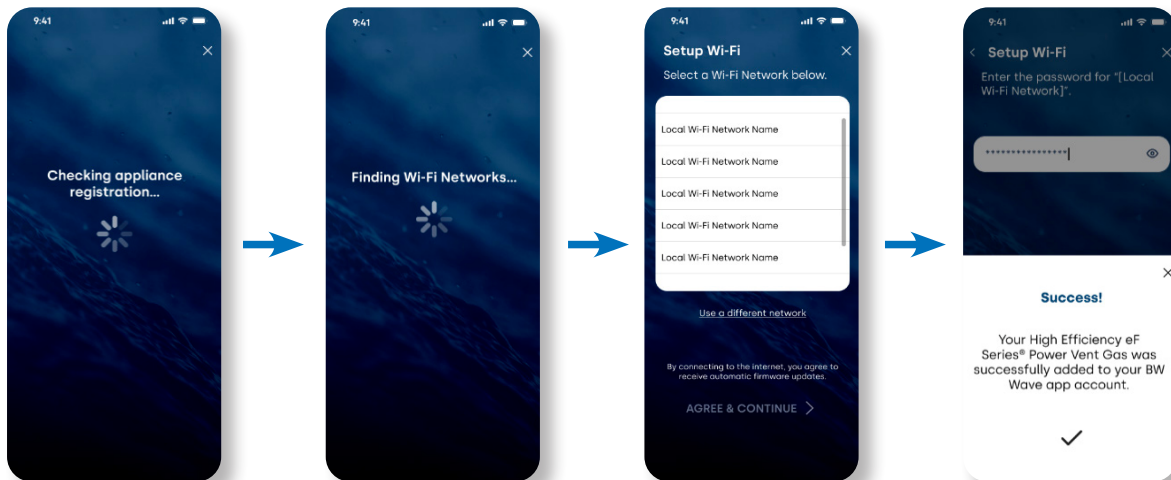
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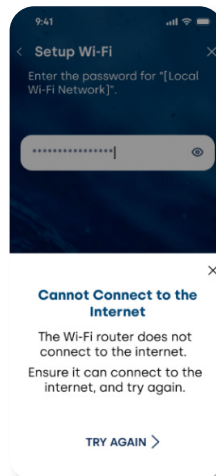
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7. Upon successful connection you will be asked if you want to finish the initial setup by selecting **Setup Wi-Fi**, or setup a **TOU rate plan** by selecting **Manage Time-Of-Use**.
 - a. **Please note:** Setting up a TOU rate plan will not complete setup of the BW Wave app.
8. To complete the setup, **Select Setup Wi-Fi**, which will guide you through connecting the BW Wave app and water heater to your local Wi-Fi network.
 - a. Follow the instructions in the app to connect to your Wi-Fi network.
 - i. If the Wi-Fi connection is successful, you will see a **Success!** pop-up in the app, and the water heater display will say **BW Wave connected**



(Water Heater Display)



- ii. If there are issues connecting to your local Wi-Fi network, you will receive a pop-up in the BW Wave app.
- iii. The **AeroTherm® Series G2** is only compatible with a 2.4ghz

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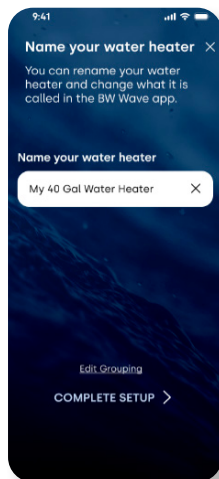
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9. Upon successful connection to your local Wi-Fi network, you will be asked to name your water heater if desired.
 - a. Once you are done, select **Complete Setup**



Bradford White Wave Support

If you need assistance setting up the Bradford White Wave app, configuring Time-of-Use (TOU), or have any questions or issues, please contact us at:

iot.app@bradfordwhite.com